

# Live Tool Repair Authorization Form



**Deliver To:**

**Ekstrom-Carlson**  
Live Tool Repair  
5248 27th Ave.  
Rockford, IL 61109

*Email* sales@ekstromcarlson.com  
*Phone* (815) 394-1744  
*Fax* (815) 316-8120  
*Web* ekstromcarlson.com

**Date Sent**

**Shipping Value**

*For shipping insurance (paid by customer)*

**From:**

Company Name

Contact  Phone #

Street Address

City  State  Zip

Email

*Contact Ekstrom-Carlson for an RMA Number*

RMA Number

Make / Model

Serial Number

Operating Speed

**Please select type of disassembly you would like us to perform**

**Complete Disassembly**    
*Example: Bearings, Noise, or Vibration Issues*  
yes no

**Partial Disassembly**    
*Example: Sensor, Draw Bar, or Tool Holder Issues*  
yes no

**Endmill / Routerbit Quote**    
*10% discount on endmills & routerbits purchased with repair services.*  
yes no

**Endmill / Routerbit Quote**    
*10% discount on endmills & routerbits purchased with repair services.*  
yes no

**Quote for new equivalent live tool**  
*If yes, please advise on preferred machine make and model*

yes no Machine Make and Model

Reason for Sending in Unit

**Inspections are free of charge excluding freight.** If an order is not placed for repair, the unit can be returned disassembled or it can be scrapped. Once disassembled and inspected, the unit cannot be reassembled unless a repair order is placed, as some parts (i.e. bearings) will no longer be acceptable for use after disassembly. If an order is not placed within 30 days of quotation, and we have not been notified to ship the item back, the item may be scrapped.

Terms are Visa / MC, or prepay with a certified check. Warranty for workmanship and material only is 3 months after installation. The warranty will not exceed 6 months after shipment. Warranty work is to be completed by Ekstrom Carlson only at Ekstrom Carlson's facility. Any work completed by others to the equipment without the written authorization of Ekstrom Carlson voids the warranty in it's entirety. Freight charges, in and out charges, time lost, production losses, etc... are not included in our warranty. No other warranty is expressed or implied.



**Ask about  
Ekstrom Carlson  
Custom Carbide  
Cutting Tools**