

VOX ISM

TRAINING ACADEMY

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JANUARY 2021 - APRIL 2021

Your safety matters. Due to COVID-19, all of our upcoming workshops and seminars are now being conducted online. Join us for these fun & educational events. Keep safe!

Note: All webinars will be held on Eastern time.

JANUARY 2021		
Featured Event		
January 28 1:30 PM - 3:00 PM	A walkthrough of Microsoft ERP Solution: Business Central	Register Here
Microsoft 365		
January 19 11:00 AM - 12:00 PM	Turn your seminar into a webinar with Microsoft Teams Live Events	Register Here
January 19 1:30 PM - 2:15 PM	Securing Your Office 365 Systems	Register Here
January 26 11:00 AM - 12:00 PM	Top Tips & Tricks to Get More Out of Microsoft Outlook	Register Here
January 26 1:30 PM - 2:15 PM	The Future of Modern Workplace: An Introduction to Microsoft 365 Collaboration Stack	Register Here
Dynamics 365 CRM		
January 20 11:00 AM - 12:00 PM	Drive business success with Dynamics 365 CRM for Sales	Register Here
January 20 1:30 PM - 2:15 PM	Earn Customers for Life with Dynamics 365 Customer Service	Register Here
January 27 11:00 AM - 12:00 PM	Omnichannel Customer Experience with dynamics 365 Customer Service	Register Here
January 27 1:30 PM - 2:15 PM	5 Big Reasons Why Dynamics 365 will Overtake Salesforce	Register Here
Business Central		
January 21 11:00 AM - 12:00 PM	Meet Microsoft ERP Solution: An Intro to Dynamics 365 Business Central	Register Here
January 21 1:30 PM - 2:15 PM	Excel with Excel	Register Here

FEBRUARY 2021

Featured Events		
February 23 1:30 PM - 3:00 PM	Power BI 101 - Intro Level	Register Here
February 24 1:30 PM - 3:30 PM	Power BI 201 - Advanced Level	Register Here
February 25 1:30 PM - 2:15 PM	Power BI How-to Session	Register Here
Microsoft 365		
February 2 11:00 AM - 12:00 PM	Eliminate your C drives and D drives with SharePoint	Register Here
February 2 1:30 PM - 2:15 PM	An Introduction to the Microsoft Power Platform - (Power BI, Power Automate, Power Apps, Teams)	Register Here
February 9 11:00 AM - 12:00 PM	Microsoft 365 Tech in Focus - Delve	Register Here
February 9 1:30 PM - 2:15 PM	Top Cybersecurity Questions to Ask Yourself in 2021	Register Here
February 16 11:00 AM - 12:00 PM	Microsoft 365 Tech in Focus - OneNote	Register Here
February 16 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - Forms	Register Here
Dynamics 365 CRM		
February 3 11:00 AM - 12:00 PM	Secrets Ingredients of Successful of B2B Marketing	Register Here
February 3 1:30 PM - 2:15 PM	How To Use Dynamics 365 for Sales As A Sales Executive	Register Here
February 10 11:00 AM - 12:00 PM	Deliver Proactive Service with dynamics 365 Customer Service	Register Here
February 10 1:30 PM - 2:15 PM	Enable a Data-centric culture within your organization with Model-driven Apps	Register Here
February 17 11:00 AM - 12:00 PM	5 Big Reasons Why Dynamics 365 will Overtake Salesforce	Register Here
February 17 1:30 PM - 2:15 PM	CRM Reporting & Analytics for Driving Sales	Register Here
Business Central		
February 4 11:00 AM - 12:00 PM	11 Excel Secrets for Accountants	Register Here
February 4 1:30 PM - 2:15 PM	From Dynamics 365 on-premises to Microsoft Cloud	Register Here
February 11 11:00 AM - 12:00 PM	7 Powerful Supply Chain Trends You Should Not Ignore in 2021	Register Here
February 11 1:30 PM - 2:15 PM	Supercharge Business Central Cloud with Free Apps	Register Here
February 18 11:00 AM - 12:00 PM	Analyze Data by Dimensions Right from Business Central!	Register Here
February 18 1:30 PM - 2:15 PM	Going paperless in your accounting department with Dynamics 365	Register Here

