



Credit Solutions Corporation -- Press Release

COVID 19

March 20, 2020

To our valued customers and clients:

On March 19, 2020, California Governor Gavin Newsom issued Executive Order N-33-20 directing all individuals living in the State of California to stay home except as needed to maintain continuity of certain critical infrastructure sectors.

At Credit Solutions Corporation, our priority is the safety and welfare of our employees, their families, our customers and our clients. In harmony with Order N-33-20, Credit Solutions has implemented a temporary closure of our office to the general public and will only be able to provide limited services at this time.

Key personnel are available by phone by calling (800) 250-8877 and by email to [customerservice@creditsolutionscorp.com](mailto:customerservice@creditsolutionscorp.com) to address issues as they arise. We encourage customers to use our web self-service portal to manage their accounts.

The portal can be found at: <https://creditsolutionscorp.webview.com/>. Payments may be made safely with our secure login and those not enrolled may want to register or make one time payments without enrolling.

Everyone at Credit Solutions is committed to continue providing excellent service and we will provide periodic updates to our team members, customers and clients as the situation with COVID-19 develops.

You may stay informed of the latest public health information by visiting the CDC website at [www.cdc.gov](http://www.cdc.gov), the California Dept. of Health website at [www.cdph.ca.gov](http://www.cdph.ca.gov), and the County of San Diego's website at [www.sandiegocounty.gov/coronavirus/](http://www.sandiegocounty.gov/coronavirus/).

Sincerely,

Anthony Joplin  
Vice President of Operations