

Hi-Touch Health Care: The Critical Six Soft Skills

Workplace Ethics and Professionalism Competency:

Ethics in Healthcare and HIPAA

KEY

1. Ethics is concerned with moral principles, values, and standards of conduct. OR...
A set of moral principles, beliefs, and values that guide each person in making choices about medical care.
2. Teach people to be able to make their own choices
Support their own choices
Do not force or coerce patient to do things
3. Beneficence – to help the patient advance his/her own good
Nonmaleficence – to do no harm
4. To be fair and treat all cases alike
Act in a non-discriminatory and non-judgmental way
Respect patient's rights

Example – I treat all patients the same regardless of their diagnosis.
5. Provides the ability to transfer and continue health insurance coverage for workers and their families when they change or lose their job
Reduces healthcare fraud and abuse
Mandates industry wide standards for healthcare information on electronic billing and other processes
Requires the protection and confidential handling of protected health information