

American Medical Alert Corporation— NYC Call Center

This leading provider of remote health-monitoring devices (medical alert) has been a client of the firm since 2002. From our initial 10,000 sq. ft. National Headquarters & Call Center Design, AMAC has expanded into 40,000 sq. ft. Special features of our design include:



- 24/7 Call Center spaces incorporating design recommendations by the Acoustical Consultant
- Design and placement of (2) Emergency Backup Generators to provide uninterrupted power service
- A direct/indirect lighting scheme to minimize glare on computer screens
- A Repair + Distribution Dept. for Medic Alert devices with access via the Garage Loading Dock
- In 2007, a new 10,800 Sq. Ft. Call Center facility in Clovis, New Mexico incorporating the design features of the NYC headquarters

