



*A Division of Jackson County Department of
Health and Human Services
&
The Aging and Disability Services Unit*

Resource Directory

**Connecting you with Supports and Services relating to
aging, disabilities, mental health and
substance abuse services**

421 County Road R | Black River Falls, WI 54615
715-284-3978 | 1-844-493-4245
Fax: 715-284-7713
Website: adrcjacksoncounty.org
Email: ADRCJC@co.jackson.wi.us

Mission Statement

To provide older adults and people with physical or developmental/intellectual disabilities the resources needed to live with dignity and security, and achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

The Aging & Disability Resource Center (ADRC) of Jackson County offers information and assistance to residents of Jackson County regarding services available in the community. You may call or come to our office for more information. If you prefer, staff will meet with you in your home to answer questions and provide more in-depth consultation.

One of the goals of the ADRC of Jackson County is to help people plan current or future long-term care needs. Our staff is familiar with all the local community services and can help you determine which services best meet your needs.

The Jackson County community has a wide range of programs that offer services to meet the needs, maintain the independence, and improve the quality of life for Jackson County residents. This ADRC Resource Directory is developed by the Aging and Disability Resource Center of Jackson County. It is intended to provide information on a variety of topics for people age eighteen and over. It is *not* a complete list of all services available to people with disabilities, aging, mental health or substance abuse issues. It is *not* meant to be an endorsement or recommendation of these particular agencies.

People often need help understanding what types of services would be available in their home. Our options counselors can offer suggestions and advice on which services and supports will meet a person's needs while remaining as independent as possible.

To obtain further information about these or other services or to update the current listing, contact the ADRC of Jackson County at **715-284-3978** or **1-844-493-4245**.

If you would like to have a representative of the ADRC of Jackson County to make a presentation to your group or organization, please call **715-284-3978** or **1-844-493-4245**.

Publication - The Aging & Disability Services Unit publishes a newsletter, *60 Forward*, four times per year. It contains articles of interest from health care professionals and area senior citizens, the location of senior nutrition sites, transportation schedules, and future events. The newsletter can be obtained directly through Jackson County Shopper as well as at area banks, grocery stores, county offices, the hospital, health care clinics, public library, and other locations throughout Jackson County.

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ABUSE/NEGLECT

911 - Call immediately if you feel someone is in immediate, serious or life-threatening danger

ADRC of Jackson County www.adrcjacksoncounty.org • 715-284-3978 • 1-844-493-4245

Call if you are concerned about an adult neighbor, friend, or family member

Bolton Refuge House, Inc. www.boltonrefuge.com

Temporary housing for battered individuals and their children, information & referral

715-333-2350 • 24-Hour Crisis Line • 1-855-526-5866

National Clearinghouse on Abuse in Later Life www.ncall.us • 608-255-0539

National Domestic Violence Hotline www.ndvh.org

Anonymous and confidential 24 hours per day/7 days per week

1-800-799-SAFE (7233) • 1-800-787-3224 (TTY)

New Horizons Domestic Abuse Shelter www.nhagainstabuse.org • 1-888-231-0066

Wisconsin Bureau of Aging and Disability Resources www.dhs.wi.gov/aging/elderabuse

608-266-2536

Sexual Assault www.beta.wcasa.org/ • 608-257-1516 • 608-257-2537 (TTY)

ADULT DAY SERVICES

Lutheran Social Services of Wisconsin www.lsswis.org • 608-788-5090

A Place for You • 715-284-1135 ext. 4

Adult day care for disabled adults at least 18 years of age; Monday- Friday, 8am – 4:00 pm
7077 North Highway 12 and 27, Black River Falls

The Connection • 715-284-1135 ext. 2

Adult day services and day care for disabled adults at least 18 years of age; recreational and social activities; Monday through Friday 8:00 am – 4:00 pm, Thursdays open until 6:30 pm;
7077 North Highway 12 and 27, Black River Falls

ADVOCACY

ADRC of Jackson County www.adrcjacksoncounty.org • 715-284-3978 • 1-844-493-4245

Free, professional consultation to assist consumers and families to examine all community options before life changes are made; short term intervention and advocacy services; assistance with arrangement of community services; benefits assistance.
421 County Road R, Black River Falls

AIDS Resource Center of Wisconsin www.arcw.org • 608-785-9866 • 1-800-947-3353

AIDS/HIV education, prevention, and access to services. 505 King Street; Suite 200, La Crosse

The ARC www.thearc.org • 608-782-4799

Advocates for the rights of citizens with disabilities and their families
1035 Green Bay St #4 La Crosse, WI 54601

Coalition of Wisconsin Aging Groups www.cwag.org • 1-800-488-2596

Advocacy for persons 60+, including state and federal legislation and Senior Medicare

Disability Rights Wisconsin www.disabilityrightswi.org • 1-800-928-8778

Assists individuals gain access to services and opportunity through advocacy and legal expertise

Greater Wisconsin Agency on Aging Resources (GWAAR) www.gwaar.org • 608-243-5670

Provides information about services and resources to citizens 60 years and older.

Wisconsin Guardianship Support Center • 1-855-409-9410

Elder Law Center • 608-243-5670

Independent Living Resources (ILR) www.ilresources.org • 608-787-1111 • 1-888-474-5745

Assists individuals learn to speak for themselves by building skills and self esteem

4439 Mormon Coulee Road, La Crosse TTY 608-787-1148 • 1-888-378-2198

Legislative Hotline Call to advocate for support or change in legislation • 1-800-362-9472

NAMI Wisconsin, Inc. (National Alliance on Mental Illness) • 608-268-6000 • 1-800-236-2988

www.nami.org (National) • www.namiwisconsin.org (State)

Serves as advocates for persons affected by mental illness and their families La Crosse Advocate

NAMI Helpline • 1-800-950-6264

National MS Society – Wisconsin Chapter www.wisms.org • 1-800-344-4867

Free statewide support and services to individuals with MS, their loved ones, friends and caregivers, including information and referral, financial assistance for needs related to MS, education and peer support. 1120 James Drive, Suite A, Hartland

U.S. Department of Justice ADA Information Line www.ada.gov

1-800-514-0301 • TTY 1-888-514-0383

Provides information about the *Americans with Disabilities Act* or information about filing a complaint; Spanish language service also available

Wisconsin Board on Aging and Long-Term Care Ombudsman Program

www.longtermcare.wi.gov • 1-800-815-0015

Advocacy for long term care consumers age 60+ who reside in nursing homes or group homes

Wisconsin Department of Agriculture, Trade and Consumer Protection www.datcp.wi.gov
608-224-5012 · TTD/TTY 608-224-5058
Assists with concerns regarding products, services, and consumer complaints

Wisconsin Family Care Ombudsman Program www.dhs.wisconsin.gov/lcicare
Provides free services for Wisconsin Family Care and Family Care Partnership applicants and members age 18-59, including information and education on rights, representation in grievances and hearings, and explanation of benefits **608-267-0214 · 1-800-928-8778 · TTY 1-888-758-6049**

ALZHEIMER'S/DEMENTIA SERVICES

ADRC of Jackson County www.adrcjacksoncounty.org · **715-284-3978 · 1-844-493-4245**

Alzheimer's Family and Caregiver Support Program (AFCSP) - Assist in the response to the stress and service needs of families caring at home for someone with Alzheimer's disease or other irreversible dementia; requires a diagnosis of Alzheimer's disease or other irreversible dementia and financial eligibility.

Family Caregiver Support Program - Information on services and supports for caregivers providing care to an adult age 60+.

Alzheimer's Association www.alz.org (National) www.alz.org/gwwi (Greater Wisconsin Chapter) Advocacy, educational materials, family consults and peer mentoring.
404 ½ North Bridge Street, Chippewa Falls · **715-720-7611**

24 Hour Helpline · 1-800-272-3900

Safe Return Program (24/7 support for wandering) · **1-888-572-8566**

Comfort Zone Program (24/7 electronic location tool) · **1-877-259-4850**

Jackson County Interfaith Volunteer Caregivers (Time for You Program)
www.jcivc.org · **715-284-7058**

Provides respite for caregivers 407 Main Street, Black River Falls

See Nursing Homes in this resource guide

(**) denotes facilities with Alzheimer's/Dementia specific units

CAREGIVER SUPPORT

ADRC of Jackson County www.adrcjacksoncounty.org · **715-284-3978 · 1-844-493-4245**

Provides information and assistance relating to caregiver support
421 County Road R, Black River Falls

Family Caregiver Support Program - Information on services and supports for caregivers providing care to an adult age 60+.

