

Community Partner Program Support Contacts

Community Partners have specialized support through the following Community Partner Program (CPP) teams:

1. *Community Support Specialists,*
2. *Feeding Texas Food Bank Program Managers and*
3. *CPP State Office.*

Community Support Specialist (CSS)	Feeding Texas (FT)	CPP State Office (SO)
<ul style="list-style-type: none"> ❖ Serves as the first point of contact and support for Community Partners across the state ❖ Assists new or renewing Community Partners with CPP implementation at their agencies ❖ Provides technical assistance with systems and processes ❖ Provides general ongoing support including onsite visits and hands-on training ❖ Provides information on HHSC benefit programs and YourTexasBenefits.com ❖ Coordinates, attends, and presents at community events for Community Partners and other stakeholders ❖ Assists new or renewing Community Partners with CPP implementation at their agencies ❖ Acts as a liaison between Community Partners and the CPP state office 	<ul style="list-style-type: none"> ❖ Supports Community Partner Food Banks who are members of Feeding Texas. ❖ Serves as the first point of contact and support for Community Partner Food Banks who are members of Feeding Texas. ❖ Provides Food Banks with technical assistance with systems and processes ❖ Provides Food Banks general ongoing support including onsite visits and hands-on training 	<ul style="list-style-type: none"> ❖ Facilitates and leads training and communication services ❖ Approves new Community Partners ❖ Oversees and informs program policies and procedures ❖ Provides high-level technical assistance, including YourTexasBenefits.com ❖ Acts as a liaison between Community Partners and HHS, as well as with state agencies

For assistance contact your local CSS and FT representatives:

Region 1, High Plains Counties:							
<ul style="list-style-type: none"> • Armstrong • Bailey • Briscoe • Carson • Castro 	<ul style="list-style-type: none"> • Childress • Cochran • Collingsworth • Crosby • Dallam 	<ul style="list-style-type: none"> • Deaf Smith • Dickens • Donley • Floyd • Garza 	<ul style="list-style-type: none"> • Gray • Hale • Hall • Hansford • Hartley 	<ul style="list-style-type: none"> • Hemphill • Hockley • Hutchinson • King • Lamb 	<ul style="list-style-type: none"> • Lipscomb • Lubbock • Lynn • Moore • Motley 	<ul style="list-style-type: none"> • Ochiltree • Oldham • Parmer • Potter • Randall 	<ul style="list-style-type: none"> • Roberts • Sherman • Swisher • Terry • Wheeler • Yoakum
Team	Name	Housed	Contact Information				
CSS	<i>Vacant</i>	Amarillo	<ul style="list-style-type: none"> ❖ O: ❖ C: ❖ @hhsc.state.tx.us 				
	<i>Anthony Raney</i>	Lubbock	<ul style="list-style-type: none"> ❖ O: 806-791-7523 ❖ C: 806-746-2592 ❖ anthony.raney@hhsc.state.tx.us 				
Region 2, Northwest Texas Counties:							
<ul style="list-style-type: none"> • Archer • Baylor • Brown • Callahan 	<ul style="list-style-type: none"> • Clay • Coleman • Comanche • Cottle 	<ul style="list-style-type: none"> • Eastland • Fisher • Foard • Hardeman 	<ul style="list-style-type: none"> • Haskell • Jack • Jones • Kent 	<ul style="list-style-type: none"> • Knox • Mitchell • Montague • Nolan 	<ul style="list-style-type: none"> • Runnels • Scurry • Shackelford • Stonewall 	<ul style="list-style-type: none"> • Stephens • Taylor • Throckmorton • Wichita 	<ul style="list-style-type: none"> • Wilbarger • Young
Team	Name	Housed	Contact Information				
CSS	<i>Christy Harris</i>	Sweetwater	<ul style="list-style-type: none"> ❖ O: 325-691-4805 ❖ C: 325-725-1697 ❖ Christy.Harris@hhsc.state.tx.us 				
	<i>Henry Kirts, Jr.</i>	Abilene	<ul style="list-style-type: none"> ❖ O: 325-795-5521 ❖ C: 325-725-1683 ❖ Henry.KirtsJr@hhsc.state.tx.us 				

