

# OUR MAYOR AND TOWN COUNCIL

The Mayor and Town Council are the elected at-large representatives of the Town. The Council conducts regular meetings on the second and fourth Mondays of each month at 7:00 pm in the Warren County Government Center located at 220 North Commerce Avenue. The Council also meets for Work Sessions every other Monday as necessary in the 2nd floor Council Chambers of Town Hall located at 102 East Main Street. Council meeting agendas, minutes, and videos of regular meetings can be found on the Town's website and on our mobile app for your phone or tablet. Regular meetings can also be viewed on Comcast Channel 16.

The Mayor and Town Council can be contacted through the Clerk of Council's Office located on the 2nd floor of Town Hall from 8:00 am to 5:00 pm Monday through Friday, by phone at (540) 635-8007, or email at [jberry@frontroyalva.com](mailto:jberry@frontroyalva.com)



## CONTACT INFORMATION

### BILLS AND TAXES

(540) 635-7799

### BUILDING PERMIT

(540) 636-9973

### COMMUNITY DEVELOPMENT

(540) 631-3615

### ELECTRIC OUTAGE

(540) 635-3027

### GARBAGE PICKUP

(540) 635-7819

### GENERAL

(540) 635-8007

### POLICE (NON-EMERGENCY)

(540) 635-2111

### POTHOLES

(540) 635-7819

### STREETLIGHTS

(540) 635-3027

### TOURISM

(540) 635-5788

### TOWN JOBS

(540) 635-3929

### TRAFFIC SIGNALS

(540) 635-3027

### WATER BREAKS

(540) 635-7819

### ZONING PERMIT

(540) 635-4236

[DISCOVERFRONTROYAL.COM](http://DISCOVERFRONTROYAL.COM)

[FRONTROYALVA.COM](http://FRONTROYALVA.COM)



rev8/17

# WELCOME TO FRONT ROYAL

## *Citizen's Guide to Services*



[FRONTROYALVA.COM](http://FRONTROYALVA.COM)

# SERVICES FOR OUR CITIZENS



## NEW UTILITY SERVICE

New utility service with the Town can be established in person at the Town Hall or by mail. You will need legal identification and proof of ownership or a rental agreement to establish services. Details can be obtained at (540) 635-7799 or at [FRONTROYALVA.COM](http://FRONTROYALVA.COM).

## NEW CAR

You will need to obtain a Town sticker for the windshield of your car. If you had a sticker on your previous vehicle, you will need to bring the old sticker remnants to not be charged for the full \$25 fee. Any Personal Property Taxes will need to be current for the new vehicle.

## HIGH UTILITY BILL

If you experience a high utility bill, please contact the Finance Department at (540) 635-7799 to arrange a re-read of the utility meter. If you have a water break at home, please retain any plumber invoices for a possible reduction of your sewer bill.

The Town of Front Royal is an exceptional place to live with quality services provided by the dedicated Town employee workforce. This pamphlet provides a brief guide for our citizens to the appropriate department to address your questions or concerns. Additional information about Town services can be obtained at our website [FRONTROYALVA.COM](http://FRONTROYALVA.COM) or by downloading the Town's Mobile App for your phone or tablet.

The Town provides water, sewer, and electric utility services to all residents, as well as weekly collection of solid waste that include garbage, recycling, and yard waste. Our Finance Department establishes your account for all services, as well as develops work orders for meter re-readings and service disconnects at (540) 635-7799..

The Town provides a number of bill and tax payment options including payment in person at our Town Hall lobby, our drive-through window, a night deposit box, by telephone, and online at our website. We accept cash, check, and credit cards. The Town does charge a minimal convenience fee for use of credit cards.

Should you experience a disruption of electric service, please contact 635-3027. Should you experience a disruption of water service or a sewer backup, please contact 635-7819. For after-hour utility issues, please contact our Police Department at 635-2111.

The Town provides weekly collection of garbage, recyclables, and yard waste. In addition, scheduled collection of large items can be arranged by contacting 635-7819.

Yard waste must be placed in a garbage container (other than your Town-issued can) placed in bags that are not sealed, or be bundled in 50 pound bundles of 5 foot long cuttings tied by rope or twine. If you have large branches, please contact 635-7819 to schedule the Town's chipper to visit your residence.

Please contact 635-7819 for details and to arrange for collection of large items or furniture. Fees may apply for some collections.

Please consider connecting with the Town through our Public Notice Email List and also follow us on Facebook, Twitter, and LinkedIn to receive notification of current events and projects.

