

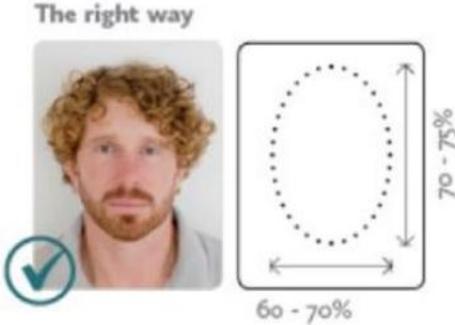
Quick Photo Guide



Photo Guide

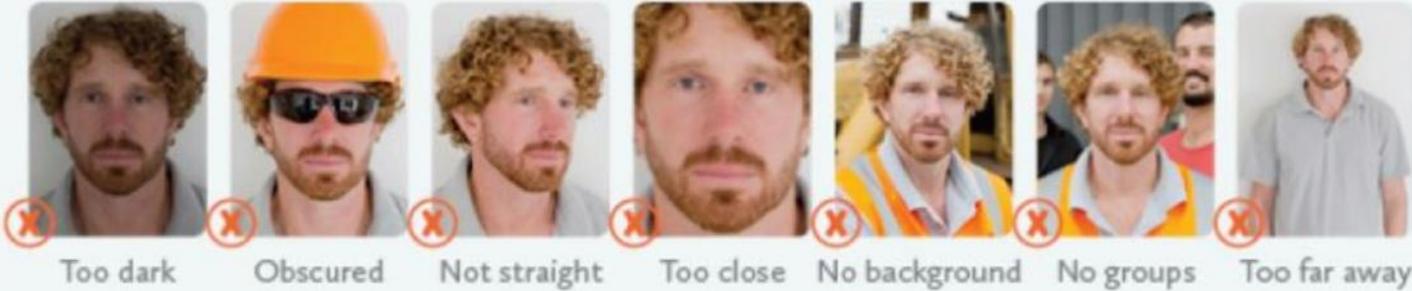
Please upload and crop your image to the right requirements.

Photos that fail to meet the guidelines will be rejected and will delay the production of your card.



- Min 900 x 1200 pixels
 - Greater than 500KB
 - Less than 3MB
 - Portrait orientation
 - Face fills 75% of photo
 - In focus and clearly visible
- JPG, PNG, PCT format are accepted

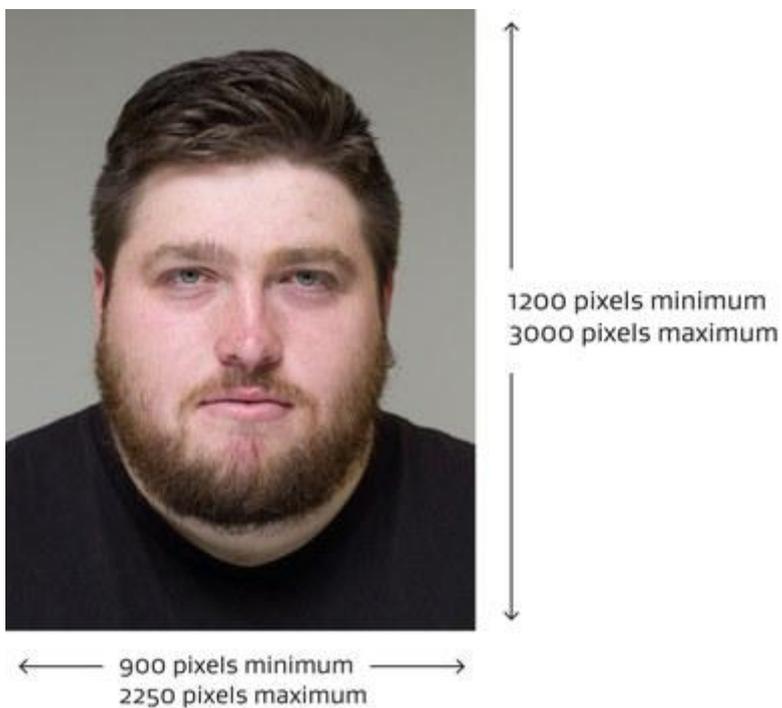
The wrong way



This detailed guideline follows the global standard for passport quality photos. It may be easier to get a passport quality photo taken and sent direct. Please send your photo in either JPEG, PNG or BMP file formats.

Your photo must meet the following file size requirements:

- J the photo file size needs to be between 500KB and 3MB
- J the photo must have dimensions between 900 x 1200 pixels wide and 2250 x 3000 pixels high (in a 3:4 aspect ratio)
- J if your photo does not meet these file size requirements, it is likely to be rejected and delay the submission of your application.



