



NOTICE ABOUT BILLING AND PATIENT STATEMENTS

Welcome,

Optivus Physical Therapy, LLC is a member practice of Therapy Partners located in the Twin Cities of Minnesota. Your provider here at Optivus Physical Therapy has chosen to be a member practice of Therapy Partners as the health plan contracting and billing entity for the clinic. During and after receiving care you will receive an EOB from your health plan that MAY list Therapy Partners as the provider instead of Optivus Physical Therapy. Don't be confused, it is for services provided by this clinic and your provider. You will also receive a billing statement with the name Therapy Partners on the statement. Timely payment of your bill can be made at this clinic, on the Therapy Partners website www.therapypartners.com, or by mail to the address on the statement. Questions about your bill should go to (844) 387-8573 as found on the statement.

Optivus Physical Therapy and Therapy Partners wants every bit of your experience of care to be a positive one. That also includes the experience of paying for your bill. We are always trying to improve the process and ease of paying your bill. Please provide feedback both positive and negative to the clinic staff who will communicate this to Therapy Partners. Please direct questions about your bill to (844) 387-8573.