



April 6, 2020

Dear Neighbors:

We hope you are staying well during this public health crisis. We do need one another to keep us all strong!

Staff have been modifying how we do business to comply with CDC requirements, but always with the intention to support you, the Neighbors we serve as well as our volunteers. Our motto continues to be safety first.

We know our regular face-to-face contact with you is minimal, but we are available by phone (480-488-1105). Volunteers are also calling to check on Neighbors, so if you get a call identifying themselves as volunteers with Foothills Caring Corps, they were sent by us. We miss our individual communications with you, but will keep you updated by mail as well as phone as to when we will gradually get back to our full strength of programs and services. Our plan of action will be tied to everyone's safety and CDC guidelines.

Since we have put our van transportation program on hold, if you have other methods for buying necessities, we encourage you to look at those options. Perhaps you could try online shopping, contacting your family members or friends, or we may have a FCC volunteer who can shop for you. Grocery shopping is one of those duties that for now should be handled by the healthiest of us.

With our Mobile Meals program we intend to deliver the hot noon meals as routine as we have in the past as long as we have willing volunteers and the hospital continues to have meals available to us. At this time we will be able to deliver seven meals per week per person for those of you using the service.

We have very minimal medical transportation services available based on urgent needs only. Please contact your physician by phone if you have medical needs to determine if there are alternative methods of care for you.

Since we all feel isolated from others, now would be a good time for you to call or e-mail your friends, neighbors, and relatives to keep in contact with others during this difficult time.

Neighbors using any of our services, as well as Volunteers providing any service, will be asked the four questions currently suggested by the CDC:

1. Do you have a fever?
2. Do you have any symptoms of lower respiratory infection such as cough and/or shortness of breath?
3. Have you been exposed to anyone that has tested positive for COVID-19?
4. Have you been exposed to anyone who has traveled from one of the highly-affected areas?

We are asking folks not to visit our offices at this time for your safety as well as ours. Thank you for your understanding and cooperation. I hope we can re-start our operations, including the *hugs and help* sometime in May.

Warmest Regards,

Debra Determan, MSW, MHP
Executive Director

Nancy Cohrs
Volunteer & Neighbor Manager / Assistant Director

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