The Organization
The Detroit Symphony Orchestra is known internationally for trailblazing performances, collaborations with the world’s foremost musical artists, and a deep commitment to serving our community. Making its home in historic Orchestra Hall at the Max M. and Marjorie S. Fisher Music Center, the DSO actively pursues its vision to be an inclusive and culturally relevant community where all people can experience their world through music. The DSO is a complex organization. Operating 365 days per year, we are a performing arts institution, an educational facility, and a community center. We are governed by an independent Board of Directors and employ both union and non-union employees as musicians, stage crew, and administrative staff. Creating a unified culture throughout the institution is an organizational imperative.

The DSO offers a unique working environment and an excellent compensation package. The Detroit Symphony Orchestra is an Equal Opportunity Employer.

Position Summary
The DSO seeks a dynamic, experienced, and entrepreneurial professional to lead the organization’s information technology department. The Director of Information Technology (IT) is responsible for the management, strategy, and execution of the organization’s IT infrastructure. The Director of IT will lead and provide direction to a team of three (3) personnel, including a Database Administrator, Systems Administrator, and Web Manager.

The Director is responsible for IT system design, selection, and implementation of enterprise level technology that will support DSO employees to enable them to meet their strategic goals and objectives. This includes project managing appropriately with staff, vendors, partners, and peer groups to identify and remediate defects in any information products and services.

Reporting to the Vice President and Chief Financial Officer, the Director of Information Technology is responsible for all aspects of the organization’s information technology management and control, including developing and leading the strategic and operational initiatives related to the organization’s technical infrastructure and applications. This position provides leadership and supervision of the IT department, including the development of IT guidelines, standards and procedures for the department and organization. The Director of IT is charged with strategic planning, tactical action, and operational decision-making to fulfill the mission of the organization and support the organization’s information technology needs.

Essential Functions:
- Provides direction and thought leadership to the DSO relative to state-of-the-art use of technology, information and knowledge management strategies; identifies business and operational needs and translates those needs into technology decisions and business systems;
- Develops measurement programs to evaluate systems utilization, training needs and IT suppliers;
- Leads and manages the IT acquisition process by identifying and reviewing recommendations and deploying assets to ensure they are consistent with the business plan of the organization;
- Directs the design, development and maintenance of systems and programs to meet management’s information needs;
• Supervises other Information Technology positions to ensure they effectively contribute to information and technology management;
• Develops policies, standards, practices and security measures to ensure effective and consistent information processing and to safeguard information resources;
• Develops, monitors and controls IT’s long-range plan and annual operational and capital budgets;
• Maintains knowledge of developments in the area of systems, hardware, and software and makes recommendations for future systems to the organization;
• Stays abreast of current technology and security news and is prepared to act accordingly;
• Designs and establishes disaster recovery procedures to ensure retrieval of all data and system software;
• Determines needed resources and negotiates contracts with vendors and service providers;
• Other duties as assigned

Candidate Profile
• 8+ years of experience working in IT operations, supervising technology teams, and overseeing large information technology projects
• Excellent understanding of computer systems, security, network and systems administration, databases and data storage systems, and telecommunications systems
• Strong interpersonal skills and ability to effectively communicate with teams across the entire organization
• Excellent leadership and decision-making skills
• Strong knowledge of project management principles
• Bachelor’s degree in Information Technology, Computer Science, Information Systems, or a related field preferred

TO APPLY FOR THE POSITION, PLEASE SUBMIT YOUR RESUME AND COVER LETTER TO:
jobs@dso.org