MARCH 2021

Featured Events		
March 10 1:30 PM - 3:00 PM	Take your business to new heights with Dynamics 365	Register Here
March 30 1:30 PM - 3:00 PM	Microsoft Teams: Training Bootcamp	Register Here
Microsoft 365		
March 2 11:00 AM - 12:00 PM	Microsoft 365 Tech in Focus - Excel	Register Here
March 2 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - Bookings	Register Here
March 9 11:00 AM - 12:00 PM	Transform collaboration with Microsoft Teams	Register Here
March 9 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - My Analytics	Register Here
March 16 11:00 AM - 12:00 PM	Power Apps 101 - Learn No/Low Code App Development	Register Here
March 16 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - Stream	Register Here
March 23 11:00 AM - 12:00 PM	Microsoft 365 (formerly Office 365) vs Google Workspace (formerly G-suite): Which productivity suite is best for your business?	Register Here
March 23 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - Yammer	Register Here
Dynamics 365 CRM		
March 3 11:00 AM - 12:00 PM	10 Cool Features You Should be Using in Dynamics 365 CRM	Register Here
March 3 1:30 PM - 2:15 PM	Introducing Vox CRM "Quickstart 40"	Register Here
March 17 11:00 AM - 12:00 PM	Transform Your Customer Service With Dynamics 365	Register Here
March 17 1:30 PM - 2:15 PM	The buyer's journey: Crafting a new story with Dynamics 365 for Sales and Marketing	Register Here
March 24 11:00 AM - 12:00 PM	Microsoft Dynamics 365 Marketing Automation: Overcoming the Manual Burden	Register Here
March 24 1:30 PM - 2:15 PM	CRM Reporting & Analytics for Driving Sales	Register Here
March 31 11:00 AM - 12:00 PM	Lead Generation and Social Selling with Dynamics 365	Register Here
March 31 1:30 PM - 2:15 PM	Optimizing Resource Scheduling with Dynamics 365 Customer Service	Register Here
Business Central		
March 4 11:00 AM - 12:00 PM	Scheduling with Business Central	Register Here
March 4 1:30 PM - 2:15 PM	Digitalization and New Technologies Driving Next Gen Warehouse Automation	Register Here
March 11 11:00 AM - 12:00 PM	Production Orders and Jobs in Business Central	Register Here

March 11 1:30 PM - 2:15 PM	Can your eCommerce solution grow your business and automate your order/invoice workflows within your Accounting System?	Register Here
March 18 11:00 AM - 12:00 PM	Advanced Manufacturing Options in Business Central	Register Here
March 18 1:30 PM - 2:15 PM	Best Practices to Streamline Your Financial Month-End Close	Register Here
March 25 11:00 AM - 12:00 PM	Setting up Sales Prices in Dynamics 365 Business Central	Register Here
March 25 1:30 PM - 2:15 PM	Logistics outsourcing secrets - How to be successful with 3PLs	Register Here

