

BRUCE STREET TECHNOLOGIES LIMITED
BOX 1049, 3 GREY STREET NORTH
THORNBURY, ON N0H 2P0
(519) 599-3689 sales@brucestreet.com

Internet Access Service and Equipment Installation

Contact Information and Mailing Address:

Name: _____

Other Authorized person(s) for account: _____

Telephone: _____ **Cell:** _____

E-mail: _____

Address/Fire Route #: _____

Municipality: _____ **Postal Code:** _____

Service/Equipment Installation Address:

Same as above:

Contact Name: _____

Address/Fire Route #: _____

Municipality: _____ **Postal Code:** _____

Heard about our services by:

Existing customer Referred By: _____

Web Site (address): _____ **Other:** _____

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BY SIGNING BELOW YOU AGREE THAT YOU HAVE READ AND AGREE TO THE RELEVANT TERMS OF SERVICE AND APPLICABLE USAGE POLICIES LOCATED AND PERIODICALLY UPDATED AT <http://www.brucestreet.com>

Date	Signature
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Office Use Only:

Installation Date: _____ Installer: _____

Contract/Service Start Date: _____

Hardware Model: _____

Hardware MAC: _____

Other Hardware: _____

IPv4: _____

IPv6: _____

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Access, System Access & Hardware Fee Schedule
(Wireless from Access Point to Customer Demarcation Point)

RESIDENTIAL CLASS PACKAGES				
Residential Class Package All packages include (1) Static IP Address	Sustained Data Rate (up to)	Monthly Data Transfer Included	Price Per month	Choose One
Rural 10 Starter Best for those using 0-100GB/month	10 Mbps download 2 Mbps upload	50GB \$0.50/GB over 50GB to a maximum \$75/month overage fee	\$50.00	<input type="checkbox"/>
Rural 5 Unlimited	5 Mbps download 5 Mbps upload	UNLIMITED	\$60.00	<input type="checkbox"/>
Rural 10 Unlimited	10 Mbps download 5 Mbps upload	UNLIMITED	\$80.00	<input type="checkbox"/>
Rural 15 Unlimited	15 Mbps download 5 Mbps upload	UNLIMITED	\$100.00	<input type="checkbox"/>
Rural 20 Unlimited	20 Mbps download 5 Mbps upload	UNLIMITED	\$125.00	<input type="checkbox"/>

BUSINESS CLASS PACKAGES				
Business Class Package All packages include (1) Static IP Address	Sustained Data Rate (up to)	Monthly Data Transfer Included	Price Per month	Choose One
Rural 10 Unlimited	10 Mbps download 10 Mbps upload	UNLIMITED	\$100.00	<input type="checkbox"/>
Rural 15 Unlimited	15 Mbps download 10 Mbps upload	UNLIMITED	\$125.00	<input type="checkbox"/>
Rural 20 Unlimited	20 Mbps download 10 Mbps upload	UNLIMITED	\$150.00	<input type="checkbox"/>

**Connections are not rate limited or disabled when data thresholds are reached.
 Burst speeds may be higher than those stated.**

Typical installations will use 2.4 or 5.8 GHz equipment. 900MHz equipment may be required at some locations without a clear line of site to an Access Point or for certain geographic locations.

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All packages:

- Plus applicable taxes
- Standard Installation & Radio Hardware (new installations only): \$150.00
Up to 2.5 hours onsite; standard cable run. Internal access wireless router not included.
Customer provided router or internal client hardware configuration may incur additional fees.
- 1 YR manufacturer warranty for outdoor radio hardware.

For Seasonal Disconnections, an administrative fee will apply.

Customer
Initial

Data Usage Rates

When applicable, data usage is billed at the indicated rate based on actual traffic entering or exiting the Bruce Street Technologies Limited (“BST Limited”) network.

Installation and Service Notes:

1. The Customer is responsible for providing a suitable location for the mounting of the Wireless hardware.
2. All services are billed monthly in advance. Late payment and service deactivation/reactivation charges apply to all overdue accounts.
3. Resale of service is prohibited. No DNS services for routable IP addresses are provided to end clients.
4. All connections speeds are “up to” the amount specified and reasonable effort is made to ensure clients receive their package rate. Limitations due to local vegetation and topography, customer mounting location, radio hardware and frequency, client hardware, Internet traffic or other factors may affect actual or perceived speed of the Internet experience and are beyond our control.
5. The service is for the provision of Internet Access. No email accounts or free PC support services are included in the monthly or install fee.

Customer
Initial

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Pre-Authorized Credit/Debit Card Payment Form

The following information is being provided for the purposes of providing payment to Bruce Street Technologies Limited, o/a The Computer Room, for services and applicable taxes pertaining to:

- Wireless High Speed installation and configuration
- Wireless High Speed monthly fees
- Computer hardware, software or peripherals purchased
- Technical support services

Any initial fee or charges will be due immediately upon completion or provision of service. Wireless Monthly fees are processed on the 1st day of month.

And all other fees or charges incurred for the period will be will be applied at that time.

I will provide written notice of any change in the Account information provided in this authorization prior to the next due date of a Pre-Authorized Payment (PAP). I agree to waive any obligation you may have to send to me pre-notification(s) of the amount(s) to be debited, the due date(s) of debiting, and any other notice(s) of changes to the PAP after the date of this authorization.

NOTE: Charges will appear on your Credit/Debit Card as "The Computer Room"

Cardmember's Name: _____

Please Print

Cardmember's Billing Address: _____

Please Print

City: _____ Prov: _____ Postal Code: _____

Apply Charges to: ___ Visa ___ MasterCard ___ Visa Debit ___ MasterCard Debit

Account #: _____ - _____ - _____ - _____

Expiration Date: ____ / ____ (MM/YYYY) Security Code (3 digit): _____

I acknowledge that the above information is accurate and that I am an authorized signer of the account. I hereby authorize Bruce Street Technologies Limited o/a The Computer Room to charge the above credit/debit card account for all payments due for services or equipment provided.

Cardmember's Signature: _____ Date: _____