

C N M I N T E R N E T I N C .  
B O X 1 0 4 9 , 3 G R E Y S T R E E T N O R T H  
T H O R N B U R Y , O N N 0 H 2 P 0  
ph. (226) 256-1512 sales@cnminternet.com

**Internet Access Service and Equipment Installation**

**Contact Information and Mailing Address:**

**Name:**\_\_\_\_\_

**Other Authorized person(s) for account:**\_\_\_\_\_

**Telephone:**\_\_\_\_\_ **Cell:**\_\_\_\_\_

**E-mail:**\_\_\_\_\_

**Address/Fire Route #:**\_\_\_\_\_

**Municipality:**\_\_\_\_\_ **Postal Code:**\_\_\_\_\_

**Service/Equipment Installation Address:**

**Same as above:**

**Contact Name:**\_\_\_\_\_

**Address/Fire Route #:**\_\_\_\_\_

**Municipality:**\_\_\_\_\_ **Postal Code:**\_\_\_\_\_

**Heard about our services by:**

**Existing customer** **Referred By:**\_\_\_\_\_

**Web Site (address)** \_\_\_\_\_  **Other:** \_\_\_\_\_

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BY SIGNING BELOW YOU AGREE THAT YOU HAVE READ AND AGREE TO THE RELEVANT  
TERMS OF SERVICE AND APPLICABLE USAGE POLICIES LOCATED AND PERIODICALLY  
UPDATED AT [www.cnmineternet.com](http://www.cnmineternet.com)

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Date \_\_\_\_\_ Signature \_\_\_\_\_

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Office Use Only:

Installation Date: \_\_\_\_\_ Installer: \_\_\_\_\_

Contract/Service Start Date: \_\_\_\_\_

Hardware Model: \_\_\_\_\_

Hardware SN: \_\_\_\_\_

Hardware MAC: \_\_\_\_\_

Other Hardware: \_\_\_\_\_

CNM INTERNET INC.  
 BOX 1049, 3 GREY STREET NORTH  
 THORNBURY, ON N0H 2P0  
 ph. (226) 256-1512 sales@cnminternet.com

**Monthly Internet Access Fee Schedule**

Package	Data Rate (up to)	Monthly Data Transfer Included	Price Per month	Choose One
<b>Cable 30 Unlimited</b>	<b>30 Mbps</b> download <b>5 Mbps</b> upload	<b>UNLIMITED</b>	<b>\$55.00</b>	<input type="checkbox"/>
<b>Cable 75 Unlimited</b>	<b>75 Mbps</b> download <b>10 Mbps</b> upload	<b>UNLIMITED</b>	<b>\$65.00</b>	<input type="checkbox"/>
<b>Cable 150 Unlimited</b>	<b>150 Mbps</b> download <b>15 Mbps</b> upload	<b>UNLIMITED</b>	<b>\$80.00</b>	<input type="checkbox"/>
<b>Cable 250 Unlimited</b>	<b>250 Mbps</b> download <b>20 Mbps</b> upload	<b>UNLIMITED</b>	<b>\$100.00</b>	<input type="checkbox"/>

**Connections are not protocol filtered or rate limited and stated speeds are not guaranteed at all times. Please see the Installation and Service Notes.**

**Service Fee Schedule**

Cable Service Package Upgrade	\$15.00
Cable Service Package Downgrade	\$15.00
Cable Modem Swap/Change	\$15.00
Cable Service End-User Billing Account Name Change	\$15.00
External Cable line test (no fault found)	\$100.00

Customer  
Initial

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**Installation Fee Schedule**

Item	Monthly Data Sustained Data Rate (up to) Transfer Included	Price	Choose One
<b>Basic Hardware, Installation and Activation</b>	Device activation, Tech installation of modem (no wiring), Technicolor TC-4350 modem (no wireless).	<b>\$125.00</b>	<input type="checkbox"/>
<b>Basic Hardware, Self-Installation and Activation</b>	Device activation, self-installation of modem (no wiring, no phone support for installation), Technicolor TC-4350 modem (no wireless). Cable modem pickup at 3 Grey St N, Thornbury office.	<b>\$100.00</b>	<input type="checkbox"/>
<b>Premium Hardware, Installation and Activation</b>	Device activation, Tech installation of modem (no wiring), SmartRG SR808AC modem (AC wireless, 4 gigabit lan ports).	<b>\$200.00</b>	<input type="checkbox"/>
<b>Premium Hardware, Self-Installation and Activation</b>	Device activation, self-installation of modem (no wiring, no phone support for installation), SmartRG SR808AC modem (AC wireless, 4 gigabit lan ports). Cable modem pickup at 3 Grey St N, Thornbury office.	<b>\$175.00</b>	<input type="checkbox"/>

**Installation and Service Notes:**

1. Packages and fees listed do not include applicable taxes.
2. The Customer is responsible for providing a suitable location for the modem/router hardware installation.
3. All services are billed monthly in advance. Late payment and service deactivation/reactivation charges apply to all overdue accounts.
4. Resale or external redistribution of service is prohibited. No DNS services for routable IP addresses are provided to end clients.
5. All connections speeds are “up to” the amount specified and reasonable effort is made to ensure clients receive their package rate. Limitations due to customer hardware location, number and type of customer devices in a home, wireless hardware and frequency, client hardware, issues with external Internet servers or sites (ie Facebook, gaming servers) or other factors may affect actual or perceived speed of the Internet experience and are beyond our control.
6. The service is for the provision of Internet Access. No email accounts or free PC support services (onsite or telephone) are included in the monthly or install fee.
7. Seasonal Connections are NOT available for this product.

Customer Initial

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## Pre-Authorized Credit/Debit Card Payment Form

The following information is being provided for the purposes of providing payment to CNM Internet Inc., for services and applicable taxes pertaining to:

- High Speed installation, activation and configuration
- High Speed monthly fees and/or applicable service charges
- Computer hardware, software or peripherals purchased
- Technical support services

Any initial fee or charges will be due immediately upon completion or provision of service. Monthly fees are due in full and processed on the 1<sup>st</sup> business day of the month.

And all other fees or charges incurred for the period will be applied at that time.

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I will provide written notice of any change in the Account information provided in this authorization prior to the next due date of a Pre-Authorized Payment (PAP). I agree to waive any obligation you may have to send to me pre-notification(s) of the amount(s) to be debited, the due date(s) of debiting, and any other notice(s) of changes to the PAP after the date of this authorization.

Cardmember's Name \_\_\_\_\_  
Please Print

Cardmember's Billing Address \_\_\_\_\_  
Please Print

City \_\_\_\_\_ Prov. \_\_\_\_\_ Postal Code \_\_\_\_\_

Apply Charges to: \_\_\_ Visa \_\_\_ MasterCard \_\_\_ Visa Debit \_\_\_ MasterCard Debit

Account #: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Expiration Date: \_\_\_\_ / \_\_\_\_ (MM/YYYY) Security Code (3 digit) \_\_\_\_\_

I acknowledge that the above information is accurate and that I am an authorized signer of the account. I hereby authorize CNM Internet Inc. to charge the above credit/debit card account for all payments due for services or equipment provided.

Cardmember's Signature: \_\_\_\_\_ Date: \_\_\_\_\_