Region 3: Metroplex

- Collin • Denton • Hood • Hunt • Navarro • Rockwall
- Cooke • Ellis • Fannin • Johnson • Palo Pinto • Somervell • Wise
- Dallas • Erath • Grayson • Kaufman • Parker • Tarrant

Team	Name	Housed	Contact Information
CSS	<i>Detra Weekly</i>	Fort Worth	<ul style="list-style-type: none"> ❖ O: 817-740-6325 ❖ C: 806-678-5817 ❖ Detra.Weekly@hhsc.state.tx.us
	<i>Janet Basom</i>	Plano	<ul style="list-style-type: none"> ❖ O: 469-229-6935 ❖ C: 469-580-0792 ❖ Janet.Basom@hhsc.state.tx.us
	<i>Lisa Vasquez</i>	Grand Prairie	<ul style="list-style-type: none"> ❖ O: 972-337-6543 ❖ C: 214-470-2295 ❖ Lisa.Vasquez@hhsc.state.tx.us

Region 4, Upper East Texas Counties:

- Anderson • Cass • Franklin • Henderson • Marion • Rains • Smith • Van Zandt
- Bowie • Cherokee • Gregg • Hopkins • Morris • Red River • Titus • Wood
- Camp • Delta • Harrison • Lamar • Panola • Rusk • Upshur

Team	Name	Housed	Contact Information
CSS	<i>La'Tunya Duncan</i>	Tyler	<ul style="list-style-type: none"> ❖ O: 903-581-9287 ❖ C: 903-570-1234 ❖ Latunya.Duncan01@hhsc.state.tx.us
	<i>Stephanie Raymer</i>	Tyler	<ul style="list-style-type: none"> ❖ O: 903-581-9231 ❖ C: 903-570-1267 ❖ Stephanie.Raymer@hhsc.state.tx.us

Region 5, Southeast Texas Counties:

- Angelina
- Houston
- Jefferson
- Newton
- Polk
- San Augustine
- Shelby
- Tyler
- Hardin
- Jasper
- Nacogdoches
- Orange
- Sabine
- San Jacinto
- Trinity

Team	Name	Housed	Contact Information
CSS	<i>Elizabeth Simon</i>	Beaumont	<ul style="list-style-type: none"> ❖ O: 409-730-1808 ❖ C: 409-937-4138 ❖ Elizabeth.Simon@hhsc.state.tx.us
	<i>Katrina Gillam-Leday</i>	Port Arthur	<ul style="list-style-type: none"> ❖ O: 409-963-4680 ❖ C: 409-748-0713 ❖ Katrina.Gillam-Leday@hhsc.state.tx.us

Region 6, Gulf Coast Counties:

- Austin
- Chambers
- Fort Bend
- Harris
- Matagorda
- Walker
- Wharton
- Brazoria
- Colorado
- Galveston
- Liberty
- Montgomery
- Waller

Team	Name	Housed	Contact Information
CSS	<i>Dominique Wright</i>	Houston	<ul style="list-style-type: none"> ❖ O: 713-895-6812 ❖ C: 832-830-1863 ❖ Dominique.Wright@hhsc.state.tx.us
	<i>Aaron Brown</i>	Houston	<ul style="list-style-type: none"> ❖ O: 713-967-7547 ❖ C: 832-470-3084 ❖ Aaron.Brown@hhsc.state.tx.us
	<i>Rashel Richardson</i>	Houston	<ul style="list-style-type: none"> ❖ O: 713-696-8007 ❖ C: 832-470-2735 ❖ Rashel.Richardson@hhsc.state.tx.us

