

# Digital Transformation of Revenue Cycle Management BPO Operations



Services leverage the Newton AI Digital Transformation Platform - Machine Learning, Robotic Process Automation (RPA) and Business Process Management (BPM) to help healthcare companies reduce costs, improve cash flow, and increase customer satisfaction.



## ApexonHealth Healthcare Practice

- | 14+ years of experience servicing the US Provider & Payer segments
- | 4,400+ employees
- | 40+ clients in the Provider, Payer and Wellness/CRO segments
- | Global services from a US partner
- | Integrated delivery model / dual shore approach
- | Outcome based pricing
- | Predictive analytics
- | Robotic Process Automation (100+ bots developed)
- | Processing over 250 million transactions per year
- | Managed Revenue of \$3 Billion per year
- | Responding to 5M customer service calls and chats per year
- | Certifications from AAPC, AHIMA, AAHAM, HBMA, HFMA
- | ISO v9001, ISO 27001 certified; CMMI Level 3 appraised and HIPAA compliant

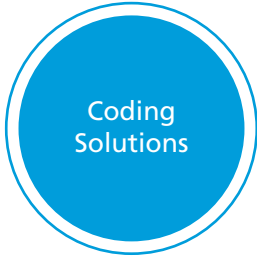




End-to-end revenue cycle management to increase operating margins while enhancing your cash flow and improving billing processes



- Collections
- Old AR
- Eligibility & Demo verification
- Resolution focused AR follow up
- Patient calling and collections



- Coding COE
- Staff Augmentation
- ICD-10 Transition & Planning
- Audit and Compliance reporting
- RAC Audit Support
- Document Deficiency Reporting



- EDI rejections
- Appeals
- Denial track, analyze and prevent

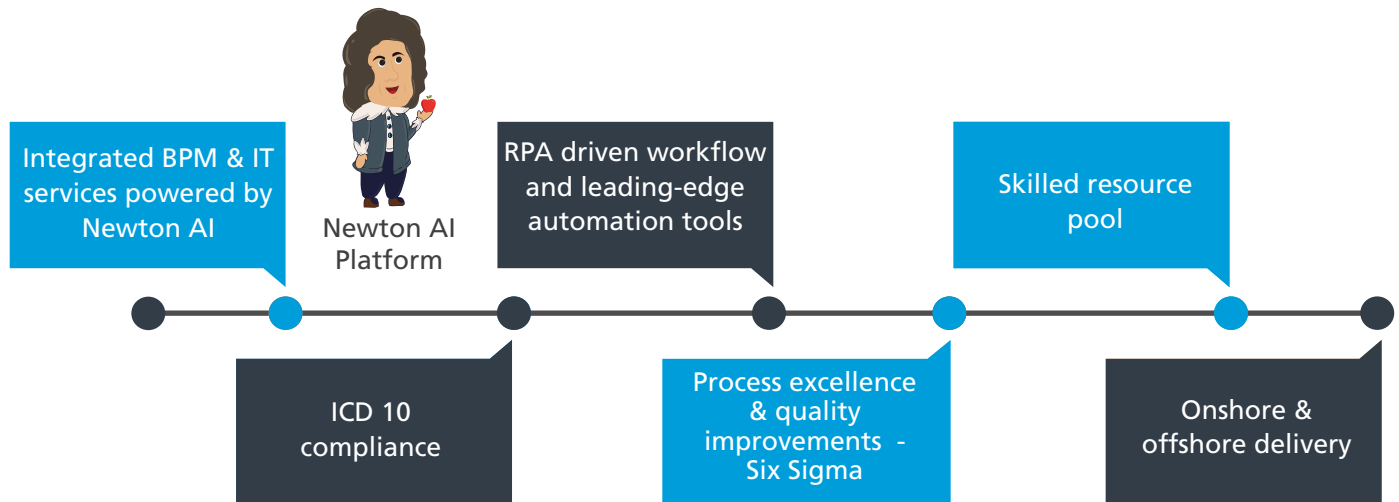


- Advanced Analytics
- Operation and Business metrics dashboards
- Cloud-based solution
- Identification of Anomalous Trends
- Root cause analysis for revenue cycle



- Demo and Charge Capture
- Indexing
- Payments/Denials Posting
- Reconciliation

## Key Enablers



## Value Proposition

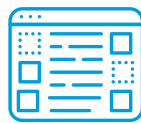
Our industry-leading Healthcare Practice has the skills, resources and technology to help you streamline and transform your revenue cycle, unlocking benefits such as:



Predictive Denial Analytics & Management



Automation Tools



Deep Focus on Billing & Coding



RCM, Financial, Clinical Efficiency



Quality Compliance & Reporting


## About ApexonHealth


ApexonHealth helps Providers, Payers, and other healthcare organizations harness the power of AI-technologies. This drives reduced costs, better cash flow, and increased customer satisfaction. ApexonHealth's Newton AI platform integrates machine learning, Robotic Process Automation, and Business Process Management. Solutions let customers modernize their back-office without the need for costly system integration.

Headquartered in Southfield, MI, ApexonHealth is the healthcare division of Technosoft Corp. The company has 14+ years of healthcare experience and 6 global delivery centers in the US and India. More than 80 healthcare organizations trust ApexonHealth. ApexonHealth is a member of HFMA, HBMA, AHIMA, AAHAM, AAPC, MGMA, AHIP and CISA. To learn more, visit [Apexonhealth.com](http://Apexonhealth.com).

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