

# EASTERN SHORE Rural Health

## Guide to Dental Services



**We Take Care of  
All of You**

### Dental Offices

#### Atlantic Community Health Center

5219 Lankford Highway • New Church, VA 23415  
757-824-5676 • Fax 757-824-5872

#### Franktown Community Health Center

9159 Franktown Road • Franktown, VA 23354  
757-442-4819 • Fax 757-442-9505

#### Eastville Community Health Center

17068 Lankford Highway • Eastville, VA 23347  
757-331-1086 • Fax 757-442-9505

#### Metompkin Elementary School

24501 Parksley Road • Parksley, VA 23421  
757-665-1159 • Fax 757-665-1846

#### Pungoteague Elementary School

28480 Bobtown Road • Melfa, VA 23410  
757-789-7777 • Fax 757-789-7778


Dental services are offered Monday through  
Friday from 8:30 a.m. to 5 p.m.

All ages are seen at the Atlantic, Eastville and  
Franktown centers. Children ages 6 months  
to 18 years are seen at our school locations.  
Your child does not have to attend these  
schools to go to school sites.

### Corporate Headquarters

20280 Market Street • Onancock, VA 23417  
757-414-0400 • Fax 757-414-0569  
Open Monday - Friday 8:30 a.m. - 5 p.m.

[www.esrh.org](http://www.esrh.org)

 Follow us on Facebook  
[www.facebook.com/esrhs](http://www.facebook.com/esrhs)

### Traveling Oral Health Prevention Program

Rural Health can travel to other  
locations to provide dental services  
with portable equipment.  
Call 757-442-4819 ext. 1158 for details.

*The traveling dental program currently  
goes to Accomack County Public Schools  
without a permanent Rural Health  
dental site.*

### 24-Hour Call Number

For a need that is not an emergency,  
but can't wait until we are open to call,  
dial your center to be connected to the  
provider on call. We offer advice for  
dental emergencies (both infections or  
accidents) when we are closed.

For emergencies  
call 911 immediately!

***Our mission is to make comprehensive primary care accessible to all regardless of ability to pay.***

We provide general, or basic, primary health care to all age groups, male and female, and refer to specialists when needed. Patient health care education is available.

An Eastern Shore Rural Health System, Inc. provider directory, Patients' Rights and Responsibilities and No Show Guidelines are available at [www.esrh.org](http://www.esrh.org) and in print at each center.

Our dental program is currently providing full services for priority high risk populations including:

- Children.
- Pregnant women, diabetics and patients who have HIV, or are receiving radiation therapy and/or chemotherapy for cancer, or are preparing for organ transplant or prosthetic joint replacement.
- Patients with other complex conditions referred by a Rural Health medical provider.

Additionally patients of recently retired local dentists are seen as space allows.

Emergency care is available for all Eastern Shore of VA residents. We will see more patients in the future as our program grows.

## Dental Services

- Routine cleaning of teeth and gums.
- Comprehensive dental exam to include “full mouth” and Panorex\* X-rays. \*Displays both the upper and lower jaws and teeth in the same image.
- Amalgam (silver) and composite (white) fillings and tooth restoration.
- Extractions.
- Root canals.
- Stainless steel crowns.
- Space maintainers.
- Nitrous Oxide for young and fearful patients. Nitrous oxide is mixed with oxygen and inhaled through a small mask to help you relax.
- Electronic Health Records.
- Dental chair for disabled patients and quiet room at Eastville center.

## Payment Information

We accept HMO, Health Insurance Marketplace, Medicaid, FAMIS insurance and most private dental insurances. A sliding fee discount is also available based on income and family size. The sliding fee application can be found in the Forms section at [esrh.org](http://esrh.org) or by speaking to the patient account manager at your center.

Need help enrolling your family in a Health Insurance Marketplace plan or your child in FAMIS? Our insurance enrollment specialists at each center can help! Go to [www.esrh.org/location/](http://www.esrh.org/location/) to find the center nearest you, email [getcovered@esrh.org](mailto:getcovered@esrh.org) or call 757-414-0400.

## Patient-Centered Medical Home

We are your Patient Centered Medical Home.

Our health care providers work with you to make sure you and your family get the best care possible. A Patient Centered Medical Home:

- Delivers primary care based on your health care needs and preferences.
- Involves sharing health information among all health care providers.
- Creates a proactive plan for your care.
- Supports your health needs and goals.

Patient Centered Medical Homes lead to better care, lower costs, and more satisfaction with your health care.

The National Committee for Quality Assurance has awarded NCQA Patient-Centered Medical Home Recognition to Eastern Shore Rural Health System, Inc.



*This institution is an equal opportunity provider.*

