



Rate Increase FAQ:

Reminder

AS of July 2017, Crystal Springs Water District is now on a monthly billing cycle.

1-15th regular billing dates.

15th due date for monthly bill.

Bills 45 day late will be on the shut off list.

Questions about your bill please contact our office at

541-354-1818.

3006 Chevron Dr.

Odell, Oregon

Check Out Our
New Website!

www.cswdhr.com

Have Questions or
Comments

office@cswdhr.com

Office Hours

8:00-4:30 M-F

Have an emergency
after hours call:

541-806-3818

Are new customers required to contribute to higher cost the District face?

SDC FEES:

<u>2 Year Phase-In</u>	<u>7/1/17</u>	<u>1/1/19</u>
¾"	\$6,910	\$14,714
1"	\$17,310	\$22,071
1 ½"	\$34,619	\$73,571
2"	\$55,418	\$117,714
3"	\$110,553	\$235,428
4"	\$173,155	\$367,856

Is part of the rate increase to help pay for new industrial development in Odell?

Rates were set to pay for the \$48 million-dollar master plan and not to assist with any industrial development. Some of the projects have a positive impact to industrial areas but also have equal benefits to our residential customers as well.

For details on our master plan go to:

<http://www.cswdhr.com/water-master-plan>

Crystal Springs Welcomes New Board Members

Bill Munk

Antonio Baptista

Thank You!

Charles Reed and George Swyers

The District wants to thank you for years of service as board members. We wish you well.

Crystal Springs Water
District

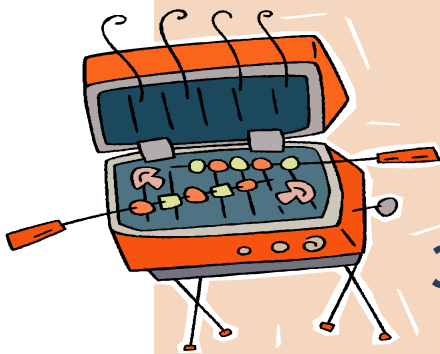
Customer
Appreciation
Barbecue

Join us for our barbecue
party...

Thursday, September 28th,
2017

11am to 2pm

3006 Chevron Drive
Odell, Oregon



Project Update

Crystal Springs is currently in the design phase of the Westside reservoir. This project will include construction of a 500,000 gallon reservoir and installation and replacement of 13,000' of pipeline.

Projects in the Works:

1100' 6" Booth Hill Rd.

1700' 6" Pinemont Dr.

4300' 8" Neal Creek Rd.

The District is in the process of replacing water meters. We will be doing our best to restore your property to the same condition. If you have problems or concerns please let us know. **We aim to please.** Thank you for your patients as we perform this work. 541-354-1818 office@cswdhr.com