



May 07, 2021

Dear Residents, Families, and Friends:

Visitation at James River has been temporarily suspended, due to a recent Resident positive result. Our other 8 VHS facilities are open for outdoor and indoor visitation.

Outdoor visitation remains the preferred method for visits unless weather or the Resident’s health status prohibit it. Adjustments to allow visitation can change quickly and we will keep you informed of any modifications.

As a reminder, visitation requires an appointment. The scheduling link is located on the homepage of our website, [www.vahs.com](http://www.vahs.com), on the top center of the homepage. You can also call the facility at the numbers listed below to schedule an appointment.

Below are tables that outline the visitation status and cumulative COVID cases and recoveries for each facility. The numbers below represent the total number of cases from the start of the pandemic through today. This information is being provided in addition to our regular messaging whenever a positive COVID case is identified.

Facility	Phone Number for Scheduling	Visitation			Cumulative COVID+ Cases & Recoveries			
		Outdoor Visitation	Indoor Visitation	Compassionate Care Visitation	COVID+ Residents	COVID+ Resident Recoveries	COVID+ Staff	COVID+ Staff Recoveries
Coliseum	757-827-8953	Yes	Yes*	Yes	90	69	40	40
James River	757-595-2273	No	No	Yes	78	61	53	53
Lancashire	804-435-1684	Yes	Yes*	Yes	62	49	24	24
Newport & Huntington	757-595-3733	Yes	Yes*	Yes	30	25	23	23
Northampton	757-826-4922	Yes	Yes*	Yes	53	40	22	22
Walter Reed	804-693-6503	Yes	Yes*	Yes	67	50	45	45
York & Hamilton	757-898-1491	Yes	Yes*	Yes	43	33	11	11

*\* Provided Resident and Facility meet required CMS visitation guidelines. Please call the Facility for more information.*

The Centers for Medicare and Medicaid (CMS), has recently revised the guidance for visitation, taking into account vaccinated individuals. Vaccination status of the Residents and visitors will now impact if a mask is required during visitation, and if visitation can take place in the Resident’s room. Before and after visitation, masks remain required throughout the facilities. When you make your appointments for visitation we can clarify any changes based on your individual circumstances.

Thank you!

Sincerely,

Mark F. Klyczek, FACHE  
President & CEO