Alzheimer's Association • www.alz.org (National) www.alz.org/gwwi (Greater Wisconsin Chapter)
Advocacy, educational materials, family consults, peer mentoring. Call for support group information. 404 ½ North Bridge Street, Chippewa Falls • **715-720-7611**
24 Hour Helpline • **1-800-272-3900**
Safe Return Program (24/7 support for wandering) • **1-888-572-8566**
Comfort Zone Program (24/7 electronic location tool) • **1-877-259-4850**
Jackson County Interfaith Volunteer Caregivers • **715-284-7058**
Caring companionship, telephone reassurance, respite care, information & referral
407 Main Street, Black River Falls

VA Caregiver Support Line • **608-788-5090**

LONG TERM CARE SUPPORT BROKER SERVICES

Lutheran Social Services www.lsswis.org • **715-379-3810**
Provides assistance to persons needing long term care services to understand options and ensure best service is obtained. 2307 South Avenue, La Crosse

CLINICS/MEDICAL CENTERS/DENTAL

HOSPITALS

Black River Memorial Hospital www.brmh.net
711 West Adams Street, Black River Falls • **715-284-5361**

Gundersen Health System www.gundersenhealth.org
1900 South Avenue, La Crosse • **608-782-7300** • TTY **608-782-3784**

Mayo Clinic Health System www.mayohealthsystem.org
1221 Whipple Street, Eau Claire • **715-838-3311** • **1-888-838-4777**

Mayo Clinic Health System mayoclinichealthsystem.org
700 West Avenue South, La Crosse • **608-785-0940** or **1-800-362-5454** • TTY **608-785-1161**

Mayo Clinic Health System – Oakridge www.mayohealthsystem.org
13025 8th Street, Osseo • **715-597-3121**

Memorial Medical Center www.memorialmedcenter.org • **715-743-3101**
216 Sunset Place, Neillsville

Sacred Heart Hospital www.sacredhearteauclaire.org • **715-717-4121** • TTY **715-717-4250**
900 West Clairemont Avenue, Eau Claire • Emergency Department • **715-717-4222**

Saint Joseph's Hospital www.ministryhealth.org • **715-387-1713**
611 Saint Joseph Avenue, Marshfield

Tomah VA Medical Center www.tomah.va.gov • **1-800-872-8662**
500 East Veterans Street, Tomah

Tri County Memorial Hospital www.tricountymemorial.org • 715-538-4361
18601 Lincoln Street, Whitehall

CLINICS

Gundersen Health System www.gundersenhealth.org • 1-800-362-9567
Blair Clinic 420 South Peterson Avenue, Blair • 608-989-2505
La Crosse Clinic 1900 South Avenue, La Crosse • 608-782-7300
Onalaska Clinic 3111 Gundersen Drive, Onalaska • 608-775-8100

Ho-Chunk Health Care Center www.ho-chunknation.com • 715-284-9851 • 1-888-685-4422
Serves Wisconsin Ho-Chunk Tribal members. N6520 Guy Road, Black River Falls

House of Wellness Clinic www.health.ho-chunk.com • 608-355-1240 • 1-888-552-7889
Provides services to enrolled members of any federally recognized tribe, Ho-Chunk Nation employees and family. S2845 White Eagle Road, Baraboo

Krohn Clinic www.krohnclinic.com 610 Adams Street, Black River Falls, WI • 715-284-4311

Marshfield Clinic www.marshfieldclinic.org • 715-387-5511 • 1-800-782-8581
1000 N. Oak Avenue, Marshfield

Mayo Clinic Health System mayoclinichealthsystem.org • 1-800-362-5454
Arcadia Clinic 464 South Saint Joseph Avenue, Arcadia • 608-323-3373
Holmen Clinic 1303 Main Street South, Holmen • 608-526-3351
La Crosse Clinic 700 West Avenue South, La Crosse • 608-785-0940
Onalaska Clinic 191 Theater Road, Onalaska • 608-392-5000

Mayo Clinic Health System - Clairemont Campus www.mayohealthsystem.org
733 West Clairemont Avenue, Eau Claire • 715-838-5222 • 1-888-838-4777

Mayo Clinic Health System – Luther Campus www.mayohealthsystem.org
1400 Belling Street, Eau Claire • 715-838-5222 • 1-888-838-4777

Mayo Clinic Health System – Oakridge www.mayohealthsystem.org • 715-597-3121
13025 8th Street, Osseo

FREE OR REDUCED COST HEALTHCARE

Chippewa Valley Free Clinic www.cvfreeclinic.org • 715-839-8477

Provides quality health care and advocacy for individuals who have no reasonable health care alternative in the Chippewa Valley area; patients are seen on a first come, first serve basis.

836 Richard Drive, Eau Claire

- Every Tuesday 4 – 8pm - Walk-in registration: 4 – 6pm
- 1st and 3rd Thursday 9am – 2pm; Walk-in registration: 9 – 10am
- Mental Health, Vision and Dental by appointment only.

Essential Health Clinic www.essentialclinic.org • 1-800-657-5177

Confidential, comprehensive reproductive healthcare. Services include: Birth control services, STD testing and treatment, pregnancy testing and counseling, emergency contraception, preventive care and other services. All services are provided in harmony with the personal beliefs of each client. 25 South 2nd Street, Black River Falls

Family Health Center of Marshfield, Inc. www.marshfieldclinic.org

1515 Saint Joseph Avenue, Marshfield • 715-221-9515 • 1-800-942-5420

TDD • 1-800-389-3033

Family Health/La Clinica 400 South Townline Road, Wautoma • 920-787-5514

Ho-Chunk Nation Health Office www.ho-chunknation.com • 715-284-9851 • 1-888-685-4422

W9855 Airport Road, Black River Falls

Wisconsin Well Woman Program (WWWP) www.dhs.wisconsin.gov/wwwp/index.htm

Preventative health screening services to women with little or no health insurance coverage.

Jacqueline Krumenauer • 715-839-4732 Eau Claire City-County Health Department

720 Second Avenue, Eau Claire, WI 54703

REDUCED COST DENTAL CARE

For additional providers, please refer to the Dentist section in the phonebook

Family Health Center Black River Falls Dental Center • 715-670-0400

N6571 Lumberjack Guy Road, Black River Falls

Marshfield Clinic Dental Center www.marshfield.clinic.org • 715-221-5600 • 1-800-782-8581

1307 N Saint Joseph's Ave., Marshfield

Marshfield Clinic Neillsville Dental Center www.marshfieldclinic.org • 715-743-1900

8 Boon Boulevard, Neillsville

Wisconsin Dental Association, Inc. www.wda.org • 1-866-812-9840

Provides referrals for free dental care for eligible, qualified applicants who are permanently disabled, chronically ill, or are of advanced age with a financial need; not for routine services, extensive dental needs only

Great Rivers 2-1-1 www.greatrivers211.org Dial 2-1-1 or 1-800-362-8255 · TTY 1-866-884-3620

EDUCATION

Chippewa Valley Technical College www.cvtc.edu · 715-833-6200 · 1-800-547-2882
620 West Clairemont Avenue, Eau Claire · TTY 715-852-1344

Ho-Chunk Nation Education Department www.ho-chunknation.com
Education and employment programs for tribal members · 715-284-5877 · 1-800-690-4860

University of Wisconsin - Eau Claire www.uwec.edu · 715-836-3636 · 1-866-893-2423
Continuing Education Programs offer lifelong learning programs for participants
of all ages · 210 Water Street, Eau Claire

University of Wisconsin – La Crosse www.uwlax.edu · 608-785-8000 · TTY 608-785-6900
Continuing Education Programs Offer lifelong learning programs for participants of all ages
1725 State Street, La Crosse

Learning in Retirement www.uwlax.edu · 608-785-6504 · TTY 608-785-6900
Learning community established to help meet the wide range of interests of the area's growing
retired population; 205 Morris Hall, 1725 State Street, La Crosse

Western Technical College www.westerntc.edu · 715-284-2253
24 Filmore Street, Black River Falls

EMERGENCY RESOURCES

MEDICAL EMERGENCY 9-1-1

Black River Memorial Hospital www.brmh.net · 715-284-5361
711 West Adams Street, Black River Falls

HOUSING – EMERGENCY

Beacon House Homeless Shelter www.beacon-house.org · 715-834-4357
Family emergency shelter for up to 30 days Must call first.
Eau Claire, WI

Bolton Refuge House, Inc. www.boltonrefuge.com · 715-333-2350
Temporary housing for battered individuals and their children; information and referral
24 Hour Crisis Line · 1-855-526-5866

Catholic Charities · 3710 E Ave S La Crosse, WI 54601 · 608-782-0710 ext. 22
Men, Women, Children

Hope Gospel Mission - Men's Shelter www.hopegospelmission.org · 715-552-5566

Emergency food, shelter and clothing for single men 18 years and older
8 South Farwell Street, Eau Claire (24-hour line)

Hope Gospel Mission - Women's Shelter www.hopegospelmission.org
Emergency food, shelter and clothing for single women 18 years and older
2517 Moholt Drive, Eau Claire • **715-834-4000** • **715-552-5566** (24-hour lines)

Family Promise 309 E Lake Street Eau Claire, WI 54701 • **715-834-4357**

New Horizons Shelter www.newhorizonslacrosse.com • **608-791-2600** • **1-888-231-0066**

Salvation Army www.salvationarmyusa.org 223 8th Street North, La Crosse • **608-782-6126**

Sojourner House www.cclse.org/the-sojourner-house • **715-514-5556**
Overnight shelter for single adults, men and women; showers, laundry, breakfast available.
Intake 7-9 pm. 618 South Barstow Street, Eau Claire

Veterans Assistance Foundation www.vafvets.org

Wisconsin Veterans Housing and Rehabilitation Program • **608-372-1280** • **1-800-947-8387**
Transitional housing program for homeless veterans and veterans at risk of becoming homeless

Western Dairyland Haven Homeless Shelters www.westerndairyland.org/homeless_shelters.phtml
Temporary housing for families up to 30 days • **715-985-2391** • **1-800-782-1063 ext. 1220**

