

Unmasked FAQs

Updated January 12, 2021

Questions? Email the L.A.S.H. Support Team at lash@linkedupchurch.com

Has Unmasked been officially rescheduled?

Yes. The Unmasked women's conference has been rescheduled to September 7-10, 2021 (Tuesday through Friday). Even more time for the ladies to enjoy ourselves!

Will the special guests and speakers still be the same?

Real Talk Kim & Maranda Curtis are in the lineup for 2021 along with Dr. DeeDee Freeman. And there's a surprise in store – another special guest will be announced soon!

Please take note that the lovely Benita Williams will be hosted at the 2021 Linked UP Church Mother's Day event.

Has the location of the conference changed?

The location has not changed. Unmasked 2021 will be hosted at Tradewinds Resort. We look forward to enjoying the many amenities offered.

I already paid but unfortunately, I cannot make the Unmasked 2021 rescheduled date – how can I request a refund?

The refund policy is as follows:

- a. Refunds must be requested by October 3, 2020. Refunds after that date are subject to the original refund policy. This applies to anyone who paid more than the \$100 deposit.
- b. \$15 refund/cancellation fee.
- c. If you cancel and/or request a refund and then decide to attend Unmasked 2021, you must rebook at the 2021 pricing.

Can I transfer my registration to another person?

No. Transfers of registrations are not allowed.

I registered for Unmasked 2020 on Brushfire what should I do?

Official communication will be sent by email from Brushfire, our registration platform. Please check your email (and Junk mail folder) to get more info on your options for applying your 2020 payments to the rescheduled date in 2021.

Yay! I couldn't make it this year, but with the new date I can attend Unmasked 2021.

We are so happy you can make it now! If you did not already register this year, this year's registration pricing is available **until March 31, 2021**. You may register at original price of

Conference only \$199/Double room (with roommate) \$649/Single room (no roommate) \$725 until **March 31, 2021**.

- d. \$250 non-refundable deposit required
- e. No discounts available.

What will the pricing be after March 31, 2021?

- a. Conference only \$249/Double room (with roommate) \$699/Single room (no roommate) \$799
- b. All other stipulations apply, schedules, and amounts apply.
- c. We will accept new/reinstated registrants throughout at the payment that is due at that timeline.

I have more questions – who should I contact?

For any other questions or concerns not listed on this FAQ page, please submit them to info@linkedupchurch.com*

Can I stay alone?

Yes, you have the privilege of rooming alone on the resort. See Single (no roommate) pricing.

If I am staying off site, are there hotels near the resort?

Yes, there are multiple hotels nearby the resort.

How do I have access to the conference if I am staying off-site?

The resort will have a list of all those who have paid their conference fees and during registration for the conference, you will receive your swag bag and a wristlet that will allow you access to the resort during the conference.

What airport do I fly into?

Tampa International Airport is 30 miles away, via Interstate 275.

Are there any amenities (shopping, eating, entertainment, etc.) in walking distance from the resort?

The resort has over 30 amenities on site including 14 restaurants, grab & go outlets, spas, and laundry facilities. You can also use Uber, Lyft, or RideShare if you want to visit the mall or amusement park.

Does the resort provide transportation to and from the airport?

There is a resort shuttle. However, there is a fee that you will pay on site if you decide to ride. There is also the Sun Coast Beach Trolley available to service you as well as Uber, Lyft,

and RideShare.

Where is the conference being held?

The conference will be held at the Tradewinds Resort in St. Pete Beach, FL.

Will there be transportation provided for those staying off site to the conference?

No, you are responsible for your transportation. The Sun Coast Beach Trolley will be available to service you and Uber, Lyft, and RideShare.

What if I don't have anyone to room with and cannot afford to pay the full amount for a single stay?

If you cannot afford to pay the full amount for a single stay, a roommate will be assigned to you.

How are roommates chosen?

There will be a questionnaire sent out and based on your responses we will pair you with someone who matches your personality.

Can I request my roommate?

Yes, you may request who you would like to room with.

Can non-members attend?

Yes! We encourage you to invite your family and friends to this life-changing event!

Is there an age requirement for the conference?

Yes, ladies must be 16 years and older to attend.

Can I invite my husband?

You are more than welcome to invite your husband. However, he is not allowed to attend the conference, or anything associated with the conference. This conference is for women only ages 16 and older.

Are children allowed? (resort, conference, etc.)

You are more than welcome to bring your child(ren). However, your child is not allowed to attend the conference, or anything associated with the conference. This conference is for women only ages 16 and older.

Is the resort all-inclusive?

No, but there are packages that can be purchased on site upon arrival.

Is there free Wi-Fi?

Yes, wifi is included in your resort fees.