



Local Government Resources

City of Orlando - <https://www.orlando.gov/COVID-19>

- COVID-19 information is also available in Spanish, Creole, Portuguese and Vietnamese
- City employees are working to serve you like always
- Orlando City Hall and other city administrative buildings are closed to the public
- Trash is being picked up on its usual schedule. Permits, tree trimming and more than 200 other services are available online and by phone

Hispanic Office for Local Assistance (HOLA) - <http://www.cityoforlando.net/hola/>

- Our office is temporarily closed due to the COVID-19
You can contact our office by calling 407.246.4310 or
email: HOLA@cityoforlando.net

Orange County Government Florida - <https://www.orangecountyfl.net/>

- 311 or visit website to chat with representative

Career Source - <https://www.careersourcecentralflorida.com/>

- Offices are currently closed but are virtual (8am to 5pm) Fridays (9am to 5pm)
800.757.4598

Department of Children and Families (DCF) - <https://www.myflfamilies.com/>

- Office are currently closed but are virtual (7am to 6pm)
 - 866.762.2237 or 850.330.4323
 - DCF is actively working to implement increasing benefits to the maximum monthly benefit based on household size for the months of March and April. Clients can expect to receive their additional March funds as early as April 3, 2020. For April, if you are a client that receives your regular benefit between April 1-7, you can expect to receive your benefit on April 8. If you are a client that receives your regular benefit after April 7, you can expect your additional benefit to be included as a part of your regularly scheduled benefit. For more information, please go to <https://www.myflorida.com/accessflorida/>
- To apply for food assistance (SNAP), cash assistance (TANF) or Medicaid, individuals should call 407.295.2777 or go to <https://www.myflorida.com/accessflorida/>
- Clients logging in to the ACCESS Self-Service Portal should go to <https://www.myflorida.com/accessflorida/>
- Customers are required to complete an interview to receive benefits
 - Customers should call 850.300.4323 (TTY 1.800.955.8771) to complete an interview telephonically

Florida Department of Health - <https://floridahealthcovid19.gov/>

- Email your questions to Covid-19@flhealth.gov
- Orange County - 407.858.1400
- Osceola County – 407.343.2000
- Polk County – 863.519.7900

- Seminole – 407.665.3000

All school districts

- The Florida Department of Education has recommended the closure of all schools in Florida and a continuation of distance learning through May 1

Orange County Public Schools (OCPS) - <https://www.ocps.net/>

- Through Friday, May 1, district offices will not be open for walk-in visitors. Limited staff will be present and telephone calls will be managed from 9 a.m. to 2 p.m. School offices will be open from 9 a.m. to 2 p.m., by appointment only. Call or email the school for appointments
- Grab and go meal locations and hours can be found on website
 - <https://www.ocps.net/cms/One.aspx?portalId=54703&pageId=1404484>

School District of Osceola County - <https://www.osceolaschools.net/>

- Grab and go meal locations ad hours can be found on website
 - https://www.osceolaschools.net/news/newsroom/coronavirus_information_for_parents_and_students

Polk County Public Schools - <https://polkschoolsfl.com/>

- District offices are also closed to the public through May 1. Limited staff will be present. Telephone calls will be managed from 8:30am to 1:30pm. School offices are open by appointment only. Please call your school to make an appointment
- Grab and go meal locations and hours can be found on website
 - <https://polkschoolsfl.com/lunchlocations/>

Seminole County Public Schools - <https://www.scps.k12.fl.us/>

- Visitors to our SCPS Educational Support Center must make an appointment at least 24-hours in advance. No walk-in traffic will be allowed until further notice. Appointment Hour times will be from 9am to 3pm Monday thru Friday. If you do not already know the phone number for the Department or staff you wish to make an advance appointment with, you may contact 407.320.0000 for assistance
- Grab and go meal locations and hours can be found on website
 - <https://www.scps.k12.fl.us/covid19/food.shtml#meals>

Meals on Wheels

- Orange County – 407.292.0177 or <https://seniorsfirstinc.org/get-involved/meals-on-wheels/>
- Osceola County – 407.846.8532 or <https://osceolagenerations.org/services/nutrition/meals-on-wheels/>
- Polk County – 863.299.1616 or <https://mealsonwheelspolk.com/>
- Seminole County – 407.333.8877 or <https://www.mealsetc.org/need-assistance.php>

United Way – 211 or <https://www.hfuw.org/>

- To apply for assistance please follow the link below
 - <https://www.hfuw.org/gethelp/>

Homeless Services

Coalition for the Homeless of Central Florida- <https://www.centralfloridahomeless.org/>

First United Methodist Church or Orlando

- Hosting SALT [Service And Love Together] Outreach mobile shower ministry for the homeless for at least the next 90 days. They will be at the church Sundays, Tuesdays, and Thursdays from 9am-3pm. The address is 142 E. Jackson Street.

- Donations are needed: new underwear for men and women, new socks, feminine hygiene products, bleach, water [bottles], hand sanitizer.
- Hosting lunch is also welcome!
- More info: Call the church M-F, 9-2 at 407.849.6080 or to make a donation directly to the ministry: serviceandlovetogether.org

United Against Poverty - <https://uporlando.org/>

United Against Poverty operates Member Share Grocery Programs in **Orlando, Vero Beach and Fort Pierce** – the UP Centers are an **essential business** and are open Monday – Saturday (9a-6p). If you have recently become unemployed you would be eligible to receive a **free membership** which gives you access to fresh produce, perishable/nonperishable food, household items and health/beauty products. Each week, thousands of Floridians are **saving 60-70%** of their household budget utilizing this program. Bring **proof of your employment status** to complete your application.

UP Orlando – 150 W Michigan Street, Orlando, FL 32806 407-650-0774

LGBTQ- Relief Fund

The Central Florida LGBTQ+ Relief Fund is meant to assist Orlando area LGBTQ+ community members who are most in need as a result of the COVID-19 crisis. This grassroots effort is led by LGBTQ+ community members, nonprofit leaders, and allies.

Who qualifies?

1. The person must be a members of the LGBTQ+ community
2. They must live in Volusia County, Orange County, Osceola County, or Seminole County
3. The person must have been negatively impacted financially by COVID-19

- English: <https://forms.gle/uyVY5iUxwhJUr3iQ6>
- Español (Spanish): <https://forms.gle/XN5L7u18GsFLPEWG6>
- Português (Portuguese): <https://forms.gle/3P9H2K8hCuZg8NKf6>
- Kreyòl ayisyen (Haitian Creole): <https://forms.gle/QCnpVUyFG1Q6V6Vd9>
- Black Trans COVID-19 Community Response Grant Program ([English](#))
- National Rent Relief Mutual Aid Fund ([English](#))
- National & State Resources for Undocumented Communities ([English](#), [Español](#))
- Equality Florida COVID-19 Resources ([English](#))