



PROJECT RUNDOWN

HELPING LARGE WAREHOUSING COMPANY WITH NEW APPLICATIONS DEPLOYMENT TO BOOST PRODUCTIVITY

This logistics company handles B2B delivery and operates a large network of warehouses. Their main facilities are mainly run by employees using old handheld devices which they plan on replacing with newer and more advanced Android-based models. This is so they can run their own in-house productivity applications with no glitches.

WHAT THE CLIENT NEEDED

They acknowledge that the task of deploying a fleet of new devices will not be easy especially since they don't want any of their business operations disrupted during the transition. They also expected a number of difficulties including within their

APPROVED RESULTS

Our solid MDM and superior Remote Access function allowed the logistics company to manage those business critical devices fully and securely. And because the first deployment went smoothly, the experience made an impression. In thinking of future projects and device deployments, new plans are being rolled out for our full MDM with a new set of features.

We successfully exceeded customer's requirements, achieved risk reduction and enhanced their competitiveness over their competition.

current MDM solution (competitor). They are currently unhappy with the solution's inability to support their new applications and the lack of features such as:

- Lack of notifications such as devices being low on battery
- Cost is very high, plus additional professional services need to be purchased to keep the system running.
- Remote control function is slow and needs legacy Windows system to function

There must be something better out there that fits their needs more. The customer needs a solid MDM solution to help them in rolling out the new hardware as well as the new applications in order to maintain their competitive edge. This new MDM must manage their fleet

WHAT SPRINGDEL OFFERED

- A full MDM capability providing secure management and monitoring of devices and their applications
- A clear and concise Dashboard - without clutter to enable fast deployment and getting real time status of the company devices
- Real time Location services or tracking of devices which gives full visibility of the entire fleet and the location of the staff - providing an edge in managing the resources in the field and enhance efficient and reduction of security risk
- Real time Notification center particularly flagging low battery device status is a key metrics that ensure 100% operational status of the devices - making sure all staff working in shifts have reliable tools to do their jobs well
- Superior Kiosk function with simple Kiosk App Builder such as single app support allows the company to fully secure, lock-down per device to run only the business critical application without interruption or security risks.
- Unique Remote Control function offering Multi Admin access, and functions such as silent access capability and working in all network environment across the globe enables them to resolve Applications development and roll-out issues
- True cloud-based services using containers and microservice, enable fast delivery and deployment of features that they need to match their business needs in the future.