

**Please direct all  
communications to:**

P.O. Box 459  
Grand Central Station  
New York, NY 10163  
Fax: (212) 870-3003

February 4, 2021

Dear Conference members, Intergroups and Central Offices,

The Board of Directors of A.A. World Services wishes each and every member of our Fellowship and their loved ones the happiest New Year. As we reflect back on the extraordinary events that we all have been experiencing it is with hearts full of gratitude that we say thank you to each and every group and member for all of the spectacular work of carrying the message to the still-suffering alcoholic that has taken place in these difficult times.

For many, this meant pivoting our groups to be online. For some, greeters became temperature screeners, enthusiastically encouraging mask use. In many of our meetings the coffee maker position went away and the online meeting host position appeared. As our many local A.A. offices met unsure financial outlooks, groups across the U.S. and Canada figured out how to make their Seventh Tradition support digital and supported one another as a whole. Service workers across the Fellowship worked from home, often tired and understaffed. As the pandemic pushed surges in binge drinking to new heights, our groups met the challenge head on and introduced a new generation of alcoholics to our program who have been sober for months now and have never even experienced an in-person meeting. The best is surely yet to come.

In the early months of 2020, many would not have imagined we could carry our message as fully, as far and as freely as we have online in the last 9-10 months. Some would have actively argued it could not be done. As a society, A.A. has never faced these challenges before. With no historical reference point for us to look to, after 85 years we faced a new pioneering period.

A.A. members everywhere responded, adapted, and met calamity with serenity. We are a resilient lot. We have seen clearly that the message of A.A. and the lifesaving experience of our membership need not be limited by time, space, or custom. We are held up by 36 spiritual principles in our Steps, Traditions, and Concepts that we can absolutely rely on to guide us through any uncertainty or challenge ahead.

We understand more clearly today the importance of prudence and why we keep a reserve. We have new appreciation for group conscience and its ability to be found even over great distances. Our primary purpose served to keep us unified and as a buoy in uncertain times where being of service to others has helped us through the storm. The evidence of these events over the last year make clear that our legacies of Unity, Service, and Recovery remain strong. We as a board are rejuvenated with hope for a new year ahead and all the great opportunity that awaits as the world begins the slow process of recovery from the pandemic.

Covid-19 has brought very hard, and sometimes tragic events to many among us and around us. In taking stock, these circumstances have forced a crack in our rigidity and created light where before there was only a glimmer. If we leave room for that light to grow and adhere steadfastly to our principles, we can confidently face any uncertainty ahead.

As we continue meeting this challenge and those ahead, let us together continue to "grow in understanding and effectiveness," constantly working toward ensuring that any person needing the message of Alcoholics Anonymous can find it, and that together we preserve that message for the generations of alcoholics still to come.

Yours in service,

A handwritten signature in black ink, appearing to read "Beau B.", written over a horizontal line.

Beau B., Chairperson  
A.A.W.S. Board