



Little MOUNTAIN RESIDENTIAL CARE AND HOUSING SOCIETY

Adanac Park Lodge
851 Boundary Road
Vancouver, BC V5K 4T2
Phone: 604-299-7567

Little Mountain Place
330 East 36th Avenue
Vancouver, BC V5W 3Z4
Phone: 604-325-2298

Little Mountain Court
250 East 36th Avenue
Vancouver, BC V5W 4A1
Phone: 604-325-2298

Supporting Successful and Safe Visitation

What to expect when you arrive for your visit:

1. An LMP staff member will complete and document a full COVID-19 visitor screening form for every visitor at the front entrance of LMP prior to both an onsite or community visit.
 - If visitors have ANY positive screening symptoms they will not be able to come into LMP or to take the resident out into the community at that time.
 - Each visitor is required to provide a telephone number in the event contact tracing is necessary.
2. An LMP staff will ask each visitor to hand sanitize prior to putting on a medical grade mask.
3. An LMP staff will provide each visitor with medical grade mask and ensure the visitor dons the mask appropriately (*E.g. nose and mouth fully covered by mask*).
4. An LMP staff will ensure the resident is dressed and ready for visit. Resident's hands will be sanitized.

What to expect at the end of the onsite social visit:

- Visitor will hand sanitize and dispose of their mask upon leaving.
- For Nook and garden visits, residents will be supported to return to their unit and supported to hand sanitize.

What to expect with scheduled Community Visits:

Prior to the resident leaving LMP, staff will:

- Ensure that the resident leaving for the community visit has no COVID-19 symptoms.
- Ensure both the visitor and resident use the hand sanitizer at the station set up at the front doors.
- Provide a surgical mask to both the resident and visitor, and support appropriate donning of the mask (*E.g. nose and mouth fully covered by mask*).



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- Review physical distancing guidelines with the visitor and resident.
- Discuss the expected time of return. The visitor will ensure that the location of the visit meets the current expectations/restrictions of the Provincial Health Officer with regards to avoiding potential COVID-19 exposures and follows social distancing requirements.
- Ask the visitor if they have any questions and answer questions clearly. If a visitor has a difficult question LMP staff should seek the support of the Director of Care (DOC), management, and/or the nurse in charge for support.

What to expect upon return from Community Visits:

- Resident will be fully screened for COVID-19 symptoms, including temperature check. This will be documented in the log book set up at the front doors.
- The resident will dispose of their mask and LMP staff will provide hand sanitizer to the resident.
- Residents will be supported to return to their unit.
- Families to advise LMP staff if they have come into contact with anyone that is COVID positive during the outing or are suddenly experiencing symptoms.