

**ClearSKY Systems, Inc.**  
**Privacy Policy**  
(Revised November, 2016)

ClearSKY Systems, Inc. (hereinafter referred to as ClearSKY) is committed to protecting our customers by letting them know how we collect, use, and protect information provided to us. Our Privacy Policy includes information provided within our Terms and Conditions and Acceptable Use Policy. By following the process to become a ClearSKY customer, you consent to be legally bound by the terms and conditions stated within said documents.

If you do not agree to the terms of our Privacy Policy, please do not register for service.

**The Information We Collect**

When you would like to start service, you will need to create an account. To set up your account you must consent to our collection of personal and non-personal identifiable information.

Information collected may include any or all of the following:

- Name
- Email
- Other identifiable information as needed
- Mailing Address
- Telephone Numbers
- Credit Card and other financial information.

You may choose to not provide any of the information asked for. If you choose to do so, you will not be able to establish an account for service.

**Other Information Collected – Cookies**

We may use standard web measurement and tracking technologies such as “cookies” to collect “Other Information” so that we can track and record how you use our website. This data is anonymous and does not personally identify you. If you subscribe to service, we may also collect information on the performance of your Internet connection and network performance as described in the Terms and Conditions.

Your browser may have an option that allows you to accept cookies, reject cookies, or receive notification when a cookie is sent, but you should note that rejecting cookies may limit your use of the website. In addition, we may utilize web beacons to recognize you when you visit the website. We may also use other technologies, currently available or which may become available in the future, to provide us with other important anonymous information regarding the use of our website.

### **Use of Information Collected**

We use your information for business purposes only. Information is obtained so that we can provide the services requested, respond to inquiries from customer transactions, analyze and improve the service, and to provide you with any other specific business purpose stated at the time you provide your information.

By providing us with the above information, you authorize us to share your personal and non-personal information with any third parties, utilized by us, to the necessary extent needed for us to perform business. If you have any concerns after reviewing our usage of your information, you can send us an e-mail at [accouting@csky.net](mailto:accouting@csky.net).

### **Disclosure of Information and Links to Third Parties**

We may disclose the information we collect from and about you with third parties. This is including, but not limited to, situations in which we have reason to believe that such disclosure is necessary to identify, contact, or bring legal action against someone who may be causing injury to our rights or property, customers and other users of the website or the service, and anyone else who could be harmed by such activities. Another reason, in which we must disclose information is if it is appropriate to enforce the Terms and Conditions, take precautions against liability, investigate and defend against any third-party claims or allegations, and/or protect the security or integrity of the website or the service. We are also obligated to provide information as needed to respond to the judicial process by local law enforcement agencies in connection with an investigation on matters related to public safety, as permitted by law, or otherwise as required by law, or in the good-faith belief that such action is necessary to comply with state and federal laws. At times, we will provide information to other businesses or persons for the sole purpose of processing a request or transaction on your behalf. We may sell or buy other businesses or entities and, in such case, we may transfer or assign the information we have collected as part of such merger, acquisition, sale, or other change of control. In such transactions, your personal information may be included in the transferred business assets. Also, in the event of our bankruptcy, insolvency, reorganization, receivership, or assignment for the benefit of creditors, we may not be able to control how your information is treated, transferred, or used and your all of your personal information may be included in the transferred assets. Except as set forth above, we will not share any of your personal information with any third party unless we have received your express permission to do so.

Our website may contain links to other websites. We are not responsible for the collection or use of information through third-party websites. Your use and interaction on any other websites, including links located on our site, are subject to that website's own rules and policies. For this reason you should review the privacy policy posted on new websites you access.

## **Security**

Here at ClearSKY, we have taken precautions and have implemented certain technical measures intended to protect against unauthorized access to, disclosure of, and unlawful interception of customer personal information. However, your communications containing personal information may be unlawfully intercepted or accessed by third parties and/or the website or service may be subject to network attacks or malfunctions. We cannot, and do not, guarantee the security of any information transmitted over the Internet. Once we receive your personal information, we take steps that we believe are reasonable to limit access to only those employees and service providers whom we determine need access so that they can provide the requested products, services, offers, or opportunities that may be of interest to you or that you have ordered. However, even after we receive your personal information, we cannot, and do not, guarantee that said information will not be accessed, disclosed, altered, or destroyed as a result of a breach of security or as a result of any other event beyond our reasonable control.

For these reasons, we cannot and do not guarantee that your personal information, or any other information, is completely secure and safe from any risk.

## **Privacy Policy Amendments**

As new information and laws come to light, we may revise the Privacy Policy. Your use of the website or the service following the posting of any revised Privacy Policy shall be seen as acceptance of the revised policy so we recommend that you check the Privacy Policy periodically. If you disagree with the terms of the Privacy Policy at any time, the recommended course of action is to terminate your use of the website or the service. Continued use of the website or service constitutes your agreement to any updated Privacy Policy.

## **Ability to Accept Terms and Conditions – Children’s Online Privacy Protection Act**

In order to accept our terms and conditions you affirm that you are at least 18 years of age, and are fully able and competent to enter into and accept the terms set forth in this Privacy Policy. If you are agreeing to this Privacy Policy on behalf of an entity and its directors, officers, employees and other personnel, you hereby represent, warrant and covenant that you are authorized to accept this Privacy Policy on behalf of such entity and its Personnel. Federal law requires website operators who collect personal information from children under the age of thirteen to first get parental consent.

ClearSKY will not accept personal information from anyone under the age of eighteen.