

RUSSELL CYCLE PRODUCTS

Ride In Service Tips

1) Upon your arrival we will need to fill out the ride in paperwork. This information is important for saddle build specifications, fabric selection and pattern. We will then take required pictures. These pictures allow the builder to see your position on the bike and will allow him to achieve the best ergonomic position for you and your passenger.

2) It is important that you choose fabrics and patterns that you will be happy with. In order to perform a 1 day service the sewing department will start on segments of your seat immediately as the build is being preformed. Any changes in fabrics after this procedure begins will require an extra charge.

3) Your builder will let you know when he will perform your test sit. Generally this will occur around 10:30 to 11:30.

4) **TEST SIT** / Your test sit is a very important segment of your build. Do not feel rushed through this process and try to be as thorough as possible with your builder. The items you will check are as follows.

DRIVER / A) Upon mounting the bike check your ground reach. We tend to leave more support under the leg for more comfort. The Day-Long usually requires you to slide slightly forward out of the pocket to get your legs in position. This movement or shift will become natural in a short period of time once you start riding with your Day-Long. If it seems too obtrusive the wings can be cut back. **We start with the best support first and then make adjustments accordingly.**

B) In the sitting position you will be checking for **Comfort**. You will be checking for proper **Support** (support on the outer buttocks and under thighs) **Shape** (the saddle should feel natural with no pressure points you should feel a definite pocket to sit in). **Position** (not too far or too close to your handle bars, arms should have a slight relaxed bend, legs at a proper comfortable angle). **Saddle Angle** / Proper angle is important, too far back may cause center pressures, too far forward will cause slide forward problems and a feeling of rolling out of the pocket. **NOTE:** Some slight pressure may be felt on the forward edge of the leg channel. This will be eliminated when the cover is installed

C) RCP BACKREST / If you are having a backrest installed it is very important that position of backrest is checked at this time. Too far forward will seem as if it's pushing you out of the pocket, too far back will give you a slide forward feeling. A properly adjusted backrest should give you a very relaxed natural feeling.

PASSENGER / You will be checking for all the same issues in section **(B)** for Driver. If you have a trunk box backrest or aftermarket backrest it will be important to check your seating angle. If you are too far back or forward your builder can adjust the foam on the pad accordingly. It is important that seat angle and backrest angle coincide for optimum comfort.

If you are uncomfortable with the angle of your backrest upon your arrival, we will have you sit in the position you desire during the picture process. Bring this to your builder's attention.

Once your fittings are complete and you are satisfied with your comfort, your seat will be sent to the covering department and then to installation. Your builder can give you an estimated time of completion.

We have many riding areas in the area. If you want to take a cruise while your seat is in production we can give you suggestions. Most of the time we have stock loaner seats available.

We hope your Ride-In experience has achieved the level of comfort you had expected. You will receive your warranty and adjustment information at the completion of your seats. Be sure to review the helpful tips on your warranty papers.

Thank you again for choosing Russell Cycle "Day-Long" saddles for your seating comfort needs.