



March 2020

Dear Patients and Families,

Thank you for entrusting us at DLV Vision with your ocular care needs. During this rapidly evolving period we understand there is much information to make sense of and as a result some relative uncertainty. We would like to reassure you that we take our roles very seriously as leaders in Ophthalmology and are committed to protecting the safety of patients, staff, co-managing partners, and the general public while maintaining high-quality care at our clinics and ambulatory surgery centers with minimal disruption.

DLV Vision is open and seeing patients as normal. Please come in for your appointment unless you have flu like symptoms.

To this end, to ensure your safety during your visit, we have developed and deployed above normal screening protocols and standards which are in direct alignment with [CDC](#), [California Department of Public Health](#), and [World Health Organization](#) recommendations to name a few. In addition, we are also staying apprised of new developments and making necessary adjustments to our day-to-day operations as we learn of the evolving nature of our current situation. Rest assured that we are also sharing this information with our co-managing partners to ensure a safe and seamless experience for every patient.

We ask for your assistance in maintaining a safe environment with high-quality care by observing the following guidelines:

- If you are experiencing fever, chills, cough, runny nose, sore throat or body aches please stay home and seek medical treatment from your primary care provider (PCP).
- If you require emergent ocular care and are experiencing any of the symptoms noted above, please call **(805) 422-7939** for a telemedicine consultation.

We appreciate your understanding and cooperation. For additional information regarding DLV Vision standard operating procedures and mitigation strategy, please visit **DoughertyLaserVision.com**

Sincerely,

Paul J. Dougherty, M.D.

Paul J. Dougherty, M.D.
Medical Director
DLV Vision