ENERGY / FUEL ASSISTANCE

Jackson County Health and Human Services www.co.jackson.wi.us • **715-284-4301 ext. 370**
Emergency Energy Assistance, Emergency furnace repair and replacement

Jackson County Sheriff's Department www.co.jackson.wi.us • **715-284-5357**
For emergency and when Jackson County Human Services is closed

PERSONAL EMERGENCY RESPONSE SYSTEMS (PERS)

Alzheimer's Association www.alz.org (National) www.alz.org/gwwi (Greater Wisconsin Chapter)
715-720-7611• Advocacy, educational materials, family consults, peer mentoring. 404 ½ North
Bridge Street, Chippewa Falls • 24 Hour Helpline • **1-800-272-3900**
Safe Return Program (24/7 support for wandering) • **1-888-572-8566**
Comfort Zone Program (24/7 electronic location tool) • **1-877-259-4850**

Black River Memorial Hospital www.brmh.net
PERS - Provides 24-hour link to help in an emergency; small fee for this service
711 West Adams St, Black River Falls, WI • **715-284-1360**
TeleCare - Volunteer daily telephone calls to home; there is no fee for this service
711 West Adams Street, Black River Falls • **715-284-3606**

Clark Electric Cooperative Comfort Phone www.cecoop.com • **1-866-279-6544**
Wireless two-way conversation with the emergency response center; fire, smoke, freeze, power,
flood, and motion protection; medication reminder. 111 East Miller St., Greenwood WI

Great Rivers 2-1-1 www.greatrivers211.org/gr211 · 1-800-362-8255 · TTY 1-866-884-3620

Information, help and crisis line 24-hours a day, 7 days a week

Carrier Alert - free service allowing mail carriers to get assistance for you if your mail is not removed from your box; requires registration through Great Rivers 2-1-1

Jackson County Interfaith Volunteer Caregivers www.jcivc.org · 715-284-7058

Telephone reassurance. 407 Main Street, Black River Falls

Life Saver Packets · 715-284-3978

Emergency medical information packets obtained free of charge from a variety of community agencies; call the ADRC of Jackson County for more information

Mayo Clinic Health System www.mayoclinichealthsystem.org

HelpLink Medical Alert Service - A personalized response system that uses a two-way voice console unit to automatically dial a 24-Hour Response Center
608-392-9797 or 1-800-362-5454 ext. 26300

VA Medical Center - Guardian Alert 911 · 1-800-872-8662

Free lifeline service available to veterans that live alone and are currently enrolled in the VA Healthcare System. Must have a landline telephone. Contact your primary care provider at the VA for additional information and eligibility. 500 East Veterans Street, Tomah

EMPLOYMENT ASSISTANCE

Aptiv www.aptiv.org · 715-284-2546

Provides assistance seeking employment to individuals with disabilities, by connecting them directly with employers and businesses in your community.
720 Red Iron Road, Black River Falls, WI 54615

Ho-Chunk Nation Department of Labor www.ho-chunknation.com

Employment and training for enrolled tribal members who meet program eligibility guidelines.
W9814 Airport Road, Black River Falls, WI 54615 · 715-284-5877 · 1-800-294-9343

Social Security Administration www.ssa.gov · 1-866-815-2924

Various employment support provisions to assist disabled beneficiaries reach employment goals.
4120 Oakwood Hills Parkway, Eau Claire, WI 54701

University of Wisconsin Extension-Division for Business & Entrepreneurship · 715-284-4257

Connecting individuals with technical assistance, consulting, training, data analysis, resources and other services. 227 South 11th Street, Black River Falls, WI 54615

Veterans Assistance Foundation, Inc. www.vafvets.org · 1-608-372-8387

Program founded to assist veterans overcome homelessness by providing the job training, education, and counseling/rehabilitation services needed to sustain a productive lifestyle.

Vocational Rehabilitation for Native Americans (VRNA) www.glitc.org • 715-588-3324

Vocational rehabilitation designed to develop and deliver support to eligible Native Americans /Alaskan Natives, with disabilities, living in the defined service area. Provides services that are sensitive to individual cultural beliefs, strengths, resources, priorities, concerns, and abilities, so each may engage in gainful employment.

Western Dairyland EOC, Inc. www.westerndairyland.org • 1-800-782-1063

Assists disadvantaged individuals alleviate poverty-related conditions and provide opportunities which enable people to advance economically and socially.
3122 Whitehall Road, Independence, WI 54747

Western Technical College www.westerntc.edu/location/black-river-falls • 715-284-2253

24 Fillmore Street, Black River Falls, WI 54615

Wisconsin Department of Veterans Affairs www.dva.state.wi.us • 1-800-947-8387

Education & Employment Program provides guidance and resources to veterans, employers, and the public

Wisconsin Department of Vocational Rehabilitation (DVR) www.dwd.wisconsin.gov/dvr

Employment services/counseling for disabled consumers. Arranges services and training/technical assistance to enable those to work.
2615 East Avenue South, Suite 101, La Crosse, WI 54601 • 1-800-523-2139

Wisconsin Department of Workforce Development (DWD)-Unemployment Insurance
www.dwd.state.wi.us/ui • 414-438-7713

Wisconsin Department of Workforce Development (DWD)-Workers Compensation Division
www.dwd.state.wi.us/wc • 608-266-1340

Wisconsin Job Center www.jobcenterofwisconsin.com • 608-374-7740 • 1-800-742-5627

Support for persons seeking employment, data base of job openings, instruction and assistance with developing resume and interviewing skills. 120 East Milwaukee Street, Tomah, WI 54660

Wisconsin Senior Employment Program (WISE) • 608-789-5645

Employment training program for low-income, unemployed individuals 55+
2615 East Avenue South, La Crosse, WI 54601

Workforce Connections, Inc. www.workforceconnections.org • 715-284-7117

Assistance with career planning, job searching, and skills training. 24 Fillmore Street, Black River Falls, WI 54615

FINANCIAL RESOURCES • TAX ASSISTANCE

BENEFITS ASSISTANCE

ADRC of Jackson County Benefits Specialist www.adrcjacksoncounty.org

421 County Road R, Black River Falls · 715-284-3978 · 1-844-493-4245

Disability Benefit Specialist – serves ages 18-59

Elderly Benefit Specialist – serves ages 60 and up

Bureau of Indian Affairs Regional Office

www.bia.gov/WhoWeAre/RegionalOffices/Midwest/index.htm · 612-713-4400

Ho-Chunk Nation Aging Unit www.ho-chunknation.com · 715-284-0811 · 1-888-701-8284

Tribal Aging Benefit Specialist – serves enrolled Ho-Chunk members

Ho-Chunk Nation Veteran Affairs Department www.ho-chunknation.com · 715-284-4563

Serves Ho-Chunk Nation veterans W9814 Airport Road, Black River Falls

Independent Living Resources (ILR) - Benefit counseling www.ilresources.org

4439 Mormon Coulee Road, La Crosse

608-787-1111 · 1-888-474-5745 TTY 608-787-1148 · Toll Free TTY 1-888-378-2198

Jackson County Health and Human Services www.co.jackson.wi.us · 715-284-4301 ext. 370

Energy Assistance Program and Emergency Energy Assistance

421 County Road R, Black River Falls

Jackson County Veterans Service Office www.co.jackson.wi.us · 715-284-0225

307 Main Street, Black River Falls

Medicare www.medicare.gov · 1-800-633-4227

Social Security Administration www.ssa.gov · 1-866-815-2924

4120 Oakwood Hills Parkway, Eau Claire

State of Wisconsin Medigap Help-line www.medicare.gov/medigap · 1-800-242-1060

U.S. Railroad Retirement Board www.rrb.gov · 1-877-772-5772 · TTY 312-751-4701

Benefits for railroad employees and families through the Railroad Retirement Board

Western Region for Economic Assistance www.access.wi.gov · 1-888-627-0430

Oversees public benefits. Apply for benefits and report changes.

Workforce Connections W2 and Emergency Assistance www.workforceconnections.org

24 Fillmore Street, Black River Falls · 715-284-7117 · 1-855-418-9332

OTHER FINANCIAL RESOURCES

Catholic Charities – St. Lawrence Community Services www.cclse.org · 608-782-0710

Prevention assistance by providing instruction in the wise use of credit, budgeting and family money management; representative payee service. 3710 East Avenue South, La Crosse

Federal Housing Administration - Home Equity Conversion Mortgage

Allows homeowners age 62+ to draw income from home equity without requiring repayment for the time the home is occupied

1-800-225-5342 • Federal Information on Relay Service (W/TTY) 1-800-877-8339

ILIFE Financial Management Services www.iLIFEms.com • 1-888-958-7695

Assistance for persons receiving long term care services: Fiscal/Employer Agent, Third Party Administration, Financial Services Consultation, Online time reporting.

