



January 15, 2021

Dear Residents, Families, and Friends:

Over the past week there were additional new COVID positive cases at our York, Northampton and James River facilities. Many of the employees and Residents who were COVID positive continue to recover.

Due to the high number of COVID cases in the community and in facilities, we are not able to offer visitation at our facilities, other than compassionate care visits. This is a temporary measure as we follow the guidelines based on the community spread and the spread of COVID in our facilities.

As a reminder, visitation requires an appointment. The scheduling link is located on the homepage of our website, www.vahs.com, on the top center of the homepage. You can also call the facility at the numbers listed below to schedule an appointment.

Facility	Outdoor Visitation	Indoor Visitation	Compassionate Care Visitation	Phone Number for Scheduling
Coliseum	No	No	Yes	757-827-8953
James River	No	No	Yes	757-595-2273
Lancashire	No	No	Yes	804-435-1684
Newport & Huntington	No	No	Yes	757-595-3733
Northampton	No	No	Yes	757-826-4922
Walter Reed	No	No	Yes	804-693-6503
York & Hamilton	No	No	Yes	757-898-1491

I am excited to report we completed additional COVID vaccine clinics within our facilities this week. We will complete the first round of vaccine clinics in all of our nursing homes and assisted living facilities by January 18, 2021. We have follow-up clinics for the second dose of the vaccine and to be able to vaccinate others who were unable to be vaccinated during the first clinic. Please be sure to complete any consent forms as soon as possible to ensure we are able to vaccinate you and your loved one.

I appreciate your support and understanding during this challenging and stressful time.

Sincerely,

Mark F. Klyczek, FACHE
President & CEO