



## COVID-19 Updates: How we are continuing to provide the highest standard of care.

As COVID-19 precautions continue, your care team at Georgia Pain and Spine Care is working diligently to connect with our patients as we experience a large increase in call volume and support our patients' access to telemedicine. Here are some updates on how we're improving patient communication:

### Phone Calls

We sincerely appreciate your patience as we have worked to support an unprecedented volume of phone calls. We are working to ensure we can answer every call as they come through, and ask that if you do not reach a team member - please leave a message.

### Now Offering Telemedicine

We have successfully established telemedicine care for our patients. Please visit [www.gapaincare.com](http://www.gapaincare.com) to learn more about our telemedicine appointments through Doxy.me.

### White Oak Surgery Center

Our care team has resumed procedures on a limited basis and will work to safely increase our scheduling availability in the coming weeks.

### Setting Up Your Patient Portal

If you have not set up your GPSC Patient Portal yet and need assistance, please send an email to [info@gapaincare.com](mailto:info@gapaincare.com) with your name and contact information and a care team member will reach out to help you set that up.

### Newnan Location

To ensure we can provide safe care and maintain COVID-19 precautions, our team will only be seeing patients at our Newnan location. The Peachtree City and LaGrange offices are not currently seeing patients. Please arrive at the Newnan office a little earlier than you normally would, as all patients are screened prior to entry.

### Other Ways to Reach Us

We encourage you to utilize your patient portal access or send an email to [info@gapaincare.com](mailto:info@gapaincare.com) to reach our care team.

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