



FAMILY HEALTH NETWORK of Central New York, Inc.

September 23, 2020

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607/753-6677 (Fax)

Billing Office
85 S. West St.
Homer, NY 13077
607/753-3798
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Cincinnatus Office
2805 Cincinnatus Rd.
P.O. Box 199
Cincinnatus, NY 13040
607/863-4126

Cortland Office
4038 West Road
Cortland, NY 13045
607/758-3008

FHN Dental Office
23 Central Street
Moravia, NY 13118
607/344-0052

Marathon Office
20 East Main Street
Marathon, NY 13803
607/849-3271

Moravia Office
23 Central Street
Moravia, NY 13118
315/497-9066

Perinatal Office
4038 West Road
Cortland, NY 13045
607/758-3400

School Health Program
85 S. West St.
Homer, NY 13077
607/753-3798

Pediatric & Family Practice
24 Groton Avenue
Cortland, NY 13045
607/753-3774

Dear Valued FHN Patient,

Due to COVID, Family Health Network is seeing an increase in the need for medical care. Schools have opened and students having COVID like symptoms (cough, runny nose, fever, headache) must be seen and tested before they can go back to school, and for this reason, the need for appointments is great. We are also at the start of cold and flu season and are seeing a lot of patients who have COVID-like symptoms who also need to be seen and tested for COVID.

We are doing our best to meet patient needs for appointments by asking questions when you call for an appointment. We offer both in-person and telehealth visits. We also have drive-thru COVID testing at each health center as needed. Offering the variety of visit types allows us to meet the needs of patients who require in person visits, which take longer.

When you call FHN for an appointment, please know we are doing all we can to make sure our patients are seen to meet their health needs. When you call, you and our health care team will decide the best way to take care of your health care needs.

We ask for your patience and support as we look at ways to make sure we are here for every patient during this very difficult time.

Sincerely,

Family Health Network