



REPAIR LABOR GUARANTEE

Subject to the limitations and exclusions below, if a window installed by a Window World franchise (“Window”) or a sliding patio door installed by a Window World franchise (“Door”) develops an issue that is covered by the product’s manufacturer under the manufacturer’s product warranty (“Manufacturer Warranty”), Window World, Inc. (“WWI”) promises to provide the labor necessary to repair or replace the Window or Door (“Repair Labor”), free of charge, for 2 to 5 years after installation. This Repair Labor Guarantee is effective once final payment is received for the applicable Window or Door.

Limitations and Exclusions

1. For any Window Series less than 3000, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Window is fully covered by the Manufacturer Warranty, and only if the Window issue is reported to the local Window World franchise within the first 2 years after the Window is originally installed.
2. For any Window Series 3000 or more, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Window is fully covered by the Manufacturer Warranty, and only if the Window issue is reported to the local Window World franchise within the first 5 years after the Window is originally installed.
3. For all Window World Sliding Patio Doors, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Door is fully covered by the Manufacturer Warranty, and only if the Door issue is reported to the local Window World franchise within the first 5 years after the Door is originally installed.
4. Routine maintenance, including caulking, is the purchaser’s responsibility, and not covered under the Window World Repair Labor Guarantee.

This Window World Repair Labor Guarantee applies only to the original purchaser (“Purchaser”) of the Window or Door and cannot be transferred to any other person or party. WWI will not provide Repair Labor, free of charge, for any Window or Door not covered by the Manufacturer Warranty.

DISCLAIMERS

WWI is not the manufacturer of the Windows or Doors and the only warranties offered are those offered by the manufacturer, not WWI, franchisees or its affiliates. Warranty remedies offered by the product manufacturer are the Purchaser’s exclusive remedies. **WWI, FRANCHISEES OR ITS AFFILIATES, TO THE MAXIMUM EXTENT PERMITTED BY LAW, HEREBY EXPRESSLY DISCLAIM ALL WARRANTIES EITHER EXPRESSED OR IMPLIED, RELATED TO THE MANUFACTURER’S PRODUCTS, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF TITLE, ACCURACY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DISCLAIMER CONTAINED IN THIS PARAGRAPH DOES NOT AFFECT THE TERMS OF ANY MANUFACTURER’S WARRANTY.** The Purchaser, its heirs, and assigns expressly waive any claim that they may have against WWI, franchisees or its affiliates based on the applicable manufacturer’s liability with respect to any Window manufactured by the manufacturer and also waives any right to indemnification from WWI, franchisees or its affiliates against any such claim made against the Purchaser (or its heirs or assigns) by another party.



General Limitations and Exclusions:

1. Warranty covers non-impact products installed in owner-occupied single-family residences.
2. Damage from Acts of God (hurricanes, tornadoes, flood, etc.), Acts of War, riots, vandalism, fire, and stress resulting from localized heat or modifications is not covered by this warranty.
3. Color variance may occur between replacement parts and weathered original material.
4. Labor warranty does not transfer to Owner's immediate transferee.
5. This warranty is exclusively for the window(s) and patio door(s) installed by the Company. Any additional products, such as entry doors and storm doors, installed by the Company in conjunction with the window and/or patio door contract will carry the warranty provided by their manufacturer(s).
6. Glass Breakage Warranty excludes garden, special shape and tempered windows, as well as beveled-lead, grooved and laminated glass.
7. Caulking – To seal window frame or trim package against water and/or air filtration, caulking may be necessary on some installations. Caulking maintenance is the responsibility of the homeowner. It is not considered part of the product and is not covered under the warranty.
8. Condensation – On windows and patio doors, condensation may occur as the natural result of humidity within a home or changes in interior/exterior temperature. It does not indicate a product defect. The warranty covers neither condensation, not frost, nor freezing from condensation on the windows or patio doors.

Window World manufacturers' product warranties give specific legal rights, and you may also have other rights which vary from state to state. Warranty coverage begins with project completion and final payment.