

CHEAT SHEET FOR RESOURCES AROUND TRANSFORMATION

Please note: resources that appear in **blue** are ONESTEP documents that have been prepared for Member's and are not intended for public dissemination

RESOURCE	POINTS OF INTEREST	LINK
E&Y's line-by-line audit of Ontario Government expenditures from fiscal year 2002/03 - 2017/18	<p>Key findings for your context was:</p> <p>" A striking finding is shown by the breakdown of expenditures that reveals real operating expenditure in the OPS has remained flat (growth at just 0.0% CAGR), while operating expenditure through Transfer Payments (TP) including to the Broader Public Service (BPS) has grown \$46.3B or 99.8% of total real growth in operating expenditures. This means that for every one dollar spent in the OPS, nine dollars are spent through the 35,000 separate TP arrangements that the Ontario Government manages."</p> <p>"Major areas for Government to focus on to achieve efficiencies and improvements for both the OPS and through TP partners include: service delivery modernization, cost efficiency, individual and business supports, and one-time savings."</p>	CLICK HERE
Memorandum from Premier highlighting how jobs are a priority moving	This memo reiterated the Ford Government's commitment to making it easier to find or create good paying jobs in Ontario and to making Ontario a place where businesses can thrive (including accessing the talent they need).	CLICK HERE
Auditor General's reports on:	All three of these reports are routinely cited as the evidence for how our employment services programming are not performing and/or structured the way they need to be. Specific references include:	OW
OW (2018)		EO
EO (2016)	OW "Few recipients find employment and the Ministry does not take action to improve results"	ODSP
ODSP (2011)	OW "Caseworkers do not consistently work with recipients to help them progress toward obtaining employment."	
	EO "Majority of employment and training program clients unsuccessful in finding full-time employment in their chosen career."	
	EO "Ministry lacks necessary data to ensure Employment Ontario programs meet current and future labour needs."	
	ODSP "Although employment support programs are available to ODSP recipients, participation in them is not required."	

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MCCSS backgrounder on social services reform	<p>First reference to the coming transformation in employment services:</p> <p>“Provincial employment services will also see improvements through better, more streamlined supports, placing a greater focus on outcomes and exploring options for more locally responsive outcome driven employment service delivery models. The province will better coordinate Employment Ontario and social assistance to make it simpler and easier for all job seekers to reach their potential.</p>	CLICK HERE
MCCSS backgrounder on social services reform	<p>Outlines an entire section around “Moving people to employment” highlighting the priority this will be within social services reform.</p>	CLICK HERE
MCTU Announcement on employment services transformation	<p>Provided an outline of the 3 main points around the coming transformation:</p> <ul style="list-style-type: none"> • Access to better labour market information and job opportunities • Creating a new service delivery model that will integrate social assistance employment services into Employment Ontario • A new model to manage the employment service system more effectively through the implementation of service system managers 	CLICK HERE
MCTU backgrounder on employment services transformation	<p>Provides a little more detail on the integration and SSM components that were introduced in the public announcement.</p>	CLICK HERE
ONESTEP's summary on what's known to date around transformation	<p>This was a summary document that compiled information from various sources into one, to try and create a narrative around what we knew so far. It was done in March 2019 so please consider it as a point in time compilation/assessment.</p>	CLICK HERE
Australia's:	<p>Announced that they were going to set up an Employment Services Expert Advisory Panel to advise on the development of a future employment services model.</p>	Announcement
Announcement of transformation	<p>Announced the launch of a pilot to test whether it is practical to deliver some employment services online</p>	
Expert panel report on transformation	<p>The panel's report highlighted the performance of the current employment services, jobactive, in providing over 1.2 million job placements since its launch in July 2015.</p>	Expert Panel Report
	<p>Stakeholders suggested, in moving forward, there were numerous opportunities to enhance employment service delivery by simplification, harnessing the use of digital technology and cutting red tape.</p>	

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BC's RFQ for Round 2 of their service integration strategy	The purpose of the Request for Qualifications ("RFQ") was to determine if there were qualified service providers who would be eligible to participate in a subsequent procurement process for the delivery of Employment Services in each of 45 geographic catchments throughout the province.	RFQ	
RFP for Round 2 of their service integration strategy	Only Qualified Respondents that were selected under the RFQ were considered eligible Proponents under the full request for proposals.	RFP	
List of Successful bidders from BC's recent competitive process	Previous to this call there were 73 agreements to 46 contractors providing ES in 73 geographic catchment areas through 84 BC works centers. After the new call, they granted 45 agreements to 25 contractors providing ES in 45 geographic catchment areas through 96 BC works centres,	List of winners	
Summary of outcomes from BC's recent competitive process		Summary	
ONESTEP's research on Service System Manager models from other jurisdictions	This came out of the research project that Member's funded around SSM models and defining return on investment for community-based organizations.	PowerPoint	
PowerPoint Deck from Webinar	The webinar was offered on April 26 th , 2019 and is available as a recording or the deck. We also transcribed and posted any questions received around or during the webinar.		Recording
Recording from Webinar			Q&A's
Q&A's from Webinar	The full report is being reviewed and designed and will be posted shortly.		Full Report
Full Research Report	Notice to the network around the Market Day Exercise and the posting of the opportunity on the Ontario Vendors' Portal.	CLICK HERE	
ADM Memo re: Market Day Posting		CLICK HERE	
Public Summary of Market Day Posting		CLICK HERE	
Vendors' Market Day Notification		CLICK HERE	
Full Market Day Summary document	This document is only accessible on the Portal after a potential Vendor has registered and submitted their expression of interest. ONESTEP has done so on our Members' behalf and will make a presentation during Market Day. To the extent that any additional information on the SSM's has been released, it is contained in this document. But the information remains very high level and generally is only "proposed" as the Market Day Exercise is intended to guide the design of the RFP.	CLICK HERE	
Appendix 1: Proposed Catchment Areas	<p>This is the first time we have (publicly) seen what the Ministry is thinking of in terms of catchment areas and they are significantly larger than were originally expected. There are 15 regions proposed:</p> <ul style="list-style-type: none"> - 10 catchment areas that are defined by Statistics Canada's economic regions - 5 catchment areas that are defined by Statistics Canada's census metropolitan areas (for the GTA region) 	CLICK HERE	

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<p>Full Questionnaire for response to Market Day Summary document and participation in Market Day</p>	<p>This document is a requirement for participation in Market Day. It must be completed and submitted by May 8th for consideration/invitation to the event.</p> <p>Note: It states in this document that the Ministry reserves the right to make them publicly available. For those submitting, my recommendation would be to do so with the lens of "If this were made public, am I comfortable with what I'm including?"</p>	<p>CLICK HERE</p>
<p>ONESTEP's research Return on Investment for community-based organizations</p> <ul style="list-style-type: none"> PowerPoint Deck from Webinar Recording from Webinar Q&A's from Webinar Calculator Tool Government Relations Toolkit 	<p>This came out of the research project that Member's funded around SSM models and defining return on investment for community-based organizations.</p> <p>The webinar will be offered on May 2nd and resources will post shortly thereafter.</p>	<ul style="list-style-type: none"> PowerPoint Recording Q&A's Full Report