6100 North Baker Road, Glendale WI

Wisconsin Housing and Economic Development Authority (WHEDA) www.wheda.com

Housing funding for low and moderate-income residents; low-interest • **1-800-334-6873 •**

TTY 1-800-943-9430 • Property Tax Deferral Loan Program • 1-800-755-783

REPRESENTATIVE PAYEE SERVICES

Beneficial Representative Payee P.O. Box 3153, Eau Claire • 715-831-9349

Catholic Charities – St. Lawrence Community Services

www.cclse.org/st-lawrence-community-services • **608-782-0710**

Financial education regarding the wise use of credit, budgeting and family money management; representative payee service. 2710 East Avenue South, La Crosse

Consumer Credit Counseling Service of La Crosse www.cccsonline.org • 1-844-307-7220

505 King Street, Suite 212, La Crosse

GT Independence www.gtindependence.com • 1-877-659-4500

Provides representative payee service, for a fee. 215 Broadus Street, Sturgis MI 49091

ILIFE Financial Management Services www.iLIFEms.com • 1-888-958-7695 or 1-888-800-5599

Assistance for persons receiving long term care services: Fiscal/Employer Agent, Third Party Administration, Financial Services Consultation, Online time reporting.

6100 North Baker Road, Glendale WI

TAX ASSISTANCE

AARP Tax-Aide www.aarp.org/taxaide • 1-888-227-7669

Free, face-to-face tax assistance and tax form preparation; serves people with low to moderate income and individuals age 60 and older during the tax season. Call for the nearest office

ADRC of Jackson County Elder Benefit Specialist www.adrcjacksoncounty.org

Assist individuals age 60+ with homestead credit • **715-284-4301 ext. 377 • 1-844-493-4245**

Earned Income Credit • 715-836-8750 • 1-800-829-1040

IRS Tax consulting www.irs.gov • 1-800-829-1040 • TTY/TDD 1-800-829-4059

Wisconsin Department of Revenue www.revenue.wi.gov/Pages/Individuals/homestead.aspx

Homestead tax credit – homeowners or renters may apply; income limits apply • **715-836-2811**

Wisconsin Housing and Economic Development Authority (WHEDA) www.wheda.com

WHEDA Property Tax Deferral Loan Program - Allows individuals 65+ with a limited income to convert equity from their home into cash to pay all or a portion of property taxes.
1-800-755-7835

TELEPHONE ASSISTANCE

Lifeline/Link-up Program www.lifelinesupport.org

Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.

Link-up: Assists with the initial installation or activation fee for phone service. Contact your local telephone company or cell phone provider for additional eligibility information.

Safelink Wireless Cell Phone Program www.safelinkwireless.com · 1-800-Safelink (723-3546)

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. Call for Enrollment and Plan Changes Support.

Telecommunications Assistance Program

Telecommunications Equipment Purchase Program (TEPP) - assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service. Requires \$100 co-pay.

Telecommunications Assistance Program (TAP) – may be able to assist qualified individuals with TEPP co-pay **Voice 608-231-3305 · TTY 1-800-251-8345**

FOOD/MEAL ALTERNATIVES

EMERGENCY FOOD RESOURCES

Friends Sharing Food - Emergency Food outside program dates/times

411 Gebhardt Road, Black River Falls · **715-670-8489**

Friends Food Shelf – Every Monday 3pm – 4:30pm

Only name and address required. For weather, listen to WWIS 99.7 FM for cancellation notice. · **715-284-5598**

Jackson County Food Pantry – Last Wednesday of the month from 9:30-10:30am

and the Tuesday before the last Wednesday from 4:00 pm to 6:00 pm. Income guidelines apply. Bring proof ID and proof of residence; donations are always welcome.

715-896-3601

Neighborhood Food Pantry – Open the 2nd Tues of the month from 9am – 10am

Locations in Alma Center, Brockway, Hixton, Merrillan, and Taylor.

715-284-1688

FINANCIAL ASSISTANCE FOR FOOD

Western Region for Economic Assistance (WREA) www.access.wisconsin.gov
Assist low-income families and individuals apply for benefits and report changes.
1-888-627-0430 Fax: **1-855-293-1822**

HOME DELIVERED MEALS

ADRC of Jackson County www.adrcjacksoncounty.org · **715-284-3978** · **1-844-493-4245**
Meals for eligible recipients age 60+ and disabled individuals.

Ho-Chunk Nation Aging Unit www.ho-chunknation.com · **715-284-0811** · **1-888-701-8284**
Elderly Nutrition Program - home delivered meals for elderly tribal members

SENIOR MEAL SITES

The Senior Nutrition Program is available to any person age 60 and older, including spouses under the age of 60, regardless of residence or income level.

Melrose - L & M Café - Monday through Thursday, 11:00 am to 1:00 pm
405 North Washington Street, Melrose · **608-488-2611**

Merrillan - Merrillan Café- Monday through Friday, 11:00 am to 1:00 pm
400 North Washington Street, Merrillan · **715-333-9200**

Millston – T.K.'s 400 Club – Wednesday-Thursday, 11:00 am to 1:00 pm
W6621 US Hwy 12 Millston · **715-284-0072**

Taylor, General Store and Café - Monday through Friday, 11:00 am to 1:00 pm
30 2nd Street, Taylor · **715-662-2225**

HEALTH / WELLNESS

Department of Veterans Affairs Home Based Primary Care

Primary Care Team for veterans living in a stable home setting or assisted living within a 50-mile radius of the hospital and have difficulty making it to clinic visits because of physical or emotional reasons; no emergency care - Veterans Administration Medical Center, Tomah
608-372-7734 · **1-800-872-8662 ext. 67734**

Ho-Chunk Nation Division of Health and Social Services www.ho-chunknation.com

House of Wellness Clinic · **608-355-1240** · **1-888-552-7889**

Provides services to enrolled members of any federally recognized tribe, Ho-Chunk Nation employees and family. S2845 White Eagle Road, Baraboo

Special Olympics www.specialolympicswisconsin.org/index.html

1-800-552-1324 · **608-222-1324** · Programs for individuals with developmental disabilities

Wisconsin Well Woman Program (WWWP) Screening, referral and follow-up for breast cancer and cervical cancer care for Native American women ages 45 to 64. The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines. N6520 Guy Road, Black River Falls • **715-284-9851**

Wisconsin Well Woman Program (WWWP)

www.eauclairewi.gov/departments/health-department/adult-health/wisconsin-well-woman-program Screening, referral and follow-up for breast cancer and cervical cancer care for women ages 45-64. The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines.
720 Second Avenue, Eau Claire • **715-839-4732**

HEARING AND VISION LOSS SERVICES

American Foundation for the Blind www.afb.org • **1-800-232-5463**

Provides resources and support for vision loss, to individuals and their families, to businesses, employers, and professionals who provide services to blind and visually impaired people.

Interfaith Volunteer Caregivers www.ivcinfo.org • **715-284-7058**

Audio recordings of local newspaper publications for the visually impaired.
407 Main Street, Black River Falls, WI 54615

National Federation of the Blind of Wisconsin www.nfbwis.org • **608-622-7632**

Advocacy and support for blind and visually impaired individuals throughout Wisconsin.

Office for the Blind and Visually Impaired www.dhs.wisconsin.gov/blind • **608-789-5663**

Services to assist individuals who are blind or visually impaired to achieve their own goals of independent living through individual visits, group trainings and teaching techniques and technologies for use in daily living. 115 5th Avenue South, Suite 506, La Crosse, WI 54601

Office for the Deaf and Hard of Hearing www.dhs.wisconsin.gov/odhh/index.htm

1-855-359-5252 • Information and referral services on a variety of topics tailored to the unique needs of Deaf, Deaf-Blind, or Hard of Hearing residents.
610 Gibson Street, Suite 1, Eau Claire, WI 54701

Telecommunications Equipment Purchase Program (TEPP) • **608-231-3305**

Assists with the purchase of specialized equipment for use with basic telephone services.

Telecommunications Assistance Program (TAP) www.dhs.wisconsin.gov/odhh/tap.htm

Financial assistance program to assist with costs associated with TEPP. • **608-266-3118**

Vision Forward www.vision-forward.org • **414-615-0100**

Training, tools, and strategies to help adults with vision loss lead

Wisconsin Council of the Blind and Visually Impaired www.wcblind.org • **1-800-783-5213**

Promote the dignity and independence of the people in Wisconsin who are blind and visually impaired by providing services, advocating legislation and educating the public.

Wisconsin Department of Vocational Rehabilitation (DVR) www.dwd.wisconsin.gov/dvr

A Federal/state program designed to obtain, maintain, and improve employment for individuals with disabilities by working with vocational rehabilitation consumers, employers and other partners. 2615 East Avenue South, Suite 101, La Crosse • 1-800-523-2139

Wisconsin Relay Service www.wisconsinrelay.com • 1-800-676-3777

Free service for all Wisconsinites, connecting individuals who are deaf, deaf-blind, hard-of-hearing, or have a speech disability with users of standard telephones.

Wisconsin Talking Book and Braille Library (WTBBL) www.dpi.wi.gov/talkingbooks

Provides audio books and braille materials to Wisconsin residents. Patron receives and returns books and equipment, postage-free through the U.S. Postal Service. • 1-800-242-8822

HOME HEALTH • HOSPICE

HOME HEALTH - Skilled and non-skilled patient-centered care to meet individual needs for obtaining or maintaining a successful recovery at home.

