



SPA CONTRACT

Description of Service:

TPS will agree to visit the customer's property once per month to conduct the following schedule of services:

Every Month:

1. Conduct an inspection of spa cover, cabinet, shell, filters, and operate pump(s) and heater
2. On site water test and chemical adjustment
3. Clean the filters with Kleen It
4. Wipe down the water line and shell surface
5. Clean the cover with Aerospace 303 Protectant
6. Adjust the ACE Salt System Output / Use level

Every 4th Month:

All the items from monthly plus:

1. Replace the AG+ Silver Ion Purifier (if using the FreshWater System)

Every 6th Month:

All the items from monthly plus:

1. Drain, clean, refill, and balance the water

Additional Cost Items:

1. Additional service related items are conducted under the normal service rates.
2. All chemicals will be purchased from TPS and will include a 5% discount

Access:

TPS will visit the property address on a routine schedule and will call to schedule. If severe weather precludes our visit (i.e., lightning, thunderstorms, etc.) the service visit will be rescheduled. If the property cannot be accessed (i.e., locked gates, animals out, etc.) the service visit will be skipped and no refund will be given.

Customer Responsibilities:

It is the customer's responsibility to maintain proper water level. Failure to maintain proper water level may result in serious damage to equipment.

The customer will maintain a credit card on file with TPS and agrees to the service charge on the 28th of the preceding month.

The equipment will need to remain free of bees, wasps, snakes, and other pests.

A contact phone number needs to be kept current so that we can reach the customer during the day if issues arise. If customer cannot be reached in a timely manner, then the customer agrees to accept any decision TPS makes in regards to properly maintaining the spa and/or equipment.

Chemicals:

Chemicals are not included with this service. All chemicals that are used or added to the spa will be billed and added to the next month's service charge.

Liability:

TPS, its employees and/or independent contractors, agrees to provide this pool service in a responsible manner. To the fullest extent permitted by law, the customer shall indemnify and hold harmless TPS, its employees, and/or its independent contractors, and any agents from and against claims, damages, losses and expenses, or to injury or destruction of tangible property. TPS will not be held responsible for any staining, freezing, or other natural damages to property or spa surfaces and equipment.

Acknowledge of Above Agreement:

This agreement is for twelve (12) months and will automatically renew 30 days prior to the end of the last month of the term. It can be terminated immediately and at any time by either party in writing. The termination fee will be the monthly service price for the number of months remaining or a flat fee (determined by TPS), whichever is less.

I/We understand that it is important that I/we have an active role in helping maintain a healthy and clear spa.

I/We understand that no promises or guarantees have been made to me/us.

Respectfully,

David Townley
Townley Pool & Spa
(501) 666-0776

Have you Hot Tubbed today?

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www.TownleyPoolAndSpa.com