



bain apartments co-operative incorporated

100 bain avenue, 29A the lindens • toronto • ON • M4K 1E8 • tel. (416) 466-2186

Laundromat Updates, AGM Planning, and More

August 28, 2020

Dear Members:

Masks Mandatory in Laundromat

As per the City of Toronto's Bylaw on Mandatory Masks and Face Coverings and our new Face Mask Policy, it is mandatory to wear a mask while in the laundromat. We are also still asking that only one person enter the laundromat at a time as the layout of the room does not allow for adequate social distancing. Please refer to the signs in the laundromat for more information.

Laundromat Hours & Coinmatic App

Effective September 1st, the laundromat hours will be shortened to 6am to 11pm. We hope this will allow those who live closest to the laundromat a bit more peace and quiet during the night.

You can also now check laundromat machine availability remotely by going to [Smartlaundry.ca](https://www.smartlaundry.ca).

Laundromat Fob System

One fob has been provided for each unit. If your fob is lost or stolen, please inform the office right away. You may also request an additional fob. Please note that any costs incurred by the Bain in replacing a lost fob or providing an additional fob will be charged to the member.

Annual General Meeting 2020

We are in the process of planning the AGM, ideally for October, and we want to ensure all members who want to attend and participate will be able to do so. If you plan to attend, please fill out the form at the end of this notice and return it to us via the laundromat mailbox by Friday, September 4.

Boiler Works

The boiler project is very close to completion and will be completed in time for the upcoming heating season.

Community Centre Reopening

We are working with the Residents' Council to develop a plan to safely reopen the Community Centre. We are not yet able to provide a date for reopening, but we will be in touch as soon as we have more details.

Safety Concerns

Management and the Residents' Council are aware of recent safety concerns in the North Maples. While we are not able to provide details of the incidents or our response, we would like to let everyone know that we are working with Toronto Police Services to maintain the safety of all Co-op members. We encourage anyone who has any information about criminal activity on Co-op property to contact the Toronto Police Service. You can contact them anonymously at 222-TIPS. Please also notify the Bain office in writing of any incidents.



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Keep Paths Clear

The Bain is known for its beautiful, lush gardens; but we ask that you ensure that plants from your gardens do not intrude onto any walkways.

Food Share Program

The Office is currently working with member volunteers to arrange to receive frozen food donations from Second Harvest's Food Rescue Program. We will provide more details when they are available.

Keep Window Wells Clear

We are asking members to please refrain from storing anything in the wells outside ground-floor windows. These wells are there to help prevent flooding and storing items there can disrupt this function.

Interior Unit Repair Project

We have started scheduling works to be completed by Pro-Con, based on unit inspections conducted last year. We will send a Notice of Entry when the works for your unit have been scheduled.

Maintenance Procedure

To ensure everyone's safety during the COVID-19 pandemic, all regular maintenance requests must continue to be submitted using the **new version** of the maintenance request form, which includes COVID-19 screening questions. You can find this form on the website (www.bainco-op.ca) under Members Only (password bain2020)– scroll down to find **Online Maintenance Request Form** under Forms & Documents. You can find paper copies of the form in the laundromat and drop them off in the office mailbox.

If you have a leak, gas issue, backed-up toilet, or lock-related safety issue, you can contact us directly at 416-466-2186, extension 101 during office hours, or contact On-Call outside of office hours at 416-347-2006. Please note that On-Call have been asked not to attend members' units unless it is absolutely necessary.

Contacting the Office

Please note that the office is still closed to visitors, but you can reach staff by phone, by email, or by leaving correspondence in the office mailbox. General queries should be directed to the front desk.

Yours truly,

Celia Wandio
Operations Coordinator
416-466-2186 ext 101
admin@100bain.com



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BAIN AGM 2020 – SURVEY

We are in the process of planning this year's AGM, which was rescheduled due to COVID-19. For the safety of the community, we plan to hold the AGM virtually; but we will also ensure that all members who want to participate are able to, regardless of access to technology.

Please fill out this survey and return it to the office via the laundromat mailbox by **Friday, September 4**. You may also email your responses to admin@100bain.com.

Member's name(s):

Unit: _____

I plan to attend this year's AGM: **Yes / No**

I would be able to participate in the meeting if it required use of a laptop, tablet, or phone connected to the internet: **Yes / No**

If **yes**, please provide your email address below. We will use this to send information about the AGM. We may also contact you via email about other Co-op matters. If you do not want to be contacted in this way, please note this below.

Email address: _____

Please provide more details if needed:
