

Team Lead - Mobile Addiction Outreach Initiative – Ref. No. 20071
Youth Health Centre
Permanent | Full-Time

The Alex: Changing Health. Changing Lives. The Alex Community Health Centre is a not-for-profit organization that is changing how we look at health care in Calgary. Our health, housing and food programs support our most vulnerable neighbours, tackling tough health and social issues head-on. Using a multi-disciplinary team approach, we focus care on assessment, intervention, and promotion of all aspects of health. We embrace a model of health care that is accessible, responsive, and participatory. In addition to the Youth Health Centre, we run a Community Health Clinic, a Seniors Health Centre, two Mobile Community Health Buses, one Dental Health Bus, four Housing First Programs, and a Community Food Centre.

What we do and why we do it:

The Alex Youth Health Centre (YHC) provides comprehensive services using a multidisciplinary team in a welcoming, accessible, confidential, non-judgmental, and youth-friendly environment. The goals of the YHC are to provide integrated, accessible health, counselling, and social services for youth aged 12 to 24 and to improve clients' outcomes in the areas of physical health, mental health and addictions, income and housing stability, and social support.

Reporting to the Associate Director of Mental Health and Addictions, the Team Lead - Mobile Addiction Outreach Initiative (TL-MAOI) is tasked with leading the Mobile Addiction Outreach Initiative team as an involved and responsible front-line counsellor, as well as a leader providing guidance, direction and vision to the team. The TL-MAOI will work in collaboration with the Youth Health and Social Team Leads and establish a core program that supports youth who are experiencing mental health and addiction issues in the community and at the Youth Health Centre.

What you will do:

- Offer leadership, vision and guidance to the MAOI Team
- Provide coaching, supervision and 1:1 support to team members
- Oversee data collection and entry, including the completion of assessments, and record keeping
- Work collaboratively with external partners and stakeholders
- Provide assertive outreach services to individuals experiencing mental health and addiction concerns
- Promote harm reduction through education and the distribution of safe supplies
- Provide health promotion through skills teaching and modeling
- Provide case management to assist clients with needs such as housing, employment, education, community integration, etc. and to achieve identified goals
- Provide intensive case management, including counselling and evidence-based therapies, to clients with complex needs
- Work collaboratively with clients, families, and community partners to assist clients in achieving treatment and recovery goals
- Support clients with accessing residential treatment and day treatment programs and rapid access addictions medicine
- Collaborate with the Youth Health Centre leadership team, the RAAM Team Lead, and other Alex programs to provide services
- Uphold the principles of harm reduction and recovery as appropriate for the individual
- Offer culturally-sensitive services where indicated
- Complete required documentation in accordance with agency policy and procedures and respective of professional college requirements
- Facilitate group programming for clients and staff relevant to expertise
- Any other duties as required

What you bring:

- Ideally, a master's degree preferred in clinical Social Work, or Psychology. Equivalencies may be considered
- Eligible for registration with professional discipline in Alberta (e.g., Alberta College of Social Workers)
- Minimum 3 years of experience in leadership
- Strongly invested in growing a high performing team and building a strong team culture
- Superior knowledge and experience in providing addiction care
- Outstanding motivational interviewing, CBT, and DBT skills
- A passion for advocating for and working with vulnerable populations
- Excellent written and verbal communication skills
- Ability to work and adapt in challenging and potentially stressful clinic environment
- Adaptability to different environments including variable workflow and client care environments
- Excellent conflict resolution and crucial conversation skills
- Availability and preparedness to work a flexible schedule to meet the needs of the program
- A thorough understanding of the agency's philosophy and goals
- Class 5 non-GDL driver's license, a personal vehicle, a clean driver' abstract, and \$2 million liability insurance are required
- Knowledge of the United Nations Declaration on the Rights of Indigenous People (UNDRIP) and the Truth and Reconciliation Commission (TRC) 94 Calls to Action considered an asset

Why You Want to Work with Us:

The Alex is an innovative and diverse organization which seeks to invest in its employees and see them succeed in their chosen careers. If you are seeking a deeply rewarding yet challenging career helping Calgary's vulnerable populations, this might be the place for you!

- Group benefits after three months
- Three weeks of paid vacation
- Paid wellness and personal Days
- RRSP matching after six months
- Reimbursement of professional designation fees
- Investment in professional development
- Health and Lifestyle Enhancement benefit

How to apply:

If you are as passionate as we are about making a difference in people's lives, please email your resume to jobs@thealex.ca and be sure to include the job title and reference number in the subject line. **This position will remain open until a suitable candidate is found.**

For further information about The Alex and its programs, we encourage you to visit our website at www.thealex.ca.

We thank all applicants for their interest, however, only those selected for an interview will be contacted.