Ascension www.healthcare.ascension.org/locations/wisconsin • 715-669-7279 • 1-800-397-0270

704 South Clark St, Thorp, WI

Aurora Community Services www.auroraservices.com • 715-235-1839

B-Home Services & Supplies www.brmh.net

311 County Highway A, Black River Falls • 715-284-3662

BrightStar www.brightstarcare.com/lacrosse • 608-519-4324

1052 Oak Forest Drive, Suite 240, Onalaska

Department of Veterans Affairs Home Based Primary Care

Home health care services, part of the VHA Standard Medical Benefits Package, provided to Veterans with complex health care needs in which routine clinic-based care is not effective. All *enrolled Veterans* are eligible IF they meet the clinical need for the service and it is available
608-372-7734 • 1-800-872-8662 ext. 67734

International Quality Home Care www.internationalquality.com • 1-888-278-3405

1210 W 4th St, Suite A, Neillsville, WI

Lutheran Social Services Home Health www.lsswis.org • 715-855-5043

1101 West Clairemont Avenue, Eau Claire

Mayo Health System – Hospice www.mayoclinichealthsystem.org

715-831-0100 • 1-800-236-8408

Moore Genuine Care LLC www.mooregenuinehomecare.com • 715-286-2734

711 Anderson Street, Augusta

Recover Health www.recoverhealth.org · 715-598-5600
1324 W Clairmont Ave Ste 2, Eau Claire WI 54701

ResCare www.rescare.com/homecare-services · 608-779-0900 · 1-866-737-2273
1425 State Road 16, Suite B, La Crosse

VA Home Care Services www.va.gov/healthbenefits/access/home_health_care.asp
Services for eligible veterans, which may include: home care, homemaker services, bath assistance, in-home respite, community adult day health center and home health aide services
VA Medical Center, Tomah · 608-784-3886 · 1-800-872-8662

HOSPICE

B-Home Services & Supplies www.brmh.net
311 County Highway A, Black River Falls · 715-284-3662

Ministry Home Care House of the Dove
www.healthcare.ascension.org/specialty-care/hospice-care?ministry=ministry-healthcare
1000 West 11th Street, Marshfield · 715-389-0100

St. Croix Hospice www.stcroixhospice.com · 715-598-2635 · Fax: 1-651-328-6999
1280 W. Clairemont Ave., Suite 4 Eau Claire, WI 54701

HOUSING ALTERNATIVES

ASSISTED LIVING FACILITIES

RESIDENTIAL CARE APARTMENT COMPLEX (RCAC) - a registered or certified place where five or more adults reside. Certified facilities can accept public funding; registered facilities only accept private pay individuals. Apartments have a lockable entrance and exit, a kitchen, including a stove (or microwave oven), individual bathroom, sleeping and living areas. This living option can provide up to (but cannot exceed) 28 hours per week of the following services: supportive services, personal assistance, nursing services, emergency assistance. RCACs provide services either directly or under contract and the services must be part of the tenant's service agreement.

Pine View Terrace www.pineviewcarecenter.com 62+ years old · 715-284-7077
404 County Road R, Black River Falls

ADULT FAMILY HOMES (AFH) - residential facilities where families open their home and provide care for developmental or physical disabilities, for one to four adults, who are not related to the operator, reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident. Counties certify one and two bed adult family homes; the State of Wisconsin licenses three and four bed adult family homes.

For more information contact:

ADRC of Jackson County www.adrcjacksoncounty.org · 715-284-3978 or 1-844-493-4245

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF) is a licensed facility where five or more adults reside, who are not related to the operator or administrator, and who do not require care above intermediate level nursing care. Adults receive care, treatment, or services that are above the level of room and board but includes no more than three hours of nursing care per week per resident. Other supports and services are also offered.

Country Terrace www.carepartners-countryterrace.com • 715-284-2060
S 2nd Street, Black River Falls

Hanson House N10599 County Road G, Osseo • 715-797-7999

RJ's Care Home www.ourparents.com/wisconsin/hixton/rjs_care_home
N7525 County Road A, Hixton • 715-284-0094 • 1-888-848-5698

ALZHEIMER'S/DEMENTIA

Bethany Lutheran Homes www.bethanylutheranhomes.org
Corporate Office - 2575 South 7th St, La Crosse • 608-406-3880

Eagle Crest North (Memory Care) • 351 Mason Street, Onalaska • 608-779-1700

Eagle Crest South (Memory Care) • 622 Bennora Lee Court, La Crosse • 608-779-1702

Hearten House I • 2573 7th Street South, La Crosse • 608-784-4521

Hearten House II • 2571 7th Street South, La Crosse • 608-784-4523

Hearten House III • 101 Juniper Lane, Holmen • 608-526-6796

Bluffview Memory Care www.bluffviewmemorycare.com
2101 Bluffview Court, Holmen 608-526-5864

Brookdale Senior Living (60+ years of age) www.brookdale.com

Clare Bridge Cottage 3161 East Avenue South, La Crosse • 608-433-2751

Syverson Lutheran Home www.graceluthfound.com
816 Porter Avenue, Eau Claire • 715-832-1644

Springbrook Assisted Living www.springbrookassistedliving.com
861 Critter Court, Onalaska • 608-783-2292

MENTAL HEALTH RELATED SERVICES

RJ's Care Home www.ourparents.com/wisconsin/hixton/rjs_care_home
N7525 County Road A, Hixton • 715-284-0094 • 888-848-5698

Ho-Chunk Nation Tribal Housing www.ho-chunknation.com
Down payment assistance, emergency home repairs, inspection of homes, and home ownership assistance for tribal members 500 East Veterans Street, Building 23, Tomah • 608-374-1225

INDEPENDENT HOUSING

Black River Housing, LLC www.blackriverhousing.com/contact • 715-284-4235

8th Street Apartments - North 8th Street, Black River Falls

River Run Apartments - 145 Rye Bluff Road, Black River Falls

Country View Apartments - 125 Rye Bluff Road, Black River Falls • 715-928-0138

Farm Urban Holdings – 9 Main Street Suite 101, Black River Falls • 715-282-0936

Frontier Property Management, LLC – Black River Falls and Taylor • 608-634-6448

Jackson County Housing – Subsidized Housing for individuals age 62+ and adults with disabilities;
715-284-2041

Center Circle Apartments - 301 Center Street, Merrilan

Hillside Apartments - 186 3rd Street, Hixton

Meadow View Apartments - 337 Main Street, Alma Center

River Grove Apartments - 130 South Water Street, Black River Falls

Village Center Apartments - 203 3rd Street, Taylor

West Indies Apartments - 308 Bristol, Melrose

JFK LLC – Black River Falls • 715-896-1562

Lincolnwood Glen Senior Apartments (age 55+, income limits)
100 Lincolnwood Drive, Black River Falls • 715-284-8572

Midtown Apartments (age 62+, income limits) 218 East Main Street, Alma Center • 715-896-1836

Moe Hardware - 23 Main Street, Black River Falls • 715-284-4621

Northland Apartments (income limits) 413 South 3rd Street, Black River Falls • 1-888-576-6468

Partridge Run Apartments (income limits; individuals with chronic mental illness)
419 South 1st Street, Black River Falls • 608-784-1381 • 1-888-393-3282

Richard Brueschoff Villa (income limits, developmentally disabled only) www.impactseven.org
111 Maplewood Court, Black River Falls • 1-800-685-9353

Rye Bluff Town Houses (income limits) www.meridiangroupinc.net
206 S Roosevelt Rd, Black River Falls • 715-284-5148

SY Apartments – Black River Falls • 715-284-2271 or 608-343-2586

Torgerson's A Partnership – PO Box 576, Black River Falls • **715-896-9870**

Town and Country Apartments

720 Main Street, Black River Falls • **715-964-2406** or **715-896-1173**

Union Place (age 18+ with disability or age 62+, income limits)

DAK Management 223 North 4th Street, Black River Falls • **608-822-7368** • **1-800-218-2843**

LEGAL ASSISTANCE

Coalition of Wisconsin Aging Groups/Elder Law Center • **1-800-488-2596**

www.cwagwisconsin.org/elder-law-center Nonprofit, nonpartisan, statewide legislative and legal advocacy membership organization.

Disability Benefit Specialist Program (DBS) • **715-284-3978** • **1-844-493-4245**

Information and assistance with public and private benefit programs, including application and appeal procedures

Disability Rights Wisconsin (DRW) www.disabilityrightswi.org • **1-800-928-8778**

Representation in civil rights violation issues.

Elder Benefit Specialist Program (EBS) • **715-284-3978** • **1-844-493-4245**

State-wide program offering counselling, assistance, and advocacy in areas of public benefits, health insurance, and consumer law, to people who are 60+.

Greater Wisconsin Agency on Aging Resources (GWAAR) www.gwaar.org • **608-243-5670**

Agency committed to promoting, protecting, and enhancing the well-being of older people in Wisconsin.

Legal Action of Wisconsin – La Crosse Office www.legalaction.org

Free legal advice and representation to low-income individuals in civil matters.

205 5th Avenue South, Suite 300, La Crosse, WI 54601 • **608-785-2809** • **TTY: 800-947-3529**

Elder Rights Project • **844-614-5468**

Legal Action of Wisconsin and Wisconsin Judicare are pleased to announce that we are now providing statewide civil legal aid to elder abuse victims through our statewide Elder Rights Project (ERP).

State Bar of Wisconsin-Lawyer Referral and Information Service www.wisbar.org

1-800-362-9082

Wisconsin Guardianship Support Center www.gwaar.org • **1-855-409-9410**

Information and assistance on issues related to guardianship, protective placement, and advance directives and more.

