

# TLC Holyland Tours Terms and Conditions

Payment by an individual or for an individual affirms your agreement to these terms and conditions.

**AIR MILES:** *TLC Holyland highly discourages the use of air miles for group travel. Air Miles Disclaimer applies. Passenger assumes all risks and responsibility.*

**PRICE** is per person based on double occupancy. Flights are economy class. Single rooms are subject to availability with an additional charge. If a roommate is unavailable, passenger must pay the supplemental charge. (Passenger may be billed after the final payment due date for single room accommodations.)

**REGISTRATION** per person is required and must include a \$500 deposit; no seat is held without it. The \$500 deposit may be made via PayPal with online registration. Registrations by mail require a \$500 deposit by check. Reservations received after the final due in full date are considered late, will be charged a \$150 late penalty, and payment is due in full when reservation is submitted.

**DUE DATE** is as indicated in brochure. Reservations not paid in full by the due date are subject to cancellation. An optional installment plan can be downloaded at [www.tlcholylandtours.com](http://www.tlcholylandtours.com).

**SEATING IS ECONOMY CLASS.** Upgrades and associated costs are the sole responsibility of the passenger after e-ticket confirmation. Seating requests cannot be guaranteed.

**DEVIATION** from the group itinerary is not allowed.

**TIPS** are not included in the Tour Price and will be included on the final billing.

**AIRPORT DEPARTURE TAXES AND FUEL SURCHARGES** are not included in the *estimated* Tour Price and are subject to change by the airline. If there is a substantial difference it will be included on the final billing.

**FLIGHTS** if not specifically included in the tour package, or additional travel arrangements to the international departure point are the sole responsibility of the participant. (If purchasing domestic tickets more than 60 days in advance of departure date consider purchase of a flexible ticket allowing no charge or minimal charge for flight changes, as flight times can change for the group up to the time of ticketing.) Arrive at the airport of international departure 3½ - 4 hours before flight departure time. TLC Holyland Tours is not responsible for changes to the flight schedule.

If personal reservations are necessary to connect to the international group flight, TLC strongly recommends use of the airline being used by the group for ease of assistance if requesting luggage be sent straight through. You are also more likely to receive prompt assistance if difficulties in scheduling arise. However, if no domestic flight is included in this package, passengers may use the airline of choice. Allow adequate time for connections in case of unforeseen delay. TLC Holyland Tours will not be available to assist, in any way, with personal reservations.

**TRANSPORTATION** is by modern air-conditioned-coach and by jet, economy class seating. Upgrades and associated costs are the sole responsibility of the passenger after e-tickets are issued.

**PASSPORTS** as required by Israeli law, must be valid for six months after the final day of stay in Israel. *Passport cards are not acceptable travel documents.* Check your passport expiration date right away. It takes approximately 3 – 6 weeks for renewal. Your passport will be used for plane tickets and entrance/exit to/from Israel.

**PHYSICAL DEMANDS** require you to be in good health – able to climb stairs and ascending grades without assistance; walk 3 -5 miles throughout some days at a moderate pace on uneven terrain, and able to transport your own luggage.

**FOR YOUR PROTECTION TRIP INSURANCE IS REQUIRED.** Israel's Covid trip insurance requirements are in preliminary planning stages. Information will be updated as received. Israel's Covid Vaccination requirements are fluid at this time {March 1, 2021}. (Most US medical policies do not give coverage outside the USA.) Acting only as agents for suppliers, TLC Holyland Tours, LLC is not responsible for damage, loss or theft of luggage and/or personal belongings, personal injury, accident and/or illness or repatriation. To assist passengers, information and application forms may be viewed on our website. It is the responsibility of the traveler to select a provider (there are hundreds) and a plan. TLC is not responsible if you cancel your trip and choose not to use the insurance purchased. No refund will come from TLC Holyland Tours concerning any purchased insurance.

**Carry proof of all medical and travel insurance in the event you need medical attention while in transit to or from Israel.**

**US CITIZENS** are not required to have a visa.

**IMAGE AND SOUND RELEASE** permission is considered given for audio and video recording and photography for all persons submitting a reservation & releases TLC Holyland Tours from liability, restrictions, compensation or conditions of any kind for obtaining and using these images and sounds in future promotional materials.

**DOCUMENTS REQUIRED BY TIME OF FINAL PAYMENT,**  
Send by scan to [passenger@tlcholylandtours.com](mailto:passenger@tlcholylandtours.com) or by mail (below);

**Passport Face Page**  
**Medical Insurance Card front and back**  
**Confirmation of Trip Insurance Purchase**

## **CANCELLATION PENALTIES:**

**Must be in written form by letter or email (No text).**

\$175 is non-refundable for any reason up to 91 days before departure.

### **Cancellation Penalties 90 days or less before departure:**

- \$275 is non-refundable 90 – 75 days before departure.
- 75% of tour cost is non-refundable 74 – 46 days before departure.
- 50% of tour cost is non-refundable 45 – 31 days before departure.
- No refund is given if cancelling 30 days or less before departure.

**TOUR OPERATOR RESPONSIBILITY** - TLC Holyland Tours, LLC (Tour Operator) agrees to arrange for the tour described in the brochure. This represents the entire agreement between the passenger and his agent, the Tour Host, the Tour Operator, and its agents. Except as stated herein, no person is authorized to cancel, modify, or vary the tour arrangements or to make any representation of warranty concerning the tour. Except for the willful negligence of its direct employees, the Tour Operator assumes no liability or responsibility for any injuries, damages occasioned by circumstances beyond the control of Tour Operator, or by any person for any reason whatsoever, including but not limited to default or omission of and by any third party providing services or facilities related to or included in this tour or any part thereof, or in arranging for the same, or the acts or omissions of the Tour Host. Due to circumstances beyond the Tour Operator's control, the sequence of touring sites may occasionally need to be altered. The airlines or cruise lines are not to be held responsible for any act, omission, or event during the time the passengers are not on board planes, ships or conveyances. The passenger contracts in use by the airlines and cruise lines, and the passenger or purchaser of this tour and/or passage and Tour Operator assume no liability or responsibility in connection therewith. Also, the Tour Operator WILL NOT BE responsible for: (a) flight schedule changes, mechanical breakdowns, government actions, weather, acts of God, acts of war or aggression, whether declared or undeclared, hijackings, or other circumstances beyond its control, including any connecting flights that may be missed as a result thereof (participants should consider the possibility of delays when arranging connecting flights), (b) the failure to follow instructions, including but not limited to check-in and check-out times and baggage handling and, (c) charges incurred relating to single room/stateroom requirements either by the passengers themselves or their assigned roommates. Payment of the deposit or any partial or full payment for a reservation constitutes consent to all provisions listed in this brochure.

Ed 0310.2021

(865) 210-0772  
[tlcholylandtours.com](http://tlcholylandtours.com)