Region 7, Central Texas Counties

- Bastrop
- Bell
- Blanco
- Bosque
- Brazos
- Burleson
- Burnet
- Caldwell
- Coryell
- Falls
- Fayette
- Freestone
- Grimes
- Hamilton
- Hays
- Hill
- Lampasas
- Lee
- Leon
- Limestone
- Llano
- Madison
- McLennan
- Milam
- Mills
- Robertson
- San Saba
- Travis
- Washington
- Williamson

Team	Names	Housed	Contact Information
CSS	<i>Kathleen Galvin</i>	Austin	❖ O: 512-506-5669 ❖ C: 512-627-2449 ❖ Kathleen.Galvin@hhsc.state.tx.us
	<i>Thomas Gallagher</i>	Waco	❖ O: 254-750-9395 ❖ C: 254-749-6200 ❖ Thomas.Gallagher@hhsc.state.tx.us
	<i>Anthony Lowe</i>	Austin	❖ O: 512-206-5109 ❖ C: 512-608-8682 ❖ Anthony.Lowe@hhsc.state.tx.us

Region 8, Upper South Texas Counties

- Atascosa
- Bandera
- Bexar
- Calhoun
- Comal,
- DeWitt
- Dimmit
- Edwards
- Frio
- Gillespie
- Goliad
- Gonzales
- Guadalupe
- Jackson
- Karnes
- Kendall
- Kerr
- Kinney
- La Salle
- Lavaca
- Maverick
- Medina
- Real
- Uvalde
- Val Verde
- Victoria
- Wilson
- Zavala

Team	Name	Housed	Contact Information
CSS	<i>Christina Coronado Cheeseman</i>	San Antonio	❖ O: 210-619-8156 ❖ C: 512-627-2143 ❖ Christina.Cheeseman@hhsc.state.tx.us
	<i>Antonio Patrón</i>	San Antonio	❖ O: 210-475-4595 ❖ C: 210-792-3203 ❖ Antonio.Patron@hhsc.state.tx.us
	<i>Jesse Carr</i>	San Antonio	❖ O: 210-619-8294 ❖ C: 210-845-5942 ❖ Jesse.Carr@hhsc.state.tx.us

Region 9, West Texas Counties

- Andrews
- Borden
- Coke
- Concho
- Crane
- Crockett
- Dawson
- Ector
- Gaines
- Glasscock
- Howard
- Irion
- Kimble
- Loving
- Martin
- Mason
- McCulloch
- Menard
- Midland
- Pecos
- Reagan
- Reeves
- Schleicher
- Sterling
- Sutton
- Terrell
- Tom Green
- Upton
- Ward
- Winkler

Team	Name	Housed	Contact Information
CSS	<i>Lydia Jimenez</i>	San Angelo	<ul style="list-style-type: none"> ❖ O: 325-657-7351 ❖ C: 325-812-1522 ❖ Lydia.Jimenez@hhsc.state.tx.us
	<i>Becky Ruff</i>	San Angelo	<ul style="list-style-type: none"> ❖ O: 325-659-7856 ❖ C: 325-277-4050 ❖ Becky.Ruff@hhsc.state.tx.us

Region 10, Upper Rio Grande Valley Counties

- Brewster
- Culberson
- El Paso
- Hudspeth
- Jeff Davis
- Presidio

Team	Name	Housed	Contact Information
CSS	<i>Vivian Rojas</i>	El Paso	<ul style="list-style-type: none"> ❖ O: 915-775-4483 ❖ C: 915-538-5104 ❖ Vivian.Rojas@hhsc.state.tx.us
	<i>Lilia A. Herrera-Estrada</i>	El Paso	<ul style="list-style-type: none"> ❖ O: 915-834-7751 ❖ C: 915-494-6710 ❖ Lilia.Herrera-Estrada@hhsc.state.tx.us

