

# Certification Matters!

That is why ALL agency members are certified!  
Commercial Collection Agencies of America is  
the ONLY collection industry association in  
which ALL agency members are certified!

## To Protect Creditors, Members:

- Qualify for a **Certificate of Accreditation and Compliance** granted by an Independent Standards Board
- Engage professional practices to attain **maximum dollar recovery**
- Adhere to a **strict code of ethics**
- Carry a minimum of **\$300,000 surety bond coverage**
- Operate in business for a minimum of **four (4) years**
- Maintain **separate trust accounts** for collected funds
- Fulfill **continuing education** annually
- Promptly **remit funds**
- Engage a vetted field of **creditors' rights attorneys** if necessary
- Submit to a **financial and procedural overview** to ensure ongoing adherence to requirements
- Certify **individual collectors** through Commercial Collection Training Institute



To contact a certified agency, which will provide the highest level of professional service, please visit  
[www.commercialcollectionagenciesofamerica.com/member-directory/agency-members](http://www.commercialcollectionagenciesofamerica.com/member-directory/agency-members)