



# THE COMMERCE

## CASINO & HOTEL

### Reopening Frequently Asked Questions

**1. Is The Commerce open and what are the hours?**

- The Commerce is currently open and is operating 24 hours a day.

**2. Where will gaming take place?**

- The current guidelines from the State of California and Los Angeles County allow for outdoor gaming.

**3. What entrances will be open?**

- The main driveway entrance on Telegraph will be open as well as the entrance off Tubeway. Please follow signage or directions from Security once you arrive on property to reach the outdoor gaming areas.

**4. Will masks and/or gloves be required?**

- All visitors, employees and vendors are required to wear facemasks that cover their nose and mouth at all times. Gloves are not required.

**5. Will temperature checks be required to enter the casino?**

- All visitors, employees and vendors are required to pass a temperature check. CDC/CCPA HEALTH SCREENING NOTICE. Per the CDC, we perform temperature screenings of visitors and employees entering our building. Be aware that some people with COVID-19 do not have a fever or other symptoms and that temperature screening is not 100% accurate. Temperature screening does not guarantee that you will not be exposed to, or contract, COVID-19 or any other illness while on these premises. Before you enter the casino, your temperature will be scanned from a distance. If your temperature scan reads 100.4° or higher, we will not be able to grant you admission and will require you to exit the premises.

## Reopening Frequently Asked Questions continued

### 6. What are your cleaning protocols?

- We are conducting frequent cleaning and sanitizing with increased focus on high touch areas including the chairs and gaming tables. Hand sanitizer stations and/or disinfecting wipes will be readily available and easily accessible. We are following all requirements under the LA County Department of Public Health's Protocols for Cardrooms.

### 7. How many players will be allowed at a Poker table?

- A maximum of eight (8) seated players (with masks) will be allowed with plexiglass dividers.

### 8. How many players will be allowed at a California section table?

- A maximum of seven (7) seated players (with masks) will be allowed with plexiglass dividers.

### 9. What game types and limits will be offered?

- A mix of Poker and California Section games will be offered, however, not all game types and limits will be available and may change on a daily basis. Use The Commerce App or check out the current list of Active Tables on [commercecasino.com](http://commercecasino.com)

### 10. Can you eat at the gaming tables?

- No eating or drinking will be allowed at the gaming tables per the LA County Department of Public Health safety guidelines. A designated dining area is set up away from the gaming area.

### 11. Are spectators still allowed?

- No spectators or standing behind playing customers will be allowed at this time.

### 12. Is your hotel open?

- No, the Crowne Plaza at Commerce is closed at this time. An update will be posted on our website and social media when it reopens in the near future.

### 13. Is the Arena open?

- No, the Arena is closed at this time. An update will be posted on our website and social media when it reopens.

## Reopening Frequently Asked Questions continued

### 14. Is your valet open?

- No, valet is currently unavailable at this time. An update will be posted on our website and social media when it reopens.

### 15. Will there be any tournaments?

- Yes. Daily tournaments return March 8 – 11, 2021. The Los Angeles Poker Classic (LAPC) returns March 12 – 21, 2021. Daily tournaments resume March 22<sup>nd</sup>.

### 16. Can you smoke in the outdoor gaming area?

- No, you will not be allowed to smoke in the outdoor gaming area. Two designated smoking areas have been set up outdoors away from the gaming area.

### 17. Can I get a players bank check?

- Yes, by appointment only. Please contact [c.winters@commercecasino.net](mailto:c.winters@commercecasino.net) to schedule an appointment.

### 18. Is the Commerce Turf Club race book open? What are the hours of operation?

- Yes, the Commerce Turf Club race book is open. The hours of operation will be Wednesday through Sunday from 10:00am – 5:00pm.