



Pega and Eventus have been working together to deliver world-class CX solutions to enterprises for over four years.

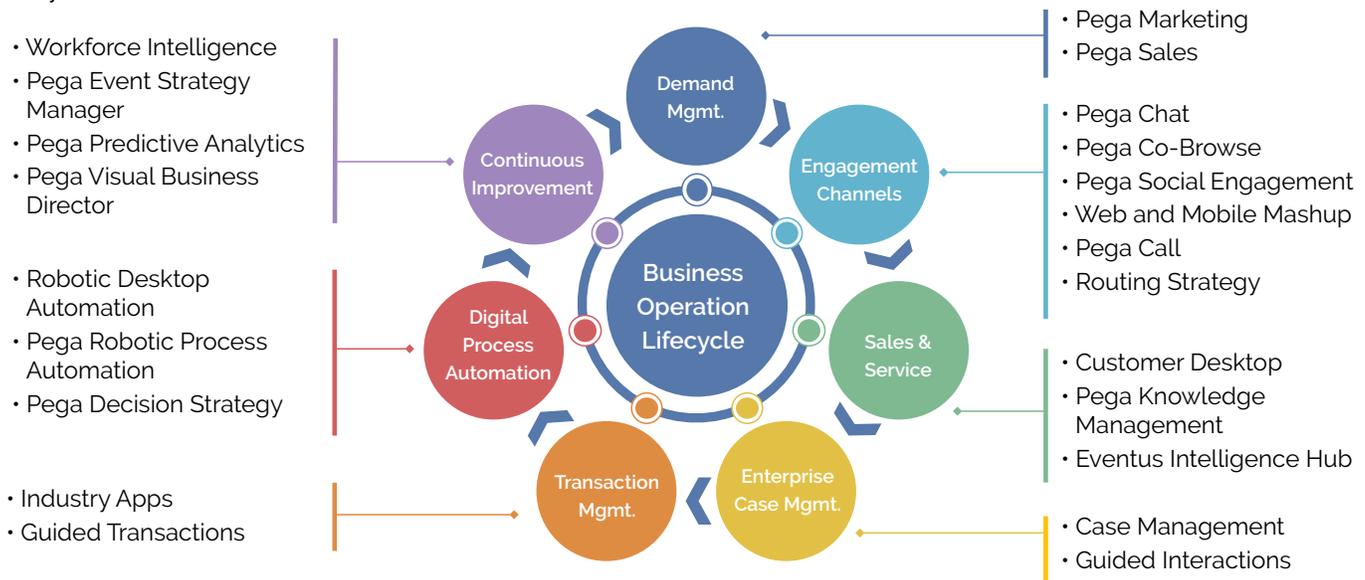
As an award-winning integrator, Eventus provides a holistic approach to project design, development and delivery. Together, we bring an advanced approach to addressing the comprehensive customer lifecycle, leveraging Pega's technologies combined with deep domain expertise.

Eventus brings experts in Pega's products to the effort, with an average of 10 years of experience, deep business expertise, and the ability to transform customer processes in ways that dramatically enhance CX, control costs, and deliver valuable insights and actionable data to customers.

Eventus believes it is important that your Pega partner is platform independent with respect to your contact center infrastructure, and unlike a BPO, is labor independent when it comes to how your interactions are handled, whether insourced or outsourced.

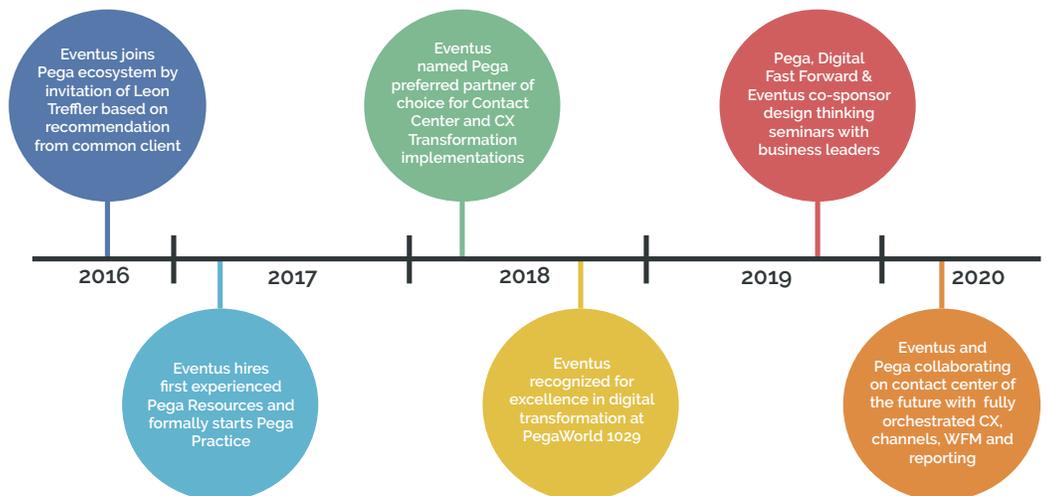
Eventus is a Pega partner that is focused on achieving the unique challenges within your contact center environment.

Eventus leverages the complete Pega product set to help transform businesses across all areas of the customer lifecycle.



Eventus Pega Partnership Timeline

Pega and Eventus have been collaborating since 2016 with an ever-increasing scope of services and thought leadership.





The Eventus Pega practice focuses on delivery of transformational engagements that leverage Pega's end-to-end process and technology capabilities.

Pega Experience	Business Expertise	Transformations
<ul style="list-style-type: none"> • Eventus Pega resources average 10 years of Pega experience • Our practice resources specialize in front-office and CX Pega technologies • We have supported or led the delivery of multiple projects in retail, travel, financial services and government 	<ul style="list-style-type: none"> • We bring operational expertise to all our engagements • Eventus leadership bring 20+ years of delivery experience across multiple technologies and verticals • Our implementation approach is tailored for delivering optimized process centric solutions 	<ul style="list-style-type: none"> • Eventus provides thought leadership on ways to modernize Client's business strategy and adapt to changing business environments • Our approach to projects is on deliver business outcomes with measurable improvements • We manage enterprise change from project inception through operationalization of capabilities

We Solve Client Specific CX Pain Points - What Are Yours?

We view each of our client's challenges individually based on industry, CX goals, and current solutions. Our approach involves our proven methodology of strategic planning, leveraging experienced consultants. We assess technology with a vendor-independent lens to recommend solutions specific to client needs. Eventus not only ensures that the requirements are met for your Pega implementation, but also that the solution addresses your specific pain points.

<p>Vendor Performance</p>	<p>Revenue Pressure</p>	<p>Poor CSAT</p>	<p>Obsolete Technology</p>	<p>Labor Performance</p>
<p>Inefficient Process</p>	<p>Expansion Barriers</p>	<p>Disparate Platforms</p>	<p>Customer Churn</p>	<p>Budget Constraints</p>

Eventus Delivers Solutions that Amplify CX Outcomes

Eventus delivers Experience Design, Managed Solutions, and Enabling Innovations with engagement models that Amplify CX Outcomes. Eventus has influenced over one billion customer interactions, reduced over \$100MM in Client costs, all while improving customer loyalty. Eventus provides industry expertise, a partner ecosystem, and proven methodologies that enable our Clients to exceed goals, minimize risk, and drive CX success.

