Law Enforcement Navigation of Behavioral Health Patients

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San Antonio Fire Department
In Texas pts. EMERGENCY DETAINED by Police Officers and Judges only-

The Easy Button –LEO’s transport to closest ER.. Tag your it

Medically Stable Psych patient Clog up ER’s while awaiting transfer

Why Can’t LEO’s take stable Psych pts. to Freestanding Psych Hospitals ?

One Call.. The Cops Haul... That’s ALL !!
Bring The stakeholders together

- WE DEVELOPED A SYSTEM, Letter of Agreement, MEDCOM process
- LEO’s know sick...call EMS only when needed. EMS eval- Call the DOC
- Cops Call MEDCOM to coordinate and Load balance transports
CALL EMS and FIRE (manpower) for EMERGENT response if:
- Excited delirium, severe agitation or violent behavior
- Mental status changes or confusion (change from baseline)
- Recent trauma or overdose

Call EMS only Evaluation for URGENT response if:
- Officer impression indicates patient needs medical assessment
- Patient complains of medical illness
- Patient requests a medical evaluation

If patient has no acute medical issues and is medically stable, contact MEDCOM for Navigation to the appropriate psychiatric facility by Law Enforcement:
- Provide Patient Name and DOB
- Provide location
- Is patient pregnant? Gestation greater than 20 weeks?
- Call MEDCOM (24/7) for navigation to the appropriate psychiatric facility

MEDCOM (24/7): (210) 233-5933
<table>
<thead>
<tr>
<th>Psych Facilities</th>
<th>Behavioral Female Age &lt;12</th>
<th>Behavioral Male Age &lt;12</th>
<th>Behavioral Female Age 13-17</th>
<th>Behavioral Male Age 13-17</th>
<th>Behavioral Adult Age 18-64</th>
<th>Behavioral Geriatric Age &gt;65</th>
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<th>Last Update</th>
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<td>N/A</td>
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LAW ENFORCEMENT NAVIGATION
PROGRAM GROWTH

- Program Launched 10/18
- Only Two SAPD Shifts
- Restricted to Downtown Districts

- Program Expanded 11/18
- All SAPD Shifts
- All San Antonio Districts
- Bexar Co MH Unit Launched

- First Full Month for All SAPD Districts
- Bexar Co Committed to Jan Full Launch
- Planning for All Bexar LE Agencies Started

- Opened to Bexar Co. LE Agencies
- Launch PI Meetings/Process

DATA REPRESENTS NUMBER OF LAW ENFORCEMENT TRANSPORTS TO PSYCHIATRIC FACILITIES USING MEDCOM
LAW ENFORCEMENT NAVIGATION: OCT 18, 2017 – JAN 31, 2018

Total 2948 INCIDENTS

2006 INCIDENTS IN THE FIELD (67%)

942 INCIDENTS NOT IN THE FIELD (33%)

*UH Police Dept. Volume Not Included

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Only 195 (9.7%) Field patients went to Hospital ER
n=2006
LAW ENFORCEMENT TRANSPORTED TO PSYCH, MEDCOM NAVIGATED BY DESTINATION FACILITY

AS OF JANUARY 31, 2018

OCT  NOV  DEC  JAN

VA  BMC  CHCS  Clarity  LR  MST  NEB  Nix Health Sys  SAMMC  SABH  SWG  UHS

0  8  8  7  1  25  52  109  8  12  11  138  100
1  33  14  14  33  26  75  136  22  46  45  59
8  52  8  55  8  11  11  73  0  42  3  59
8  5  11  12  7  11  11  73  0  42  3  59

OCT  NOV  DEC  JAN
Incident Canceled by LE
EMS Transported to Gen Hospital
LE Transported to Gen Hospital
LE Transported to Jail

As of January 31, 2018

Hospital Emergency Detentions

As of January 31, 2018

Program Adoption

OCT  NOV  DEC  JAN
47%  11%  10%  13%
53%  89%  90%  87%

Emergency Detentions Not Transported to Behavioral Health Facilities

As of January 31, 2018

OCT  NOV  DEC  JAN
32  30  90  127

Monthly Totals Not Transported to BH Facility

AS OF JANUARY 31, 2018

Program Adoption

OCT  NOV  DEC  JAN
47%  11%  10%  13%
53%  89%  90%  87%

Incident Canceled by LE
EMS Transported to Gen Hospital
LE Transported to Gen Hospital
LE Transported to Jail

AS OF JANUARY 31, 2018
Law Enforcement Navigation

Questions

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