



July 9th, 2021

Dear Valued Customer,

We hope this letter finds you safe and well.

Like many manufacturers, Greenfiber is experiencing unprecedented supply chain challenges. Our operating costs for raw material, freight and direct labor have continued to rise in the six months since we implemented our February 1st price increase.

At this point in time, it is necessary to implement a 14% price increase on all Greenfiber products. The price increase will take effect on any shipment leaving our plants on or after August 9th. This increase applies to all Greenfiber products.

We will work hard to ensure that all orders are fulfilled in a timely manner, but Greenfiber reserves the right to limit quantities as needed.

We appreciate your support and understanding during these dynamic market conditions and are looking forward to a strong 2021 as we all push through this busy year.

If you have any questions, please reach out to your territory salesperson or your customer service manager.

Sincerely,

A handwritten signature in black ink, appearing to read "Reda Ouchna", is written over a light blue horizontal line.

Reda Ouchna
VP of Sales