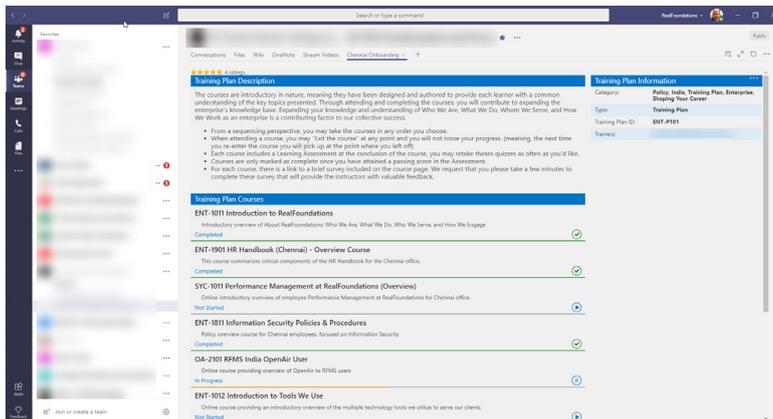


# RealFoundations Leverages Microsoft Teams and LMS365 for Global Employee Training



RealFoundations, a professional services firm focused on serving the real estate industry, prides itself on being an early adopter of Microsoft Office 365. The company fully embraced Office 365 six years ago and relies on the platform to enable day-to-day project and services delivery. When RealFoundations sought to establish and deploy structured online and instructor-led learning it made sense to select and implement a Learning Management System (LMS) that leverages the collaborative capabilities of Office 365. Fortunately, RealFoundations found an optimal solution in LMS365. Due to the fact that LMS365 is fully integrated with Office 365, the company was able to launch rfAcademy in September 2017 for its 400+ global employees. The RealFoundations learning and development team produced over 60 courses comprised of hundreds of lessons that are published, managed, and measured via LMS365.



## Introducing Microsoft Teams to rfAcademy

When Microsoft Teams was released, RealFoundations was one of the first to fully commit to the tool in February 2017. In response to the large volume of project-based and recurring work the company delivers, it made a conscious effort to move conversations out of Outlook and into the collaboration platform.

When LMS365 announced its integration for Teams, RealFoundations was quick to embrace the capability. The integration enables the company's learners to discover, attend, and track their learning directly within the Teams platform. Additionally, employees can utilize the intelligent LMS365 bot to help discover relevant learning content that enables them to more effectively deliver their assigned work. Additional benefits RealFoundations has recognized via the LMS365 integration with Teams include:

- ✓ The ability to share individual courses within a specific conversation thread or add training plans as tabs within a channel;
- ✓ Reduced the amount of clicks it takes for employees to access relevant learning;
- ✓ Increased collaboration when developing and deploying learning content; and
- ✓ Amplified the importance of including good meta data in course administration as it allows for more relevant answers from the LMS365 bot.

## The Future of LMS365 at RealFoundations

Though early into the LMS365 journey, learner feedback has been positive, from administration to course attendance and reporting. In the future the company expects to expand its training user base to include clients and provide them with targeted / relevant learning materials authored specifically for their needs.

About:  **real foundations**  
Making Real Estate Run Better

RealFoundations is a professional services firm focused on the real estate industry. With offices on four continents, 400+ client serving professionals and focused delivery capabilities in North America, Europe, China, India and Australia, RealFoundations provides Management Consulting, Managed Services and Energy Solutions to developers, owners/operators, service providers, institutional investors and corporate occupiers. At RealFoundations, real estate is the company's passion and the primary focus of its people and business. No group understands the entire real estate ecosystem as well as RealFoundations does, from the building itself to the way it's developed, operated and capitalized. The company applies that knowledge and insight to help real estate companies make better, more profitable decisions - making real estate run better.

"The LMS365 add-in for Microsoft Teams has proven extremely helpful to us for both deploying and accessing learning content. As an enterprise, we embraced Teams to aid in delivering our services and project-oriented work. It was an extremely pleasant surprise when I discovered that LMS365 developed what has proven to be an intuitive and useful add-in for the platform. Now, we can collocate learning courses and training plans we have authored alongside the conversation and file collaboration experience already native within Teams."

- Alex Cross, Knowledge Manager, RealFoundations



Find out about LMS365, the Learning Management System created by EARNINGFORCE. Leverage your existing SharePoint® or Office365® environment to deliver state-of-the-art learning and training through a familiar environment supported by cutting edge technology.

Best Office Store App  
European SharePoint Conference

ISV Cloud Partner 2016  
Microsoft Partner Awards

Best Integrated SharePoint Add-in  
Microsoft Office App Awards