WHAT IS NRFU?
Beginning August 11, 2020, the U.S. Census Bureau began following up with households that have not yet responded to the 2020 Census. Census takers will go door-to-door to assist people in responding to the 2020 Census. Census takers are trained on social distancing, COVID-19 health, and safety protocols, and will follow local public health guidelines and wear a mask when conducting follow-up visits.

WHAT IS MQA?
The Census Bureau soft-launched the Mobile Questionnaire Assistance program aimed to focus on low-response areas by bringing assistance directly to those communities. The Census Bureau launched the program the week of July 6 with the full operation beginning in mid-July. The original MQA program was amended due to the COVID-19 pandemic with the modified MQA program now in full swing.

As California Tribes and Native communities find new ways to get a Native Complete Count in California, they are organizing MQAs directly on the reservations and tribal lands, off reservation at tribal businesses and food or health services, and urban communities.

QUICK MQA FACTS:
• MQAs are run and staffed by Census Bureau employees called Census Response Representatives (CRRs) to ensure the proper security and privacy laws are adhered to.
• The Census Bureau is taking the necessary precautions to protect the health of the CRRs and the public including providing proper PPE and adhering to CDC and California sanitation standards.

REQUEST A MOBILE QUESTIONNAIRE ASSISTANCE EVENT!
CALL: (858) 285-7539

* Please check with your tribe and/or local Complete Count Committee for specific tribal or local recommendations.
Census takers have a valid government badge with their photograph, a U.S. Department of Commerce watermark, and expiration on the badge. To confirm a Census taker’s identity, you may contact your regional Census center at (213) 314-6500.

What is the #2020Census NRFU operation? Census takers will visit households who did not respond to their previously mailed Census questionnaire. Census takers will go door-to-door to assist nonrespondents in filling out their questionnaire. #NativePeopleCountCA

During the #2020Census Nonresponse Followup operation, California Native Americans can still fill out their Census questionnaire via mail, online (https://my2020census.gov) or via phone (858) 285-7539 #NativePeopleCountCA

Avoid the knock during the #2020Census Nonresponse Followup process. Take the #2020Census by calling (858) 285-7539 or visit https://my2020census.gov. #NativePeopleCountCA

Stay safe, wear a mask, and practice physical distancing when interacting with #2020Census takers during the Nonresponse Followup process. #NativePeopleCountCA