Region 11: Lower South Texas

- Aransas
- Bee
- Brooks
- Cameron
- Duval
- Hidalgo
- Jim Hogg
- Jim Wells
- Kenedy
- Kleberg
- Live Oak
- McMullen
- Nueces
- Refugio
- San Patricio
- Starr
- Webb
- Willacy
- Zapata

Team	Name	Housed	Contact Information
CSS	<i>Ray Ramos</i>	Corpus Christi	<ul style="list-style-type: none"> ❖ O: 361-878-7692 ❖ C: 361-445-8851 ❖ Ray.Ramos02@hhsc.state.tx.us
	<i>Venessa Ramirez</i>	Laredo	<ul style="list-style-type: none"> ❖ O: 956-764-6969 ❖ C: 956-635-9621 ❖ Venessa.Ramirez@hhsc.state.tx.us
	<i>Belinda Senteno</i>	Harlingen	<ul style="list-style-type: none"> ❖ O: 956-421-5576 ❖ C: 956-254-3682 ❖ Belinda.Senteno@hhsc.state.tx.us

Feeding Texas (FT) Contact Information		
Name	Food Banks Served	Contact Information
Amy Cuellar <i>Program Manager</i>	Houston Food Bank, North Texas Food Bank, San Antonio Food Bank, Southeast Texas Food Bank, South Plains Food Bank, Tarrant Area Food Bank, West Texas Food Bank	❖ O: 512-699-7604 ❖ ACuellar@feedingtexas.org
Elizabeth Endress <i>Program Manager</i>	Concho Valley Food Bank, Food Bank of West Central Texas, High Plains Food Bank, Central Texas Food Bank, Brazos Valley Food Bank, Coastal Bend Food Bank, El Pasoans Fighting Hunger Food Bank, South Texas Food Bank, Food Bank of the Rio Grande Valley, East Texas Food Bank, Food Bank of the Golden Crescent, Wichita Falls Area Food Bank	❖ 512-653-7515 ❖ eendress@feedingtexas.org

Support

Types of Support	Examples of Support Needs
Joining the CPP	<ul style="list-style-type: none"> ✓ Providing information about the CPP ✓ Getting started with the enrollment process ✓ Completing an interest form ✓ Appointing Site Managers and Navigators ✓ Completing the necessary screenings and background check ✓ Signing the user agreements ✓ Completing the MOU process ✓ Technology account provisioning guidance

New Partner Support	<ul style="list-style-type: none"> ✓ Getting a New Partner site visit within one month of joining the CPP ✓ Providing guidance on Site Manager, Navigator, and Reports accounts ✓ Setting up CP ID ✓ Providing overview of YourTexasBenefits.com ✓ Providing Site Manager or Navigator training ✓ Providing HHS benefits expertise
Technical Assistance	<ul style="list-style-type: none"> ✓ Adding Navigators ✓ Adding Sites ✓ Changing Site Manager ✓ Changing Signature Authority ✓ Website trouble shooting ✓ All technology issues related to www.YourTexasBenefits.com, www.TexasCommunityPartnerProgram.com and the State Portal
Ongoing Partnership Support	<ul style="list-style-type: none"> ✓ Answering general Community Partner questions or concerns ✓ Making support visits to help your organization run the CPP smoothly ✓ Ongoing support requests from Partners ✓ Community Partner networking and training activities
HHSC Benefit Information	<ul style="list-style-type: none"> ✓ Providing benefits training to your Community Partner organization ✓ Presenting about the CPP and HHSC benefits at events and conferences ✓ Answering your benefit related questions
YourTexasBenefits.com Information	<ul style="list-style-type: none"> ✓ Providing YourTexasBenefits.com training to your Community Partner organization ✓ Presenting about the CPP and YourTexasBenefits.com at events and conferences ✓ Answering YourTexasBenefits.com related questions
Renewing Participation in the CPP	<ul style="list-style-type: none"> ✓ Assisting with renewing Community Partner visits and Memorandum of Understandings (MOU)