

# Here's What to Expect at Your Visit to Eastern Shore Rural Health

**We are now increasing the number of patients we see in person. Care postponed during the stay at home order is now being offered. Your health and safety is our top priority. During COVID-19, we are doing everything possible to provide care safely.**

**1<sup>st</sup>**

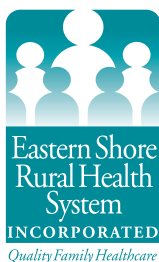
**Call before you come to one of our facilities.**



**2<sup>nd</sup>**

**When you arrive:**

- Everyone entering the building will be screened for COVID-19 outside by entrance. *Come to appointment alone. Only one adult can accompany children.*
- After screening is complete, you will be asked if you want to wait in waiting room or your vehicle. *Be sure to have your cell phone with you!* Anyone who is sick is immediately isolated.
- When called, register for your appointment inside. Physical distancing measures are in place. You must wear a surgical face mask we provide in and near our centers. Care providers are wearing extra protective gear.
- After your visit is over, you will be asked if you want to get your visit summary through the patient portal to eliminate handling paper.
- Proceed to check out and exit the building as directed.



**For up-to-date patient information  
see the Covid 19 tab at  
[ESRH.org](http://ESRH.org).**