APRIL 2021

APRIL 2021		
Featured Event		
April 8 1:30 PM - 3:00 PM	Microsoft Dynamics 365 Spring Conference 2021 - New Release & Apps for Canadian Businesses	Register Here
Microsoft 365		
April 6 1:30 PM - 2:15 PM	Power Automate 101 - Intro Level	Register Here
April 13 1:30 PM - 2:15 PM	Skype for Business Retirement in 2021 - What does it mean to you?	Register Here
April 20 1:30 PM - 2:15 PM	Microsoft AI 101 - Intro Level	Register Here
April 27 1:30 PM - 2:15 PM	Microsoft AI 201 - Advanced Level	Register Here
Dynamics 365 CRM		
April 7 1:30 PM - 2:15 PM	Marketing Automation in the "New Normal" with Dynamics 365	Register Here
April 14 1:30 PM - 2:15 PM	Drive Business Success with Dynamics 365 for Sales	Register Here
April 21 1:30 PM - 2:15 PM	The buyer's journey: Crafting a new story with Dynamics 365 for Sales and Marketing	Register Here
April 28 1:30 PM - 2:15 PM	Remote Assist - Work together from Anywhere with Dynamics 365 Customer Service	Register Here
Business Central		
April 1 11:00 AM - 12:00 PM	Unique requirements of food industry in 2021	Register Here
April 1 1:30 PM - 2:15 PM	5 Strategies for Ensuring Accounts Payable and Accounts Receivable Success	Register Here
April 15 1:30 PM - 2:15 PM	Microsoft New Release - Find out what's new in Dynamics 365 and Microsoft Power Platform	Register Here
April 22 1:30 PM - 2:15 PM	Working with Portals	Register Here
April 29 1:30 PM - 2:15 PM	Excel with Excel	Register Here

POWER PLATFORM TRAINING SERIES

Intro		
February 2 1:30 PM - 2:15 PM	An Introduction to the Microsoft Power Platform	Register Here
Power BI		
February 23 1:30 PM - 3:00 PM	Power BI 101 - Intro Level	Register Here
February 24 1:30 PM - 3:30 PM	Power BI 201 - Advanced Level	Register Here
February 25 1:30 PM - 2:15 PM	Power BI How-to Session	Register Here
Power Apps		
March 16 11:00 AM - 12:00 PM	Power Apps 101 - Learn No/Low Code App Development	Register Here
Power Automate		
April 6 1:30 PM - 2:15 PM	Power Automate 101 - Intro Level	Register Here
Microsoft AI		
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April 27 1:30 PM - 2:15 PM	Microsoft AI 201 - Advanced Level	Register Here

MICROSOFT 365 TECH IN FOCUS - INTRO SESSIONS

Teams		
January 19 11:00 AM - 12:00 PM	Turn your seminar into a webinar with Microsoft Teams Live Events	Register Here
March 9 11:00 AM - 12:00 PM	Transform collaboration with Microsoft Teams	Register Here
March 30 1:30 PM - 3:00 PM	Microsoft Teams: Training Bootcamp	Register Here
April 13 1:30 PM - 2:15 PM	Skype for Business Retirement in 2021 - What does it mean to you?	Register Here
Security		
January 19 1:30 PM - 2:15 PM	Securing Your Office 365 Systems	Register Here
February 9 1:30 PM - 2:15 PM	Top Cybersecurity Questions to Ask Yourself in 2021	Register Here
Outlook		

January 26 11:00 AM - 12:00 PM	Top Tips & Tricks to Get More Out of Microsoft Outlook	Register Here
SharePoint		
February 2 11:00 AM - 12:00 PM	Eliminate your C drives and D drives with SharePoint	Register Here
Delve		
February 9 11:00 AM - 12:00 PM	Microsoft 365 Tech in Focus - Delve	Register Here
OneNote		
February 16 11:00 AM - 12:00 PM	Microsoft 365 Tech in Focus - OneNote	Register Here
Forms		
February 16 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - Forms	Register Here
Excel		
March 2 11:00 AM - 12:00 PM	Microsoft 365 Tech in Focus - Excel (Essential Training)	Register Here
MyBookings		
March 2 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - Bookings	Register Here
MyAnalytics		
March 9 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - My Analytics	Register Here
Stream		
March 16 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - Stream	Register Here
Yammer		
March 23 1:30 PM - 2:15 PM	Microsoft 365 Tech in Focus - Yammer	Register Here
Microsoft vs Google		
March 23 11:00 AM - 12:00 PM	Microsoft 365 (formerly Office 365) vs Google Workspace (formerly G-suite): Which productivity suite is best for your business?	Register Here