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RETURN POLICY

Your satisfaction is our top priority. We guarantee the quality of our products and we want you to be completely satisfied with your purchases. If you are not satisfied with your purchase for any reason and need to return Blue Square products, please call our office to request a Return Merchandise Authorization (RMA) number within 30 days of shipment from Blue Square. To receive a full refund of the merchandise cost the return item must be in original, resalable condition within 30 days of shipment for a full refund on the product cost.

We are always striving to make the Return and Exchange process as easy and hassle-free for you as possible. It is simple, providing you follow our Return and Exchange Instructions. Please contact our fully trained team should you have further questions.

1. Time frames begin the day that we ship your order. Please understand that per our shipping policy, orders received before 12:00pm Arizona time will be shipped out same day. Orders received after 12:00 will ship the following business day.
2. Shipping cost for all non-warranty items is the responsibility of the sender and must be shipped prepaid.
3. When shipping items back to Blue Square, please make sure to package them properly to prevent damage.
4. All refunds will amount to the cost of the purchase, including taxes if applicable.
5. For any warranty related returns, please see the Blue Square Warranty policy.
6. The table below shows Blue Square's policies for returns. In all cases, the items must be uninstalled and in original condition & packaging.
 - a) There is no restocking fee for returns of unopened, unused, and undamaged items returned within 30 days.
 - b) After 30 days, Items that are returned have a 15% restocking fee.
 - c) After 45 days, Items that are returned have a 20% restocking fee.
 - d) After 60 days, Items that are returned have a 35% restocking fee.
 - e) Returns on items cannot be accepted after 90 days.