1 Your photo must be:

Be in portrait



Be of you (not a photo of a captured image or your travel document)



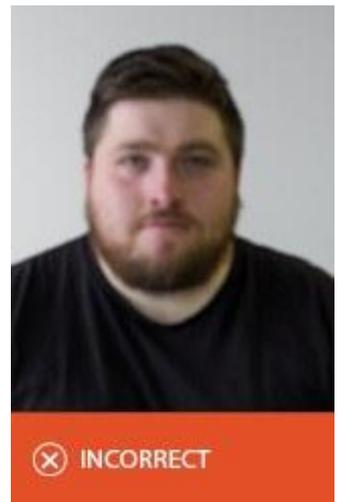
Have even lighting with minimal shadowing



Be in colour, showing natural skin tones



Be in focus (not blurry)



Not contain red-eye



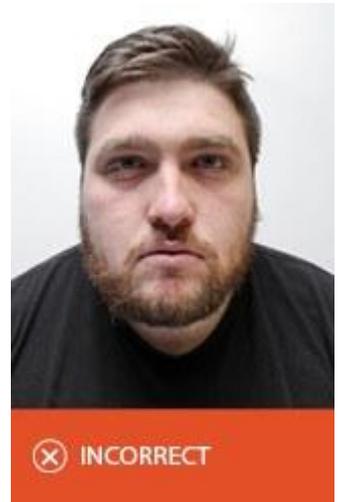
Be an original photo (not changed by photo-editing software)



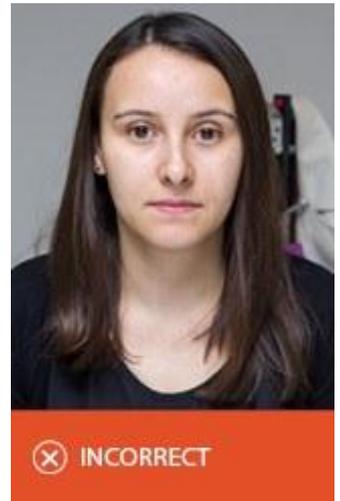
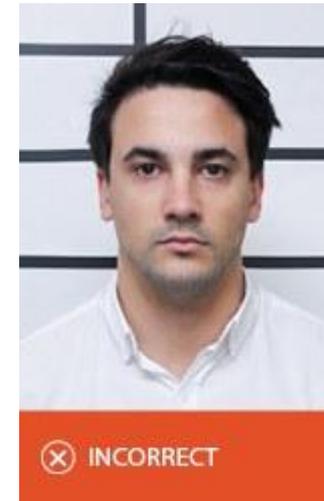
Not be a selfie



Be taken 1.5 metres from the face



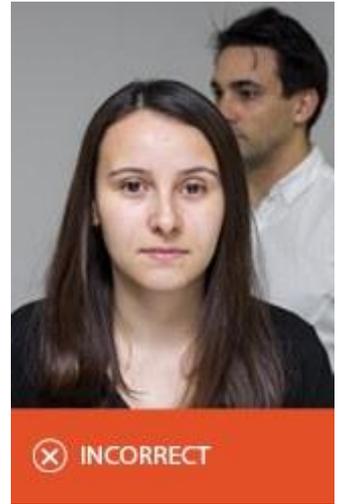
Be taken against a plain, light-coloured (but not white) background with no patterns or objects



Only contain plain clothing patterns



Be of one person

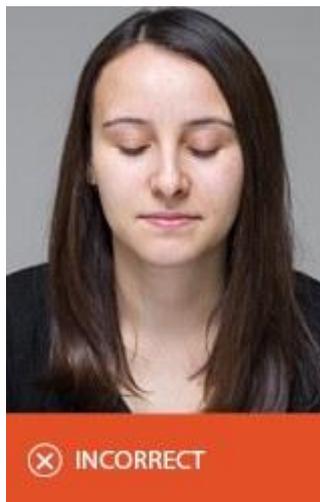


2 We need a clear shot of your face, so make sure you:

Face the camera and keep your head straight



Keep your eyes open and mouth closed

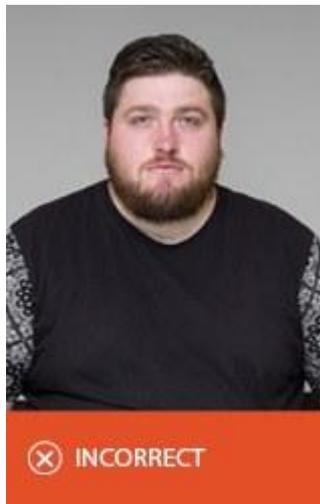


Do not smile or frown



Show your face clearly and that long hair is tucked behind your ears

Are positioned in the middle of the photo



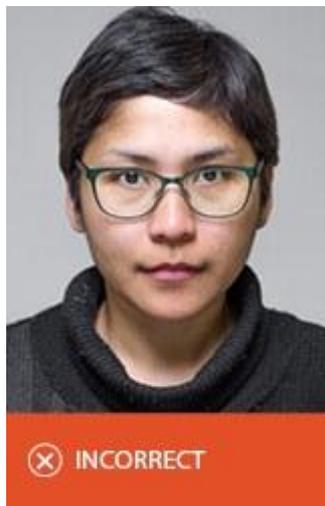
Remove sunglasses and hats



3 If you wear prescription glasses:

Make sure your eyes show clearly through the lenses, with no reflected light

It may be easier to remove them.



4 If you wear a head covering:

You may wear a head covering for religious or medical reasons. Make sure that your face and hairline can be seen clearly in the photo.

