

Paw Prints Pet Services LLC

Legal Considerations Agreement



For this document and other related forms, the terms Client, Owner, Pet Owner and Customer are synonymous with the person(s) contracting services for one or more domestic animals. The terms Pet Care Provider, Service Provider, Company, Pet Sitter or Dog Walker are synonymous with the company providing those services, Paw Prints Pet Services LLC.

- 🐾 Paw Prints Pet Services agrees to provide pet care services in a reliable, caring and trustworthy manner. In consideration of the services and as an express condition thereof, the Client expressly waives and releases all claims against Paw Print Pet Services and its owners, employees, and representatives except those arising from negligence or willful misconduct. Claims of negligence that involve an Independent Contractor hired by Paw Prints Pet Services will be the responsibility of the Independent Contractor and the company they represent.
- 🐾 Client agrees to pay all charges accrued for services rendered. Client understands that payment is due before the commencement of services or at completion. Unpaid service may be canceled without notice, including before or during the service period.
- 🐾 A **signed Service Request** must be provided to your Service Provider before service is provided. New service requests must be confirmed with Paw Prints Pet Services in advance and are subject to schedule availability.
- 🐾 A **signed** Veterinary Release Agreement, Key Handling Agreement, Pet Information Disclosure, and Contact Information Form will be required at the start of Client relationship and will be held on file for all future Service Requests. Please provide Paw Prints Pet Services with any necessary updates.
- 🐾 Federal Holidays require an extra fee for services and may not be available for scheduling.
- 🐾 Cancellations for service must be received by 9 AM on the date of service or before the arrival of the Pet Care Provider. Otherwise, the visit will be charged in full with no refund or credit. Exceptions for inclement weather or disaster allow cancellation without charge or penalty. Reservations are made to plan the Service Provider's availability to clients; please be respectful of our schedules.
- 🐾 Paw Prints Pet Services is not responsible for damage to the home or property beyond the control of the Service Provider. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, the Company will attempt to contact the Customer and then the emergency contact before making a subjective decision on dealing with the problem. All repairs and related fees, including additional fees accrued by the Service Provider for emergency service time and coordination, will be paid by the Client, or fully reimbursed to Paw Prints Pet Services within 14 days.
- 🐾 Paw Prints Pet Services is not responsible for any damage to Client's property or others unless such damage is caused by the negligent act of the Service Provider.
- 🐾 Paw Prints Pet Services accepts no responsibility for security of the premises or loss if individuals, other than the homeowners, have access to Client's home or property or if the home is not properly secured. Paw Prints Pet Services is not liable for any loss or damage in the event of a burglary or other crime that occurs while under this contract. The Client agrees to secure their home before leaving the premises. Paw Prints Pet Services will re-secure the home to the best of its ability at the end of each visit.

- ❗ Pet Owner must have legal rights to place the animals in the care of Pet Care Providers. The Pet Care Provider cannot service a home with other pets or animals that do not belong to the Client without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by the rightful Owner(s). Service may not be provided if visiting or foster animals pose a threat or danger to Pet Care Provider.
- ❗ The terms of this document apply to all the animals owned by the Client, including any new pets that the Customer obtains after the date this document was signed, at any location the Owner designates for service.
- ❗ Pet Owner is responsible for pet-proofing house and property, especially the security of doors, fences, gates, or latches. Paw Prints Pet Services will not be responsible for the safety of any pet with unsupervised access to the outdoors or liable for the injury, disappearance, death, legal consequences or fines that may occur.
- ❗ Paw Prints Pet Services is authorized to seek any emergency veterinarian assistance needed during visits, at the cost to the Client, from any veterinarian as chosen by the Pet Care Provider. However, the company is not responsible for the health or well-being of the animal while it is under the care of a veterinarian. All veterinarian and related fees, including additional fees accrued by the Service Provider for time and emergency services, will be paid by the Client, or fully reimbursed to Paw Prints Pet Services within 14 days.
- ❗ Pet Owner is responsible for supplying the necessary, safe equipment and supplies needed for pet care, including but not limited to: a sturdy, well-fit collar (halter, harness, etc.); firmly affixed rabies, registration & name tags; a lead rope or leash; and waste bags. Additionally, if required as part of the service visit: food, medication, treats, toys, cat litter, poop scoop & litter box and cleaning supplies must also be provided. The Client authorizes any purchases necessary for the satisfactory performance of duties. Costs of all purchases and related service fees will be paid by the Client, or fully reimbursed to Paw Prints Pet Services within 14 days.
- ❗ Paw Prints Pet Services may use its own equipment at its discretion. We discourage the use of flexi or retractable leashes.
- ❗ Client represents and warrants that pet(s) are currently vaccinated in accordance with all local, state and federal laws and regulations. Pets must also be free from contagious diseases and pests.
- ❗ Pet Owner will be responsible for all medical expenses and damages resulting from an injury, bite or infection to Pet Care Provider, other persons, or animal(s) by the pet. Customer agrees to indemnify, hold harmless, and defend Paw Prints Pet Services in the event of a claim by any person injured or otherwise damaged by the Pet. If Owner misrepresents an animal's history of aggression, now or in the future, Owner places Pet Care Provider at a substantial risk of injury and may be held liable.
- ❗ Paw Prints Pet Services reserves the right to terminate this contract and stop service at any time if the Pet Care Provider, in his/her sole discretion, determines pet poses a danger to the health or safety of itself, other pets, other people, or the Pet Care Provider. Client authorizes pet to be placed in a kennel or safer facility. All subsequent liability and charges, including but not limited to, transportation, kenneling, tranquilizing are the responsibility of the Client and will be paid by the Client, or fully reimbursed to Paw Prints Pet Services within 14 days.
- ❗ In the event of an emergency, severe weather or disaster, pet care visits may be canceled or modified for the safety and health of the pet and/or Pet Care Provider.
- ❗ Client authorizes the use of pet(s) pictures or videos on website, social media and or marketing materials for promotional purposes.
- ❗ To protect the privacy of Service Provider, Client is prohibited from publically sharing any video, image, or photograph obtained during service without express permission.
- ❗ Paw Prints Pet Services reserves the right to refuse service to any client at any time for any reason.
- ❗ Client agrees to notify Paw Prints Pet Services of any concerns within 24 hours of completion of services.

- ❖ This agreement is valid from the date signed and replaces any prior Legal Considerations agreements. Client agrees to any future Paw Prints Pet Services term changes relayed verbally or in writing via mail, email, or text to the Client. Rates are subject to change.
- ❖ Client authorizes this contract to be a valid approval for services to permit Paw Prints Pet Services to accept all future in-person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.
- ❖ **The Owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.**

Client/Owner's Printed Name: _____

Signature: _____ Date: _____

Pet Care Provider's Printed Name: _____

Signature: _____ Date: _____