While we continue to monitor the COVID-19 pandemic, the Academy continues the planning for our annual meeting – this includes measures to keep everyone safe while still being able to learn, network and engage with each other and our incredible industry partners. We look forward to seeing you in Nashville.

Please see below for a list of commonly asked questions. If your question is not answered, please email us.

**Continuing Education**

**Q:** How many Continuing Education (CE) credit hours can I earn at Academy 2020 Nashville?
**A:** The Academy is offering more than 350 hours of education at this year’s meeting and attendees can earn up to 34 hours of CE credits. The breakdown is as follows:

- Wednesday, October 7: Eight (8) hours
- Thursday, October 8: Ten (10) hours
- Friday, October 9: Eight (8) hours
- Saturday, October 10: Eight (8) hours

**Q:** How do I sign-up for sessions in advance?
**A:** We do not require pre-registration for individual sessions. Seating is first-come, first-serve. The only exceptions are workshops, ACE courses and leadership courses, which require pre-registration and an additional fee. You may purchase these at time of registration.

**Registration**

**Q:** What does a ‘Guest Pass’ entail?
**A:** A Guest Pass allows your guest access to the Exhibit Hall and social events. Guests may not attend CE sessions.

**Q:** Will you mail my registration packet?
**A:** No. Registration packets will be available onsite at the Music City Center beginning Tuesday, October 6, 1 – 8 p.m.

**Q:** Where can I find my Association of Regulatory Board Optometry (ARBO) number?
**A:** Click here to search for your number.

**Q:** Why is my QR Code/Scanner Number not on my confirmation?
**A:** You will receive your QR code two weeks in advance of the meeting.

**Q:** Why is the closing Banquet not included in the cost of registration?
**A:** The Academy will charge a $25 fee for all Banquet tickets in an effort to better prepare for the number of attendees at the closing event. Banquet tickets are NOT included with complimentary registrations.

**Q:** I’m interested in the Student Fellowship process; how do I proceed?
**A:** Attendees must:

- Be an OD student member to participate (residents and graduate students, PhD candidates are not eligible)
  - If you are not, click here to join (note there is a $30 fee)
- OD graduation date must take place after the annual meeting (2021 and beyond)
- Select the ‘Student Fellowship’ box at time of registration
- Click here to review the complete requirements for this program
Hotels
Q: Where will the Australia Party and Banquet be held?
A: At our host hotel the Omni Nashville.

Q: What is the host hotel for the Armed Forces Optometric Society (AFOS)?
A: At the Drury Plaza Hotel.

Q: What is the host hotel for students?
A: There is not a designated host hotel for students.

Transportation
Q: Will shuttle services be available from the Nashville International Airport to my hotel?
A: No, the Academy does not have designated transportation. Transportation from the airport to the hotel(s) and convention center is offered via ride share, taxis, shuttles, and buses. Click here to learn more about the airport’s Ground Transportation options.

Q: Will shuttle services be available between the host hotels and the Music City Center?
A: No, the Academy does not have designated transportation. All hotels are within half a mile of the Music City Center. You may inquire if your chosen hotel offers a shuttle service.

Q: What is the distance between the host hotels and Music City Center?
A:

<table>
<thead>
<tr>
<th>Hotel</th>
<th>Mileage</th>
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<tbody>
<tr>
<td>Omni Nashville Hotel (Headquarters)</td>
<td>Adjacent</td>
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<tr>
<td>Cambria Hotel Nashville Downtown (Government Hotel)</td>
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<td>Courtyard Nashville Downtown</td>
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<td>Drury Plaza Hotel Nashville Downtown</td>
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<td>Grand Hyatt Nashville</td>
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<td>Hampton Inn &amp; Suites Nashville Downtown</td>
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<td>Hilton Garden Inn Nashville Downtown - Convention Center</td>
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<td>Hilton Nashville Downtown</td>
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<td>Holiday Inn &amp; Suites Nashville Downtown – Convention Center (Government Hotel)</td>
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<tr>
<td>Hyatt Place Nashville Downtown</td>
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<tr>
<td>Renaissance Nashville Hotel</td>
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<tr>
<td>The Westin Nashville</td>
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International
Q: I'm in need of a Visa Request Letter; how do I complete this?
A: As we monitor the COVID-19 situation, this includes closely watching the Federal & CDC travel guidelines, regulations and restrictions. We recognize the implications this poses for our International attendees and will keep you apprised of updated information as it is received.

Until this time, we are unable to process any Visa requests and we appreciate your patience and understanding.