MEDICAL EQUIPMENT/SUPPLIES

A&J Mobility www.aandjmobility.com • 715-874-6630 • 1-877-833-9830

Specializes in vehicle conversions and repairs for people with disabilities. Rentals available.
2650 Prospect Drive, Eau Claire

American Cancer Society www.cancer.org

Wigs, hospital beds, walkers, commodes, wheelchairs, etc. for people cancer
1285 Rudy Street, Suite 103, Onalaska • 608-783-5000

American Home Patient www.ahom.com

1052 Oak Forest Drive, Suite 160, Onalaska • 608-779-9900 • 1-800-947-2330
204 East Upham Street, Marshfield • 715-387-1789 • 1-800-284-6639

Apria Healthcare www.apria.com

1316 North Hastings Way, Eau Claire • 715-834-7517 • 1-800-289-8700
1207 West Veterans Parkway, Marshfield • 715-384-0088
W6853 Industrial Boulevard, Onalaska • 608-783-7668 or 1-800-285-9233

B-Home Services & Supplies www.brmhmedical.net

A full range of medical equipment for your home healthcare needs
311 County Highway A, Black River Falls • 715-284-3670

Degen Berglund www.degenberglund.com • 608-775-8500

2511 Green Bay Street, Village Shopping Center, La Crosse
111 Sand Lake Road, Center 90, Onalaska
600 North Holmen Drive, Suite 1, Holmen

Family Medical Supply and CPAP Store • 608-791-1100 • 1-855-791-1549

705 State Street, La Crosse

Independent Living Resources (ILR) www.ilresources.org

Provide assessments/recommendations to people with disabilities regarding their technology needs; staff can assist with locating and applying for financial assistance; adaptive equipment is available for loan 4439 Mormon Coulee Road, La Crosse
608-787-1111 • 1-888-474-5745 TTY 608-787-1148 • TTY 1-888-378-2198

Lincare www.lincare.com • 715-835-3628

Durable medical equipment including respiratory needs, professionally licensed staff.
1731 Westgate Road, Eau Claire

Mayo Clinic Health System – Home Medical Equipment www.mayoclinichealthsystem.org

620 11th Street South, La Crosse • 608-392-9797 • 1-800-362-5454, ext. 9797
1221 Whipple Street, Eau Claire • 715-838-1815 • 1-800-236-6807

Medicine Shoppe Pharmacy 300 Superior Avenue, Tomah • 608-372-2101

Midelfort Pharmacy and Home Medical

325 East Madison Street, Eau Claire • 715-838-1800 • 1-800-236-6807

MENTAL HEALTH SERVICES

BEHAVIORAL MEDICINE/COUNSELING/MENTAL HEALTH SERVICES

Family and Children's Center • 715-284-9477

221 Main Street, Suite L10, PO Box 271, Black River Falls

Garson Growth & Counseling Services • 54 North 1st Street, Black River Falls • 715-284-0361

Gundersen Health System Behavioral Health www.gundersenhealth.org

123 16th Avenue South, Onalaska and 1900 South Avenue, La Crosse

608-775-7991 • 1-800-362-9567 ext. 57991

Ho-Chunk Nation Division of Health and Social Services www.ho-chunknation.com

715-284-9851 • For members and employees of the Ho-Chunk Nation and Native American Nations. N6520 Guy Road, Black River Falls

Jackson County Health and Human Services www.co.jackson.wi.us • 715-284-4301

421 County Road R, Black River Falls

Krohn Clinic, Ltd. www.krohnclinic.com 610 West Adams Street, Black River Falls

715-284-4311

Mayo Clinic Health System Behavioral Health Services www.mayoclinichealthsystem.org

212 11th Street South, La Crosse • **1-800-362-5454**

Ron McGuire Family Therapy Center 203 Main Street, Black River Falls • 715-284-4233

Stein Counseling & Consulting Services, Ltd www.effectivebehavior.com • 715-670-8692

West Central Wisconsin Behavioral Health www.tchcc.com • 715-538-4312

23062 Whitehall Road, Independence

For a listing of additional providers, see *Counselors or Mental Health Services* in the Yellow

Pages or call the number Great Rivers 2-1-1 www.greatrivers211.org

Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620

MENTAL HEALTH CRISIS INTERVENTION

Black River Falls Police Department 101 S. 2nd Street, Black River Falls • 715-284-9155

Great Rivers 2-1-1 www.greatrivers211.org Dial 2-1-1 or 1-800-362-8255

TTY 1-866-884-3620

Jackson County Sheriff's Department • 715-284-5357

Northwest Connections 24-hour crisis line for mental health or AODA • 1-888-552-6642

NURSING HOMES

Nursing homes listed below service the Jackson County area. These locations may not be physically located in Jackson County. Please check with the specific facility for information regarding residency eligibility.

****Denotes facilities with Alzheimer's/Dementia specific units**

Atrium Health & Senior Living – Atrium Post-Acute Care www.atriumhsl.com
1311 Tyler St, Black River Falls • 715-284-4396

Augusta Area Home www.augustahealthandrehab.com
215 East Brown Street, Augusta • 715-286-2266

****Clark County Rehabilitation & Living Center**
W4266 State Highway 29, Owen • 715-229-2172

Dove Healthcare www.dovehealthcare-osseo.com/
51019 Ridge View Rd, Osseo • 715-597-2493

****Grand View Care Center** www.grandviewhome.org
620 Grand View Avenue, Blair • 608-989-2511

****Lakeview Health Care Center** www.co.la-crosse.wi.us/lakeview
902 East Garland Street, West Salem • 608-786-1400

Marinuka Manor www.bsjcorp.com/nursing-homes/marinuka-manor
19475 Silver Creek Road, Galesville • 608-582-2211

****Morrow Memorial Home** www.morrowhome.org
331 North Water Street, Sparta • 608-269-3168

Mulder Health Care Facility www.mulderhealth.com
713 North Leonard Street, West Salem • 608-786-1600

Neillsville Care and Rehab Nursing Home www.neillsvillecareandrehab.com
316 Sunset Place, Neillsville • 715-743-5444

Oakridge Nursing Home www.mayoclinichealthsystem.org/locations/osseo
13025 8th Street, Osseo • 715-597-3121

Pigeon Falls Health Care Center www.tchcc.com/pigeon-falls/pfhcc
13197 Church Street, Pigeon Falls, WI 54760 • 715-983-2293

****Pine View Care Center** www.pineviewcarecenter.com
400 County Road R, Black River Falls • 715-284-5396

****Rolling Hills Rehabilitation Center** www.rollinghillsseniorliving.org
14345 County Highway B, Sparta • 608-269-8800 • 1-877-369-9241

****Syverson Lutheran Home/Grace's Garden for Dementia Care** www.graceluthfound.com
816 Porter Avenue, Eau Claire • 715-832-1644

****The Neighbors of Dunn County** www.neighborsdc.org
2901 Forbes Avenue, Menomonie • 715-232-2661

Tomah Nursing & Rehabilitation

www.atriumlivingcenters.com/Community/Wisconsin/tomah.aspx
1505 Butts Avenue, Tomah • 608-372-3241 • 1-888-848-5698

Trempealeau County Health Care Center www.tchcc.com/about/overview
W20298 Stare Road 121, Whitehall • 715-538-4312

VA Medical Center www.tomah.va.gov
500 E. Veterans Street, Tomah, WI 54660 • 608-372-3971 • 1-800-872-8662

PET CARE

ANIMAL SHELTERS

Clark County Humane Society www.cchs-petshelter.org
W3926 State Highway 73, Neillsville, WI 54456

Jackson County Animal Shelter www.co.jackson.ms.us/departments/animal-shelter
403 Pine View Road, Black River Falls, WI 54615 • 715-284-0251

Trempealeau County Humane Society www.tchspets.org
N27109 US Highway 53, Blair, WI 54616 • 608-525-2300

Best Friends Animal Society www.bestfriends.org
Financial assistance for elderly, disabled, or seriously ill pet owners. • 1-435-644-2001

Canine Assistants www.canineassistants.org • 1-800-771-7221
Trains and provides service dogs for adults with physical disabilities or other special needs.

Helping Hands for Pets www.helpinghands4pets.org
Financial assistance for pet owners for spay/neuter costs or prevention of surrender to a shelter.
715-781-8505

Jackson County Interfaith Volunteer Caregivers www.jcivc.org • 715-284-7058
Care for pets during hospitalization. 407 Main Street, Black River Falls, WI 54615

RedRover www.redrover.org • 1-916-429-2457
Financial assistance, resources, and emotional support for pet owners in economic hardship.

