

## **City of Cascade's Snow Removal Q&A**

### ***How much snow must accumulate before City plows begin operation?***

Full plow operations begin after a minimum of 3 or more inches have accumulated and the snowfall has begun to taper off.

### ***What time does snow plowing activities start?***

The plowing begins when a storm is tapering off which can be anytime of the day. Most often crews are up early beginning anywhere from midnight or after.

### ***Does the City plows work 24 hours a day?***

Budget limitations prohibit having a crew large enough to have round the clock plowing like other entities (i.e. County or State) Currently we have 3 workers who are responsible to plow streets in addition to ensure that our water and sewer are working too.

### ***How long does it take to plow all of the roads within the City limits?***

Plow times vary but normally it takes about 8 hours. However, this time is affected by traffic flows, severity of storm, etc. After a heavy storm it may take up to 24 hours or longer to complete a plow event.

### ***Why isn't my road plowed first?***

Primary feeder streets such as School Street, Lake Cascade Parkway, and Cabarton and other streets designated as basic transportation system for public safety and schools are plowed first. This also applies to Main Street Parking, which is cleaned out early in the mornings. Snow accumulating from sidewalk being shoveled can only be effectively cleaned during early morning hours. Remaining streets receive one pass up and one pass down.

### ***My driveway is full of snow so I am parking on the street, is that permissible?***

When vehicles are parked on City streets, the street will be plowed; however, as a result your vehicle will most likely be "plowed in" – preferably all cars are not parked in the street during plow operations so the best plow job possible can be accomplished.

### ***In prior years the city plows cleared the berm from driveways why is this not happening?***

The decision was made by the City Council *last* year that providing the service to remove the berms of a few individuals was not in the budget. Also, the list of plow outs which was provided to the city had no consistency, and the practice was deemed unfair to the tax payers and residents. We hope that we all strive to be neighborly and assist an elderly and/or disabled person in need. If you see someone needing help, lend a helping hand, or give us a call and we will make the effort to refer this humanitarian request to one of our local groups.

Hopefully we have answered some or most of your questions regarding the City's snow plow practices. As we all know Mother Nature is very unpredictable during the winter. When there is a heavy snow fall followed by warm weather or rain, the streets can become a mess very quickly. We understand your frustrations and we ask for everyone's cooperation and understanding.