



Reliable Auto Finance Response to COVID-19 and Our Commitment to You

As the novel coronavirus (COVID-19) continues to spread in the U.S. and across the globe, we want to take a moment to let you know what Reliable Auto Finance is doing to respond to this situation.

First and foremost, Reliable Auto Finance's number one priority is the safety and well-being of our employees, customers, families, and the communities in which we live and work.

As part of our preparedness planning, we've assembled a cross-disciplinary team to monitor COVID-19 and to put measures in place to help ensure both the safety of our people and a high level of service for our customers.

We are assessing the situation daily, remaining vigilant, and following the recommendations from the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC) and local authorities.

We continue to develop, update and share guidance with our employees so they are fully informed on how to protect themselves, their families and their customers against transmission of the virus.

Please be assured that while we remain focused on the health and safety of our employees and those around us, we also are focused on continued service to our customers. We have taken steps to make sure we can continue to deliver the level of quality, excellence and timeliness you are accustomed to from us during these unique circumstances.

We offer numerous online or mobile services that lend themselves to such an occasion. We encourage you to use or get set up for ACH online . This affords you the ability to review and make remote deposits.

As we navigate through this evolving situation together, we want to reaffirm Reliable Auto Finance's mission of providing you value in a highly professional and personalized manner while maintaining the safety of our employees and customers.

Warm regards,

Mike Finch

Chief Executive Officer