KENNEL & GROOMING

Kathy's Animal Ark N9007 County Road E, Black River Falls, WI 54615 • 715-333-7387

K-9 Country Lodge W11864 County Road C, Black River Falls, WI 54615 • 715-284-3647

Pooch & Paw Kennel N3520 East Bluff Road, Humbird, WI 54746 • **715-964-2305**

National Service Animal Registry www.nsarco.com

National registration database for service and emotional therapy animals. • **1-866-737-3930**

The Humane Society of the United States www.humanesociety.org

Comprehensive list of pet financial-aid organizations. • **1-866-720-2676**

VETERINARIANS

Country Pet Clinic W11880 County Road C, Black River Falls, WI 54615 • **715-284-7297**

Melrose Veterinary Clinic 302 North Washington Street, Melrose, WI 54642 • **608-488-4171**

Northwood Vet Service (*Emergency Services Available)

310 County Road A, Black River Falls, WI 54615 • **1-844-284-8387**

Osseo Veterinary Clinic (*Emergency Services Available)

12936 12th Street, Osseo, WI 54758 • **715-597-3158**

Strandberg Veterinary Service 100 West Main Street, Alma Center, WI 54611 • **715-964-5441**

PRESCRIPTION DRUG PROGRAMS

Krohn Clinic Patient Assistance Program www.krohnclinic.com

Medications at a reduced rate or free of charge; based on income eligibility

610 West Adams, Black River Falls • **715-284-4311**

Medicare Part D www.medicare.gov

A prescription drug program that provides additional coverage to a current Medicare plan.

Medigap Helpline/SHIP

A free, confidential counseling service for all Medicare beneficiaries, including disabled individuals and those age 65 and over to help with questions about various health insurance topics. • **1-800-242-1060**

Medigap Part D and Prescription Drug Helpline

State of Wisconsin Board on Aging and Long-Term Care Assistance with questions about prescription drug insurance for callers age 60+ • **1-855-677-2783**

Prescriptions Drug Assistance Programs www.dhs.wisconsin.gov/guide/spec/freeprescr.htm

Prescription drugs are a major expense for many health care consumers and some insurance programs provide no or limited coverage for these drugs. The website listed will provide some places to turn for help and information.

Wisconsin Drug Card Program www.wisconsindrugcard.com

Discount prescriptions with no restrictions or eligibility criteria.

Wisconsin SeniorCare www.dhs.wi.gov/seniorcare

A prescription drug program for Wisconsin residents age 65 and older. There is an annual enrollment fee and minimal co-pay for each prescription. A senior's projected annual income will determine whether certain out-of-pocket expenses will also be required. 1-800-657-2038 (voice) or 711 (TTY)

For more information contact your pharmacy or Benefit Specialist

Aging & Disability Resource Center of Jackson County • 715-284-3978 • 1-844-493-4245

RECREATION • SOCIAL ACTIVITIES

Aptiv www.aptiv.org • 715-284-2546

Recreation Program including daily activities at Aptiv and in the community for people with disabilities. 720 Red Iron Road, Black River Falls

Black River Falls Public Library www.blackriverfallslibrary.org

222 Fillmore Street, Black River Falls • 715-284-4112

Exercise Classes for Seniors

Lunda Community Center – Black River Falls

Monday – Friday; call for more information • 715-670-0790

Melrose – location varies - Monday and Friday 8:00 am

River Country Fitness - Black River Falls • 715-284-7010

Tuesday and Wednesday 10:00 am

Independent Living Resources (ILR) www.ilresources.org • 608-787-1111 • 1-888-474-5745

Connects individuals with activities in the community

4439 Mormon Coulee Road, La Crosse. TTY 608-787-1148 • TTY 1-888-378-2198

Jackson County Interfaith Volunteer Caregivers www.jcivc.org • 715-284-7058

Friendly visiting or shopping for older and disabled individuals; free of charge

Pen Pal Program – letter writing program for children and older adults

407 Main Street, Black River Falls • 715-284-7058

Lunda Community Center www.lcc.recdesk.com • 715-670-0790

Indoor walking track, fitness center and swimming pool; call for hours of operation

405 WI-54, Black River Falls

North American Squirrel Association (NASA) www.nasasquirrel.org • 608-234-5988

Creating and enhancing opportunities for people with disabilities and the elderly to access the outdoors

University of Wisconsin Extension Home and Community Education • 715-284-4257 ext. 505

For people who are interested in improving their communities. The group meets to discuss ideas and goals for the community. Members often actively volunteer to help with community improvement projects. 227 South 11th Street, Black River Falls

Wisconsin Department of Natural Resources • 608-266-2621 • 1-888-936-7463
Variety of hunting, fishing and recreational use permits for people with disabilities

For specialized travel – please refer to the *Travel Agencies* section in the Yellow Pages

REPAIRS / CHORES / ERRANDS

Jackson County Interfaith Volunteer Caregivers www.jcivc.org • 715-284-7058
Yard work and minor home repairs 407 Main Street, Black River Falls

Jackson County Veterans Service Office www.co.jackson.wi.us • 715-284-0225
Veterans Affairs Home Improvement Loan - program for eligible Veterans to help pay for repairs, alterations and improvements 307 Main Street, Black River Falls

USDA Rural Development www.rd.usda.gov • 715-345-7600
Low interest home improvement loans and grants designed for very low-income individuals; funding may be used for repairs, installing essential features, or to remove health and safety hazards

Western Dairyland EOC, Inc. www.westerndairyland.org • 715-985-2391 • 1-800-782-1063
Energy & Housing – programs for eligible families to reduce energy costs and provide basic rehabilitation services

Weatherization – reduce energy costs and increase comfort level; eligibility criteria

Home Rehabilitation – opportunities for eligible homeowners to complete needed work on their home; eligibility criteria

Lead Hazard Reduction – provides homeowners and renters with children under the age of 6 with remedial assistance on their homes having deteriorated lead-based paint
501 Whitehall Road, Independence

GROCERY SHOPPING

Jackson County Interfaith Volunteer Caregivers www.jcivc.org • 715-284-7058
Shopping and errand assistance 407 Main Street, Black River Falls

RESPIRE CARE

Respite care is a service that provides a temporary break or rest for primary caregivers of individuals with developmental or physical disabilities, mental illness, or people over 60 years and older.

Also see *Supportive Home Care* for in-home respite and *Adult Day Services* and *Nursing Homes* for out-of-home respite.

Bluffview Memory Care www.bluffviewmemorycare.com • 608-526-5864
2101 Bluffview Court, Holmen

Country Terrace www.carepartners-countryterrace.com • 715-284-2060
Accommodations for people needing temporary services. • 525 East 2nd Street, Black River Falls

Gundersen Tri-County Hospital www.gundersenhealth.org/tri-county/hospital • 715-538-4361
Temporary care in the hospital as prearranged. • 18601 Lincoln Street, Whitehall

International Quality Home Care www.alphaiqh.com • 715-538-4609 • 1-800-687-9480
18485 Dodge Street, Whitehall

Jackson County Interfaith Volunteer Caregivers (Time for You Program)
www.jcivc.org • 715-284-7058
Provides respite for caregivers 407 Main Street, Black River Falls

ResCare www.rescarehomecare.com 1802 State Road 16, La Crosse • 608-779-0900

SENIOR CENTERS

Lunda Community Center www.lundacommunitycenter.com
The Hub (Senior Center) - Open Monday through Friday 8:00am – 4:00pm
405 WI-54, Black River Falls • 715-670-0790

Melrose Seniors - Tuesdays at 5:00 pm
L & M Café - 415 South Washington Street, Melrose • 608-488-2611

Native American Seniors - Meets daily 8:00 am – 4:30 pm
W8825 Decorah Road, Black River Falls • 715-284-0811

SUBSTANCE USE AND ADDICTION SERVICES

TREATMENT CENTERS

Gundersen Health System www.gundersenhealth.org ·
608-775-4718 Unity House for Men * 608-775-4753 · Unity House for Women

Ho-Chunk Nation Health Care Center www.ho-chunknation.com
N6520 Guy Road, Black River Falls · 715-284-9851 or 1-888-685-4422

Krohn Clinic Behavioral Health www.krohnclinic.com · 715-284-4311
610 West Adams Street, Black River Falls

Mayo Clinic Health System Behavioral Health www.mayoclinichealthsystem.org · 608-392-9582
Women's LAAR House · AODA halfway house for adult females · La Crosse
Scarseth House · Substance abuse group home for males · La Crosse
Villa Success · AODA halfway house, outpatient and detox · Prairie du Chien

RESOURCES

Ho-Chunk Nation Division of Health and Social Services www.ho-chunknation.com
W9855 Airport Road, Black River Falls · 715-284-9851 ext. 5010

Jackson County Health and Human Services www.co.jackson.wi.us
421 County Road R, Black River Falls · 715-284-4301 ext. 400

National Council on Problem Gambling www.ncpgambling.org · 1-800-522-4700

Substance Abuse and Mental Health Services Administration National Helpline
1-800-662-HELP (4357)

West Central Wisconsin Behavioral Health www.tchcc.com
23062 Whitehall Road, Independence · 715-538-4312 · 1-866-805-0304

Wisconsin Council on Problem Gambling www.wi-problemgamblers.org · 1-800-426-2535

SUPPORT GROUPS

Better Breathers • 715-284-1313

Meets quarterly, January, April, July and October, the 1st Monday of the Month, 10:30am-11:30am. For 2019, call for location.

Better Sleepers • 715-284-3685

Meets three times a year at B-Home Services & Supplies, 311 County Highway A, Black River Falls. Call for specific dates and times.

Caregiver Support Group • 715-284-4257 ext. 505.

Meets at Black River Falls Public Library 1st and 3rd Wednesdays each month, 0:30 – 11:30am.

