

If you haven't already, get ready to disconnect your downspouts ... **it's mandatory**

If your downspouts have not been disconnected, rainwater runs off your roof and flows through your eavestroughs into a downspout that carries it directly into the sewer system. During heavy rainfall, the sewers become overloaded, increasing the risk of basement flooding and releasing polluted rainwater into our local waterways.

To help solve the problem, the City will soon require all property owners to disconnect their downspouts from the sewer system.

The new bylaw will take effect on **November 20, 2011** for properties in the central area of the city where stormwater and sanitary drainage are combined into a single pipe. All property owners who receive this notice are required to disconnect their downspouts by November 20 of this year. The bylaw will be phased in across the remaining parts of the city over the next five years. A detailed map showing the three phases can be found at toronto.ca/water.

You can disconnect your downspout(s) on your own. Or you can seek the advice and services of a City-licensed and experienced eavestrough contractor or other experienced professional. Read the enclosed brochure for what to consider before disconnecting plus other helpful tips.

It's important to take action and comply with the bylaw. In cases where it's not technically feasible to disconnect your downspout or it would create a hazard, you can apply to the City for an exemption.

The City may also provide financial assistance to low-income property owners.

For more information on mandatory downspout disconnection, visit **toronto.ca/water** or call **311**.

Tous les propriétaires qui reçoivent le présent avis doivent débrancher leurs tuyaux de descente du réseau d'égout de la ville d'ici au 20 novembre 2011. Dans les cas où cela n'est pas possible, ils peuvent présenter une demande d'exemption. Une aide financière peut être accordée aux propriétaires à faible revenu.



I titolari d'immobile che ricevono il presente avviso sono tenuti a scollegare i propri pluviali dalla rete fognaria comunale entro il 20 novembre 2011. Essi possono presentare una richiesta di esenzione qualora tale operazione non sia realizzabile. I proprietari d'immobile a basso reddito possono usufruire di agevolazioni finanziarie.



Se exige a todos los propietarios de viviendas que reciban este aviso que desconecten sus caños pluviales del sistema de alcantarillado del Municipio para el 20 de noviembre de 2011. En casos en que esto no sea posible, los propietarios pueden solicitar una exención. Puede disponerse de ayuda financiera para los propietarios de viviendas de bajos ingresos.



Todos os proprietários de imóveis que receberem este aviso têm, obrigatoriamente, de desligar os seus canos de algeroz do sistema de esgotos municipais até 20 de Novembro de 2011. Nos casos em que tal não seja possível, os proprietários podem requerer uma isenção. Poderá ser disponibilizada assistência financeira aos proprietários de baixos rendimentos.



所有收到這份通知的業主須於 2011 年 11 月 20 日或之前，將他們的雨水管與市政府的排水系統分拆。如果這不可行，業主可以申請豁免。低收入業主可能獲得財政援助。



இந்த அறிவித்தலைப் பெற்றுக்கொள்ளும் உடமையாளர்கள் அனவையும் 2011 நவம்பர் 20-ம் திகதிக்கு முன்னர் தமது தாவாரக் காத்துக்குழாய்களை மாநகர கழிவுநீர்க் குழாய்த் தொகுதியிலிருந்து துண்டிக்க வேண்டும். அது சாத்தியமில்லை என்றால், சம்பந்தப்பட்ட உடமையாளர்கள் விதிவிலக்கு கோரி விண்ணப்பிக்கலாம். வருமானம் குறைந்த உடமையாளர்களுக்கு நிதியுதவி கிடைக்கக் கூடும்.