

## Sister Rosalind Massage & Wellness Center

### Covid-19 Response Plan

To help keep our staff and clients safe from Covid-19, Sister Rosalind's will implement the following procedures to help create a safe operation while dealing with the Pandemic. These procedures will be evaluated regularly for effectiveness and necessity and adjusted accordingly while keeping the state and local guidelines in mind.

1. Appointment times will be staggered to help minimize the amount of people at once.
2. Staff and clients will be REQUIRED to wear protective masks while in the facility for their appointment. Clients may remove theirs while face down in the cradle.
3. Lobby furniture will be re-arranged to ensure clients would be 6 feet apart if they choose to be seated. Otherwise, standing with recommended distance will be monitored.
4. Massage Therapists will clean all room items that have been in use after each client, i.e. oil and lotion bottles, spray bottles, face cradle, bolsters, stools, shelving, light- switches and doorknobs.
5. Massage Therapists will continue to wash/sanitize their hands before and after each client and or touching items outside of their workspace.
6. Front desk staff will clean clinical areas as often as possible.
7. Face massage will not be given until further notice.
8. Staff will verify their health to the best of their ability before each shift. Digital temperature readers will be available for use by staff and clients when appropriate.
9. Please keep table talk to a minimum even though masks are required to be worn.

Please let us know if you see anything that may concern you or jeopardize the health of our clients and staff members. We understand this is an adjustment for all of us but a needed one to continue to operate in a safe manner during this crisis. Please call us as soon as possible if you are feeling ill or have found out you have been exposed to someone who tested positive for the Covid-19 virus.

Thank you for your support!