Diabetes Support Group of Jackson County • 715-284-1348

Group meets 2nd Wednesday of each month from 10:30 – 11:30am at Black River Memorial Hospital

Grief Support Group • 715-284-3662

Group meets 2 times per year at B-Home Services & Supplies, 311 County Highway A, Black River Falls. Call for specific dates and times.

Great Rivers 2-1-1 www.greatrivers211.org Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620

For more information on local support groups, contact:

ADRC of Jackson County www.adrcjacksoncounty.org • 715-284-3978 or 1-844-493-4245

SUPPORTIVE HOME CARE/PERSONAL CARE

Aurora Community Health Inc. www.auroraservices.com • 715-235-1839 • 1-866-747-7840

311 County Road A #3, Black River Falls

B-Home Services & Supplies www.brmh.net

311 County Highway A, Black River Falls • 715-284-3662

BrightStar Lifecare www.brightstarcare.com/lacrosse • 608-519-4324

1052 Oak Forest Drive, Suite 240, Onalaska

CNS Home Health Care www.cnshomehealth.com • 608-783-3200 ext. 2

700 N. 3rd Street, Suite 103, La Crosse

Ho-Chunk Nation Aging Unit www.ho.chunknation.org • 715-284-0811 • 1-888-701-8284

W8825 Decorah Road, Black River Falls

Independent Living Resources (ILR) www.ilresources.org

Personal Care Program • 4439 Mormon Coulee Road, La Crosse

608-793-1700 • 1-888-474-5745 • TTY 608-787-1148 • TTY 1-888-378-2198

International Quality Home Care www.alphaiqh.com · 715-538-4609 · 1-800-687-9480
18485 Dodge Street, Whitehall

Lutheran Social Services – Mission Home Health www.lsswis.org · 715-855-5043
1101 West Clairemont Avenue, Eau Claire

Moore Genuine Care LLC www.mooregenuinehomecare.com · 715-286-2734
711 Anderson Street, Augusta

Mayo Health System – Home Health and Hospice www.mayoclinichealthsystem.org
715-831-0100 · 1-800-236-8408

Recover Health www.recoverhealth.org · 715-598-5600
1324 W Clairmont Ave Ste 2, Eau Claire WI 54701

ResCare www.rescarehomecare.com 1802 State Road 16, La Crosse · 608-779-0900

VA Home Care Services · 608-784-3886 · 1-800-872-8662
Services for qualifying veterans; veteran must be evaluated to determine eligibility; services may include home care, homemaker services, bath assistance, in-home respite, community adult day health center, home health aide services. VA Medical Center, Tomah

TRANSPORTATION

***Denotes wheelchair accessible vehicle available*

Non-Medical Transportation

Big Hat Travel LLC jc@bighattravel.com · 715-533-0093
PO Box 463 Osseo, WI 54758 – Flat rates, call for discounts

****Black River Falls Transit** · 715-284-4511 · Bus and van services; wheelchair lift van available

D & P Taxi www.runninginc.net/black-river-falls.html · 715-284-8294
24-hour service; offers a 15% discount for pickups from Jackson County Department of Health and Human Services, all clinics, and the hospital

Ho-Chunk Nation Aging Unit www.ho-chunknation.com · 715-284-0811 · 1-888-701-8284
Transportation for enrolled Ho-Chunk seniors (60 years and older) for medical appointments and limited recreational activities. W8825 Decorah Road, Black River Falls

Ho-Chunk Nation Division of Health and Social Services www.ho-chunknation.com
N6520 Guy Road, Black River Falls · 715-284-9851 ext. 5329 or 5302

ADRC of Jackson County www.adrcjacksoncounty.org · 715-284-3978 or 1-844-493-4245
Mini Bus/Weekly Shopping Excursions – age 60+ or disabled for grocery shopping; call for more information and bus schedule or refer to “60 Forward” newspaper

Jackson County Interfaith Volunteer Caregivers www.jcivc.org

Transportation and escorts to appointments and social events
407 Main Street, Black River Falls • 715-284-7058

Work-N-Wheels • 715-985-2391 • 1-800-782-1063 ext. 1216

Employment related transportation solutions; interest-free vehicle loans or repair assistance for qualified individuals. 501 Whitehall Road, Independence

Wheel Eazy Taxi & Delivery Service • 715-284-6666

Transportation in and out of town; grocery and prescription pick-up and delivery, and more.
408 East 2nd Street, Black River Falls

Wisconsin Department of Transportation, Special Plates Unit-ID, Disabled Parking Identification Card - fees apply • 608-266-3041

Medical Transportation

****Abby Van** www.abbyvans.com • 715-743-3364 • 1-800-236-8438

Wheelchair and stretcher transportation for medical appointments and nursing home admission/discharges; will do van conversions

ADRC of Jackson County www.adrcjacksoncounty.org • 715-284-3978 • 1-844-493-4245

Volunteer Transportation – rides for seniors 60+ and other eligible residents for medical reasons; three-day advance notice required; must be able to transfer to a car on their own

D & P Taxi www.runninginc.net/black-river-falls.html • 715-284-8294

24-hour service; offers a 15% discount for pickups from Jackson County Department of Health and Human Services, all clinics, and the hospital

Disabled American Veterans www.dav.org • 1-800-872-8662 ext. 66227

500 East Veterans Street, Tomah

Ho-Chunk Nation Aging Unit www.ho-chunknation.com • 715-284-0811 • 1-888-701-8284

For enrolled Ho-Chunk seniors (60 years and older) for medical appointments and limited recreational activities. W8825 Decorah Road, Black River Falls

Jackson County Interfaith Volunteer Caregivers www.jcivc.org • 715-284-7058

Transportation and escorts to appointments and social events • 407 Main Street, Black River Falls

Jackson County Veterans Service Office www.co.jackson.wi.us • 715-284-0225

Transportation for qualifying veterans to Tomah or Madison VA Hospitals for medical purposes only; requires at least 48 hr. notice; Passengers must be able to walk or to transfer independently from wheelchair to car; limited funds available. 307 Main Street, Black River Falls

****Medical Transportation Management (MTM)** www.mtm-inc.net • 1-866-907-1493

For Medical Assistance recipients only, excluding members of Family Care. This is the only source of MA funded transportation services.

****Pine Creek Transportation Service, LLC** www.pinecreektrans.com

Transportation for the general public; wheelchair accessible; local and long-distance; non-emergency only. 715-662-2028 • 1-866-627-3923

VETERAN SERVICES

Department of Veterans Affairs Home Based Primary Care

Primary Care Team available to eligible veterans living in the community;
608-372-7734 • 1-800-872-8662 ext. 67734

Jackson County Veterans Service Office www.co.jackson.wi.us • **715-284-0225**

307 Main Street, Black River Falls

Tomah VA Medical Center www.tomah.va.gov • **1-800-872-8662**

500 East Veterans Street, Tomah

VA Caregiver Support Line • **1-855-260-3274**

VA Home Care Services • **608-784-3886 • 1-800-872-8662**

Services for qualified, eligible veterans; may include home care, homemaker services, bath assistance, in-home respite, community adult day health center, home health aide services
VA Medical Center, Tomah

VA Medical Center - Guardian Alert 911 • **1-800-872-8662**

Free lifeline service available to eligible veterans. Must have a landline telephone. Contact your primary care provider at the VA for additional information and eligibility.
500 East Veterans Street, Tomah

Vet Center www.vetcenter.va.gov • **608-782-4403 • 1-877-927-8387**

Free mental health counseling services to combat veterans and their family.
Copeland Avenue, La Crosse

Veterans Assistance Foundation www.vafvets.org • **608-372-1280**

Helps homeless veterans and those at-risk of becoming homeless receive job training, education, counseling and rehabilitation (**Transitional Housing Referral Line**) • **1-800-947-8387**

Veteran's Crisis/Suicide Prevention Hotline www.VeteransCrisisLine.net/chat

1-800-273-TALK (1-800-273-8255) Press "1" when prompted to do so.

Veteran's Homeless Hotline 1-877-4AID-VET (1-877-424-3838)

VOLUNTEERING

Black River Memorial Hospital Volunteer Services · 715-284-1391

711 West Adams Street, Black River Falls

ADRC of Jackson County www.adrcjacksoncounty.org · 715-284-3978

421 County Road R, Black River Falls

Jackson County Human Services -Volunteer Guardianship Program

www.adrcjacksoncounty.org

A guardian is a person appointed by the courts to make decisions about the care and welfare and/or manage finances for individuals who are unable to do so competently for themselves. Guardians do not provide personal care or financial support nor are they personally liable for act committed by the other person. A guardian must be at least 21 years old and have a desire to advocate for the rights and needs of another person. Call if interested in volunteering.

421 County Road R, Black River Falls · **715-284-4301**

Jackson County Interfaith Volunteer Caregivers www.jcivc.org · 715-284-7058

Call for a variety of volunteer opportunities. 407 Main Street, Black River Falls

Western Dairyland Retired and Senior Volunteer Program (RSVP)

www.westerndairyland.org/rsvp.phtml · **715-985-2391 ext. 1205 · 1-800-782-1063**

Provides older adults with opportunities to volunteer time and expertise to others; Volunteers are matched with opportunities to best reflect their interests, available time and preferences.

Volunteer sites vary and may include; call for more information.

**NORTHWEST
CONNECTIONS**

**24 HOUR CRISIS
TELEPHONE
SERVICE**

1-888-552-6642